

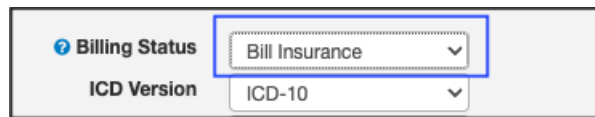
eProviderSolutions (ePS) Claim Scrubbing

09/11/2024 9:52 am EDT

If you are utilizing eProvider Solutions (ePS) as your clearinghouse, your claims will now have a pre-scrubbing before being submitted to the payer. This scrubbing will alert you to any missing information or errors in the claim in real time so they can be corrected without having to wait for the actual submission.

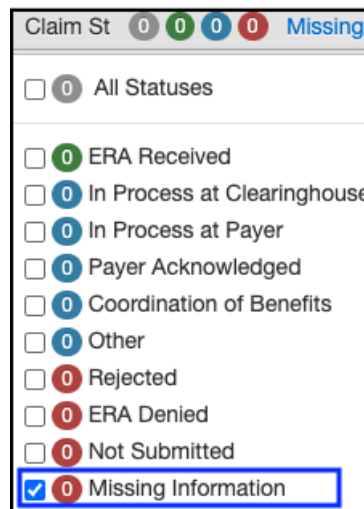
Here is how it works:

- When you update a claim status to any of the submission statutes (Bill Insurance, Bill Secondary Insurance, Resubmit Claims), the DrChrono system will scrub the claim using the same parameters that ePS uses.



A screenshot of a form with two dropdown menus. The first dropdown is labeled 'Billing Status' and has 'Bill Insurance' selected. The second dropdown is labeled 'ICD Version' and has 'ICD-10' selected. Both dropdowns are highlighted with a blue border.

- If any issues are found, the status of the claim will update to "Missing Information: [Reason]". You will be able to see this real-time information under the Claim Status tab in your Live Claims Feed.



A screenshot of a 'Claim Status' filter menu. The menu is titled 'Claim St' and has a 'Missing' tab selected. Below the title, there are several status options, each with a checkbox and a circular icon containing a number. The 'Missing Information' option is selected, indicated by a blue checkmark in the checkbox and a blue border around the text.

Status	Count
All Statuses	0
ERA Received	0
In Process at Clearinghouse	0
In Process at Payer	0
Payer Acknowledged	0
Coordination of Benefits	0
Other	0
Rejected	0
ERA Denied	0
Not Submitted	0
Missing Information	0

- If you open the claim, you will see the exact reason for the rejection so it can be addressed before the claim submission to the clearinghouse and payer.

Having this information quickly will increase your clean claims rate and help speed up your claims reaching the payer so they can be processed promptly.

