

Release Notes for DrChrono Web

2024-04-25

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What's new

Clinical

Summary	Description	Knowledge Base Article
Iron Bridge - Required Vaccine Fields	A red asterisk will be displayed next to the required vaccine fields. The user will not be able to click Save or Save & Sync to Registry a vaccine record unless all the below-required fields are filled out based on the Record Type selected.	
Iron Bridge - Vaccine Route Dropdown Update	Users will have the option to choose others from Step 3. - Record Vaccination tabs within the Immunizations section of the patient's chart.	
Iron Bridge - "Reason for Refusal" field added to the Step 3: Record Vaccinations tab	In the Immunizations section of the patient chart, a Reason for Refusal field has been added to the Step 3: Record Vaccinations tab. When the user clicks on the Reason for Refusal field, a dropdown list will appear to choose from. If this option is selected, the field is required and must be filled out before a user can click the Save or Save & Sync to Registry buttons.	Reason for Vaccine Re
Assigning an "administered amount" value for refused and historical vaccines	For historical and refused vaccines DrChrono will automatically log the administered amount value in order to avoid Iron Bridge validation issues. Although the user can still input any value (including null value) in Step 3. Record Vaccinations tab, this information will not be sent.	Assigning an administ
Iron Bridge - "Errored" vaccine submissions	Vaccine submissions that fail due to an error message will be marked as "Errored" for the registry status. Users will be able to correct the error via the edit option and use the resend button (next to the Errored status) to resubmit the vaccine as a new submission with the changes made to the vaccine record.	Errored vaccine subm
Iron Bridge - Immunization Historical Reconciliation Process	Users are able to view and reconcile selected historical immunization information to the patient's chart in DrChrono. This function does not apply to forecasted vaccines.	Immunization Reconc
Outdated browser warning	It is important to use the most updated browser version when logging into your DrChrono account. DrChrono supports browser versions released within the past 2 years. Logging into DrChrono with an outdated browser runs the risk of the application not displaying correctly and/or missing data.	How to update to the

Practice Management

Summary	Description	Knowledge Base Article
Optional Custom Session Timeout	The optional custom session timeout allows you to customize session timeouts according to your security preferences. Users can now configure their session timeout from 30 to 15 minutes to improve security and support PCI compliance.	Session Timeout Limit
Removal of Footer Icons	We are removing the Feedback footer icon and replacing it with this link, https://drchrono.canny.io/ , which will be available in our next release. We have also removed additional footer icons that were no longer working.	
Update Vitals within the Appointment Window	Added a new button within the vitals tab that will allow users to mark whether or not all of the necessary vitals information has been completed or not.	

API

Summary	Description
Handle API requests that exceed celery timeout limits with a failed status instead of in-pending	When the API requests exceed the timeout limit the status failed.

Resolutions

Product Area	Summary	Description
Payments & RCM	Issue with Custom Code descriptions on the Product/Procedure page	The issue with Custom Code descriptions on the Product/Procedure page has been fixed.
Payments & RCM	Unable to delete an EOB Transaction on the Billing Details Screen	A bug preventing the deletion of the Billing Details screen has been fixed.
Payments & RCM	Modifiers showing twice	An issue with certain modifiers and new descriptions has been fixed to only show with their new, and correct descriptions.
Payments & RCM	ePS Clearinghouse: Receiving "Error: 79: Invalid Participant ID"	An issue while requesting real-time clearinghouse has been fixed.
Payments & RCM	Practice logo on the emailed receipt	A bug that was preventing the practice logo on an emailed receipt has been fixed.
Platform	SSO Dashboard Enhancements	SAML SSO Dashboard's User profile page now has the ability to manually add existing Practice Group as an SSO User. An existing button to now be used to add existing members as well as existing practice groups.
Platform	Improved Search Functionality for SAML SSO Dashboard	We fixed an issue where a user could not search by username or unique ID to search for users on the SSO dashboard. Now, users can search by keywords on all pages of the dashboard.
Practice Management	Resolve the issue of recurring appointments getting duplicated	Resolved an issue of recurring appointments being incorrectly duplicated. Only the first recurring appointment will be created.

Coming soon

Summary	Description	Knowledge Base Article
Support PIN	<p>We're thrilled to announce a more secure identity-proofing process and a smoother and more efficient support experience! Beginning on May 23, 2024, we'll introduce Support PINs for contacting our support team.</p> <p>When you contact DrChrono's customer support, you'll need to provide a 4-digit auto-generated PIN for account identity verification. Our support staff will use this PIN to confirm your identity, ensuring a smooth and efficient support experience whether you reach out via phone call, ticket, or email.</p>	DrChrono Support PIN

Seeking Beta Users for Drug Database Migration

DrChrono's current drug database, Lexicomp, will be discontinued on June 28, 2024. In response, we have established a partnership with First Databank MedKnowledge. Our internal teams at DrChrono are dedicated to ensuring a seamless migration that does not impact the front-end design or disrupt providers' existing workflow.

DrChrono is actively seeking beta users for this migration.

As a beta user, you will engage in weekly 30-minute sessions to provide feedback on the functionality of this feature. Your input will play a crucial role in shaping the future of our product.

Please fill out this [form](#) if interested in participating.

Drug Database Migration -