

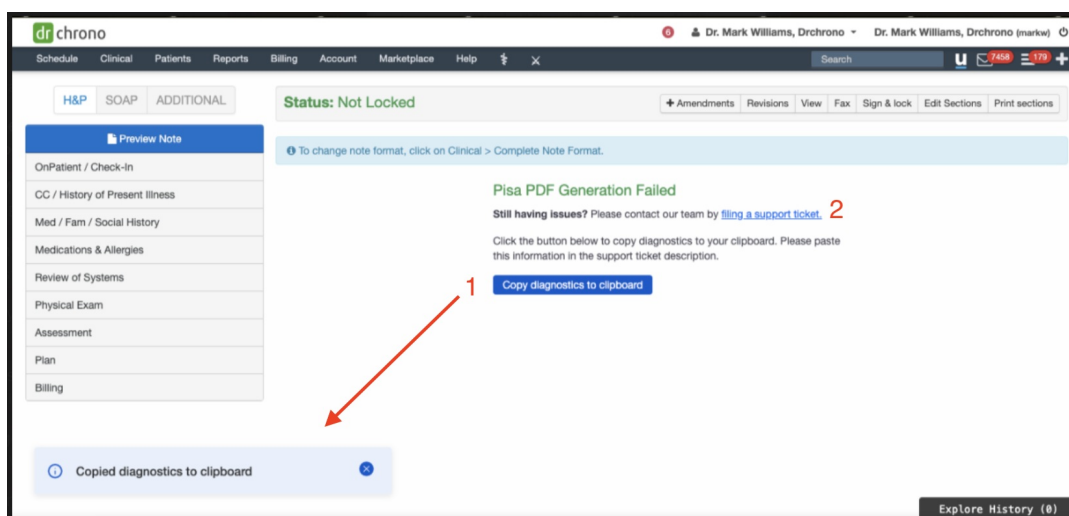
# How to use the Copy Diagnostics to Clipboard function

07/08/2024 7:14 pm EDT

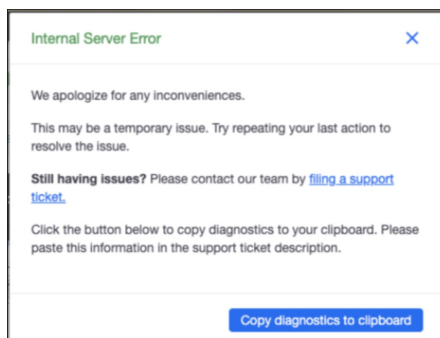
If a user encounters a clinical note error, they can utilize the "Copy Diagnostic to Clipboard " button when reporting new issue to support.

## Steps

1. Click the blue " copy diagnostics to clipboard" button.
2. A pop out box will appear (bottom left corner) confirming "copied diagnostics to clipboard".
3. Click the link "filing a support ticket".
4. The page will be directed to the support ticket.
5. Fill out the support ticket as normal with any required information / details.
6. Paste copy of diagnostics (using the function of your mouse / mousepad).



## Examples of clinical note errors



dr chrono You are in a customer's account! | Dr. Ravi Dammanna | Dr. Mark Williams, Drchrono (markw)

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H&P SOAP ADDITIONAL Status: Not Locked | Amendments Revisions View Fax Sign & lock Edit Sections Print sections

**Preview Note**

- OnPatient / Check-In
- CC / History of Present Illness
- Med / Fam / Social History
- Medications & Allergies
- Review of Systems
- Physical Exam
- Assessment
- Plan
- Billing

To change note format, click on Clinical > Complete Note Format.

**PDF Generation Timeout**  
Please try again.  
Still having issues? Please contact our team by [filing a support ticket](#).  
Click the button below to copy diagnostics to your clipboard. Please paste this information in the support ticket description.

[Copy diagnostics to clipboard](#)

## Note Has Missing Required Fields ✕

The following fields must be filled out before the note can be locked:

- [H&P Med / Fam / Social History](#)
  - Siblings PMH
  - Past Medical Illness
- [H&P CC / History of Present Illness](#)
  - How Severe is this problem?
  - How often does this problem occur?
  - Please check any illness you have:
  - Do you take Aspirin or Ibuprofen?
  - Check all illness that run in your family:

dr chrono Dr. Mark Williams, Drchrono | Dr. Mark Williams, Drchrono (markw)

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[Explore History \(0\)](#)