Payer Pre-Auth showing on Reports

08/23/2024 11:52 am EDT

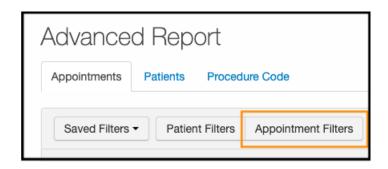
Payer Pre-Authorizations

Before providing services to patients, the insurance company will often require prior authorization. Once authorization is given, it is important to document that number so it shows on the subsequent billing and reporting. You can find information on how to add a prior authorization number to a patient's account here.

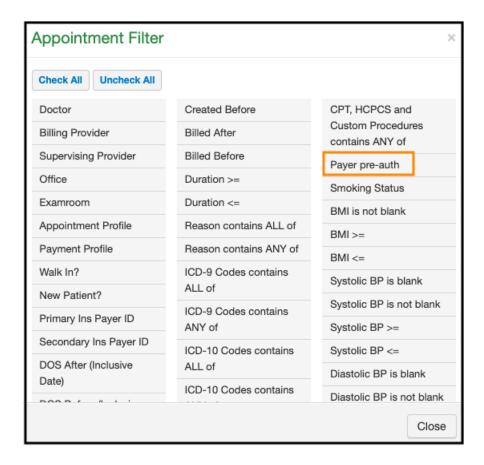
DrChrono has added the field to two reports to assist in managing your billing workflow.

Advanced Report

- 1. Navigate to Reports > Advanced Report
- 2. Select Appointment Filters under the Appointments tab

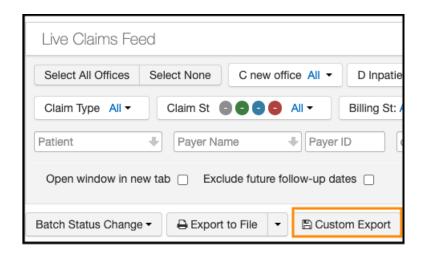


3. The option appears in the 3rd column on the right, 2nd row.



Live Claims Feed

- 1. Navigate to Billing > Live Claims Feed
- 2. Select Custom Export



3. Under the Custom Export tab, you will be shown the different options that can be pulled into a report, customized for your practice. The option for Payer Pre Authorization Number can be found in the right column under Appointments.

