

Release Notes for DrChrono Web

2024-05-09

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What's new

Billing and Payments

Summary	Description	Knowledge Base Article
Prior Authorization number included in reporting	The prior authorization number has been included as an available field in both the Live Claims Feed and in Advanced Reporting.	Payer Pre-Auth showi
Additional HCPCS code added	HCPCS code J1010 has been added to the DrChrono system and can be added to your fee schedule and included on patient claims.	
HCPCS code added	HCPCS code J2782 has been added to the DrChrono system and can be added to your fee schedule and included on patient claims.	

Clinical

Summary	Description	Knowledge Base Article
Auto-populate fields for vaccine record	After saving the new vaccine in the Vaccine inventory management screen, it will become available as an option in the Vaccine Inventory lot dropdown field on the Step 3: Record Vaccination screen. When a user selects one of the vaccine options, the associated fields will automatically populate based on the information provided when creating the vaccine in the Vaccine inventory management screen.	How to use the Iron B (Immunization Regist
Auto-populate fields by both CVX and vaccine name	If the user updates or enters a value for either the CVX code or the vaccine name, the other fields will automatically update based on the latest value entered for either the vaccine name or CVX code.	How to use the Iron B (Immunization Regist

Practice Management

Summary	Description	Knowledge Base Article
Appointment Profile - Add checkbox to indicate whether clinical note is required for appointment	Appointment profiles will have a new checkbox labeled "Optional Clinical note". If the checkbox is selected, the clinical note is optional for the appointment. If the checkbox is not selected, the clinical note is required for the appointment.	
Feedback Footer Icon	The Feedback Footer icon now directs you to https://drchrono.canny.io/ where users can leave feedback.	

Resolutions

Product Area	Summary	Description
Payments and RCM	Fix deployed for transaction report	A bug that involved which patient dia; would be exported on the transaction been fixed. The exported diagnosis co reflect only those specifically identifie diagnosis pointer for a particular visit
Practice Management	Resolved issue where Advanced Reports export is blank in the Message Center	The file attached to the Message Cen populated with the correct results of

Platform	"Download Android" option showing on Onpatient invite emails	We've removed the "Download Android" option from new Onpatient invite emails as the Onpatient Portal is not supported on Android devices.
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Coming soon

Summary	Description	Knowledge Base
Support PIN	<p>We're thrilled to announce a more secure identity-proofing process and a smoother and more efficient support experience! Beginning on May 23, 2024, we'll introduce Support PINs for contacting our support team.</p> <p>When you contact DrChrono's customer support, you'll need to provide a 4-digit auto-generated PIN for account identity verification. Our support staff will use this PIN to confirm your identity, ensuring a smooth and efficient support experience whether you reach out via phone call, ticket, or email.</p>	DrChrono Support
Two-Factor Authentication (2FA) with Authy	<p>To further protect your account, we'll encourage all users to enable two-factor authentication (2FA) starting May 13th.</p> <p>Beginning May 13th, when you log into your account, you may see a prompt encouraging you to enable 2FA. Remember, setting up 2FA is entirely your choice, but we highly recommend it for its added security. If you would like to enable 2FA early to prevent getting an alert, you can follow the steps outlined in How do I set up Two-Factor Authentication (2FA) in my account?</p>	Two-Factor Authentication