

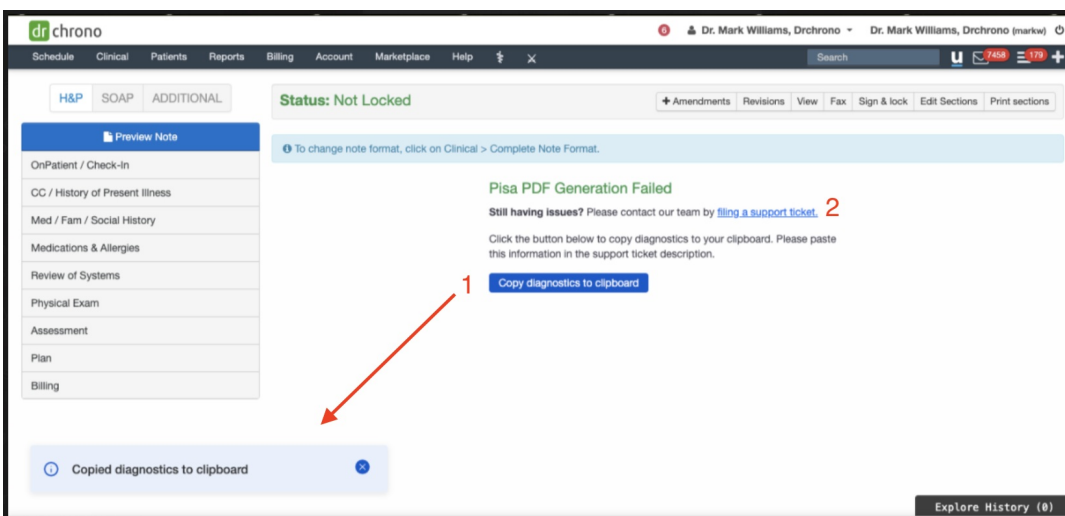
Using the Copy Diagnostics to Clipboard Function

Last modified on 10/22/2024 10:26 am EDT

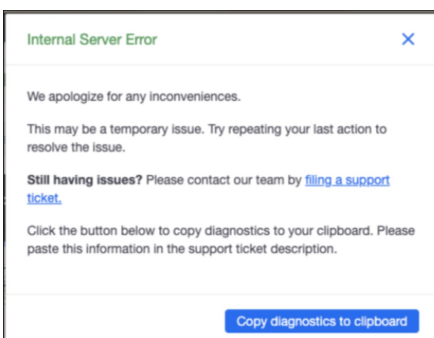
If a user encounters a clinical note error, they can utilize the "Copy Diagnostic to Clipboard " button when reporting the new issue to support.

Steps

1. Click the blue " copy diagnostics to clipboard" button.
2. A pop-out box (bottom left corner) will confirm "copied diagnostics to clipboard".
3. Click the link "filing a support ticket".
4. The page will be directed to the support ticket.
5. Fill out the support ticket as normal with any required information/details.
6. Paste a copy of the diagnostics (using the function of your mouse/mousepad).



Examples of clinical note errors



dr chrono You are in a customer's account! | Dr. Ravi Dammanna | Dr. Mark Williams, Drchrono (markw)

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H&P SOAP ADDITIONAL

Status: Not Locked + Amendments Revisions View Fax Sign & lock Edit Sections Print sections

To change note format, click on Clinical > Complete Note Format.

PDF Generation Timeout
Please try again.
Still having issues? Please contact our team by [filing a support ticket](#).
Click the button below to copy diagnostics to your clipboard. Please paste this information in the support ticket description.

[Copy diagnostics to clipboard](#)

Note Has Missing Required Fields ✕

The following fields must be filled out before the note can be locked:

- [H&P Med / Fam / Social History](#)
 - Siblings PMH
 - Past Medical Illness
- [H&P CC / History of Present Illness](#)
 - How Severe is this problem?
 - How often does this problem occur?
 - Please check any illness you have:
 - Do you take Aspirin or Ibuprofen?
 - Check all illness that run in your family:

dr chrono Dr. Mark Williams, Drchrono | Dr. Mark Williams, Drchrono (markw)

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