

Aging AR Analysis Updates: Overview

Last modified on 04/10/2025 9:02 am EDT

DrChrono has made significant improvements to the Aging AR Analysis Report. It will give you better clarity into the monies owed to your practice by insurance payers and patients.

Aging AR Analysis

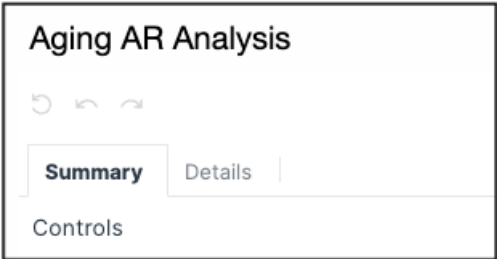
SummaryDetailsGraph

ControlsDate TypeDate of ServiceDate01/01/2024 - ...Bucket Type30 daysPayer IDAllInsurance NameAllOfficeAllPatientAllAR TypeInsuranceMeasureBalanceClaim TypeAllHas Future Follow-upAllHas

Insurance Aging ARData FreshnessGroup ByInsuranceSub Group BySelect one

Insurance	61-90 days	91-120 days	Over 120 days	Total
Total	\$49.33	\$275.00	\$5,018.63	\$5,342.96
{}	\$49.33	\$175.00	\$345.05	\$569.38
Aetna [60054]		\$100.00	\$1,560.72	\$1,660.72
Cigna [62308]			\$2,787.86	\$2,787.86
MEMIC Casualty Company [E0132]			\$175.00	\$175.00
Unitedhealthcare Community Plan / NYU [NYU01]			\$150.00	\$150.00

1. To access the report, navigate to **Billing > Aging AR Analysis**.
2. The tabs to switch between a summary and detailed view are on the top left of the screen.



- **Summary** - This tab will show you a high-level view of your accounts receivable from insurance payers and patients in the standard 30-day increments. It is also where you can customize the report to meet your business needs.
- **Details** - This tab will show all your accounts receivable information that matches your set parameters.

Examples of controls available include the following. Each option may not be available if it does not apply to the tab

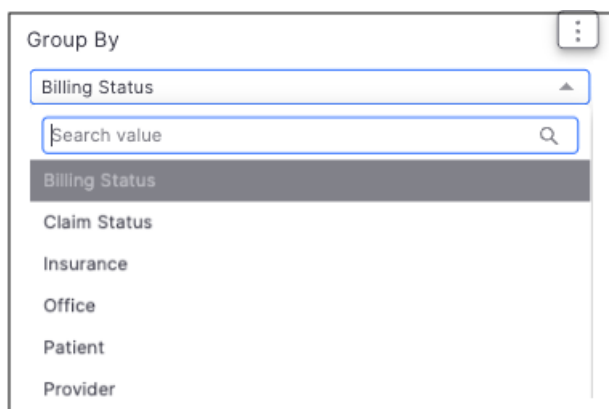
you view.

- **Date Type** - Allows you to select Date of Service, First Billed Date, Last Balance Transferred, or Last Billed Date
- **Date** - Start and Stop date for your report
- **Bucket Type** - Allows you to select 30 days, Month, or Quarter
- **AR Type** - Allows you to select All, Insurance, or Patient
- **Has Future Follow-up** - Allows you to select appointments with or without a future follow-up date
- **Has Credit** - Allows you to select appointments that have a credit
- **Submission Status** - Allows you to select claims that have either been submitted or not submitted
- **Measure** - Allows you to view the report by balance or expected balance
- **Payer ID** - Allows you to select a specific payer ID or all of them
- **Insurance Name** - Allows you to select a specific payer by name
- **Office** - Allows you to view a specific office, a combination of offices, or all of them
- **Patient** - Allows you to view a specific patient

Once you have set your parameters, the report will populate automatically. The Data Freshness date/time will let you know how current the information is.

Sorting by Group and Sub-group

From the same area, you can select how to group and sub-group the information listed in your report.



The image shows a 'Group By' dropdown menu. At the top, there is a button with three vertical dots. Below it, the text 'Group By' is displayed. The main dropdown area shows 'Billing Status' as the selected option, with a small upward arrow to its right. Below this is a search bar with the placeholder text 'Search value' and a magnifying glass icon. A list of options is shown below the search bar: 'Billing Status' (highlighted with a dark background), 'Claim Status', 'Insurance', 'Office', 'Patient', and 'Provider'.

Sub Group By

Select One

Search value

Billing Status

Claim Status

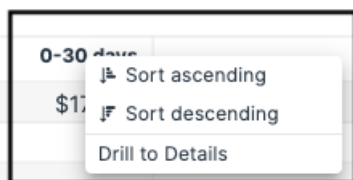
Insurance Plan Type

Office

Provider

Sorting Columns

You can click on any report header to sort in ascending or descending order or drill into additional details.



Onscreen Report

Once you select your parameters, you will see your report onscreen on the summary tab:

Aging AR Analysis

SummaryDetails

Controls

Date Type

Date of Service

01/01/2022

06/10/2024

Bucket Type

30 days

AR Type

Insurance

Has Future Follow-up

All

Has Credit

All

Submission Status

All

Measure

Balance

Payer ID

All

Insurance Name

All

Office

All

Patient

All

Insurance Aging AR

Data Freshness

Jun 10, 2024 11:50am

Group By

Insurance

Sub Group By

Select One

Insurance	0-30 days	Over 120 days	Total
Total	\$175.00	\$1,850.00	\$2,025.00
[OPRNT110]		\$150.00	\$150.00
Aetna Health Plans [10211]		(\$50.00)	(\$50.00)
Aetna Health Plans [10654]		\$1,000.00	\$1,000.00
CIGNA [62308]		\$150.00	\$150.00
Cigna [62308]		\$300.00	\$300.00
Cigna [E0132]	\$175.00		\$175.00
Cigna [J1747]		\$150.00	\$150.00
United Medical Resources [\$150.00	\$150.00

Here is just the summary report that appears on the bottom left of the screen that's a little easier to read.

Insurance Aging AR

Data Freshness

Jun 10, 2024 11:50am

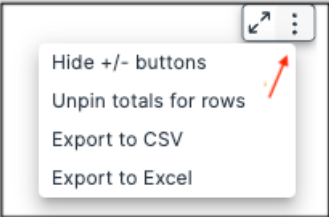
Group By

Insurance

Insurance	0-30 days	Over 120 days	Total
Total	\$175.00	\$1,850.00	\$2,025.00
[GPRNT110]		\$150.00	\$150.00
Aetna Health Plans [10211]		(\$50.00)	(\$50.00)
Aetna Health Plans [10654]		\$1,000.00	\$1,000.00
CIGNA [62308]		\$150.00	\$150.00
Cigna [62308]		\$300.00	\$300.00
Cigna [E0132]	\$175.00		\$175.00
Cigna [J1747]		\$150.00	\$150.00
United Medical Resources []		\$150.00	\$150.00

Exporting to CSV or Excel

You can also export the report to CSV or Excel by clicking the 3 vertical dots on the right of the screen The report will be generated and available in your message center.



Resetting and/or Refreshing values

If you would like to change a control and run a different report, you can reset and/or refresh the values on each control by clicking on the three vertical dots just to the right of the control name. If you hover in the area, the three vertical dots will appear.

