

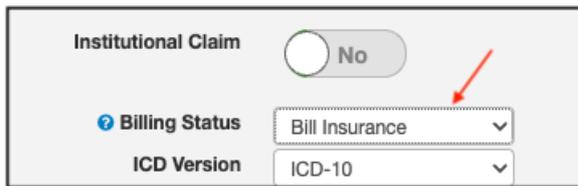
# eProviderSolutions (ePS) Claim Validation

Last modified on 04/02/2026 11:55 am EDT

With eProvider Solutions (ePS) as your clearinghouse, your claims will now have a pre-scrubbing before being submitted to the payer. This scrubbing will alert you to any missing information or errors in the claim in real-time so they can be corrected without waiting for the actual submission.

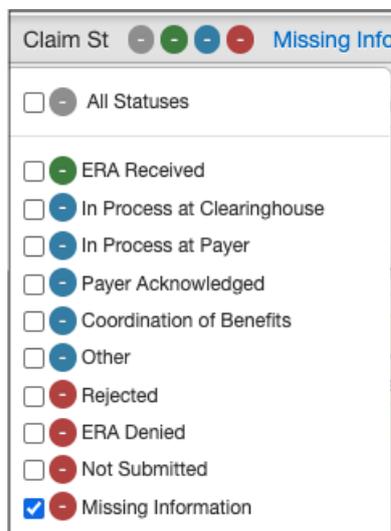
Here is how it works:

1. When you update a claim status to any of the submission statuses (Bill Insurance, Bill Secondary Insurance, Resubmit Claims), the DrChrono system will scrub the claim using the same parameters that ePS uses.



The screenshot shows a form for an Institutional Claim. It includes a toggle for 'Institutional Claim' set to 'No'. Below that are two dropdown menus: 'Billing Status' set to 'Bill Insurance' and 'ICD Version' set to 'ICD-10'. A red arrow points to the 'Billing Status' dropdown.

2. If any issues are found, the claim's status will update to "Missing Information: [Reason]". You will be able to see this real-time information under the Claim Status tab in your Live Claims Feed.



The screenshot shows a 'Claim St' filter menu with several options. The 'Missing Information' option is selected, indicated by a blue checkmark in a box next to a red circle icon.

Claim Status
<input type="checkbox"/> All Statuses
<input type="checkbox"/> ERA Received
<input type="checkbox"/> In Process at Clearinghouse
<input type="checkbox"/> In Process at Payer
<input type="checkbox"/> Payer Acknowledged
<input type="checkbox"/> Coordination of Benefits
<input type="checkbox"/> Other
<input type="checkbox"/> Rejected
<input type="checkbox"/> ERA Denied
<input type="checkbox"/> Not Submitted
<input checked="" type="checkbox"/> Missing Information

If you open the claim, you will see the exact reason for the rejection, so it can be addressed before the claim is submitted to the clearinghouse and payer. Having this information quickly will increase your clean claims rate and help speed up your claims reaching the payer so they can be processed promptly.