Text-to-Pay: How does it work?

DrChrono has added an option where you can send a link to a patient's phone that they can then use to send you a payment/pay a copay/make a deposit, etc. This feature works **exclusively** with DrChrono Payments.

Here's how it works:

1. From the patient's appointment window, select **Save & Pay**.

2. A new window will pop up and give you two options:

   a. Text to Pay

   b. Pay Now

*** Please note, the Text to Pay option will only work if you are utilizing DrChrono Payments ***

Choose Payment Method

Payment Method
- ○ Text to Pay
- ○ Pay Now

Cancel   Next

Text to Pay

1. If you select **Text to Pay**, you will see the following window. It will allow you to select a phone number on file in the patient's chart or enter a different phone number that will receive the text and payment link. It will also ask for an amount to request from the patient.

2. Once both fields are filled in, select **Send**.

Text to Pay   ×

Phone Number:

Select or enter phone number   ▾

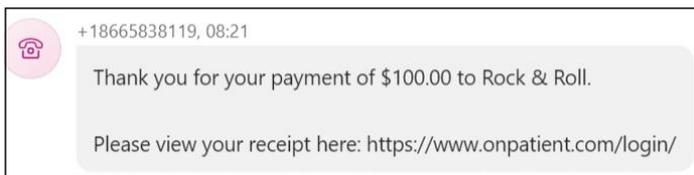The number must be in the format +12345678901

Amount:

Cancel   Send

Please note: the amount can be any dollar/cents amount. Enter the number with no dollar sign ($). If your decimal (.) isn't recognized or responds, try the one on your keyboard, just above the right side of the space bar.
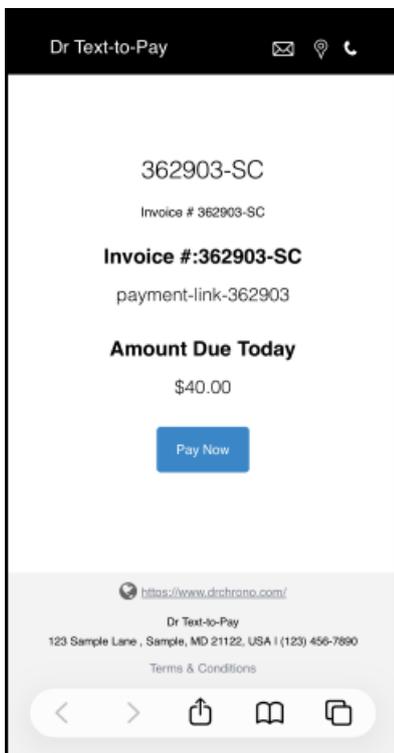
1. The phone number listed will receive a text message requesting payment of the dollar amount you have listed in the second row above. The text will look like this. The patient can press on the link to enter their payment information.

+18665838119, 10:00

Hi Test Pat. Dr. Mark Williams has created the following invoice for $100.00. Please click the link to proceed with the payment. https://pay.sbx-mypaysimple.com/s/pay/DZLZOc4pCpPbOJKuCpHXOsKmOJSqCZbc
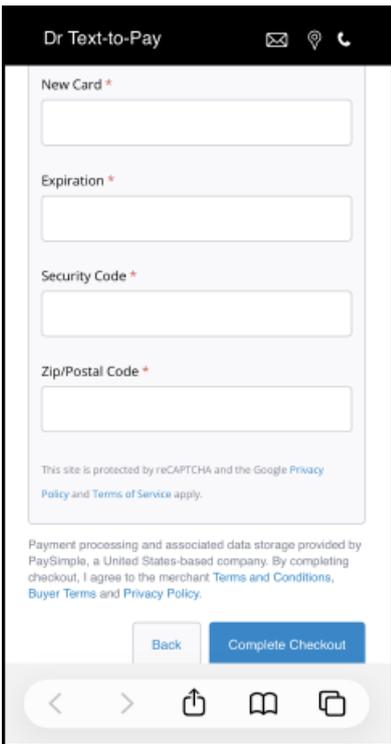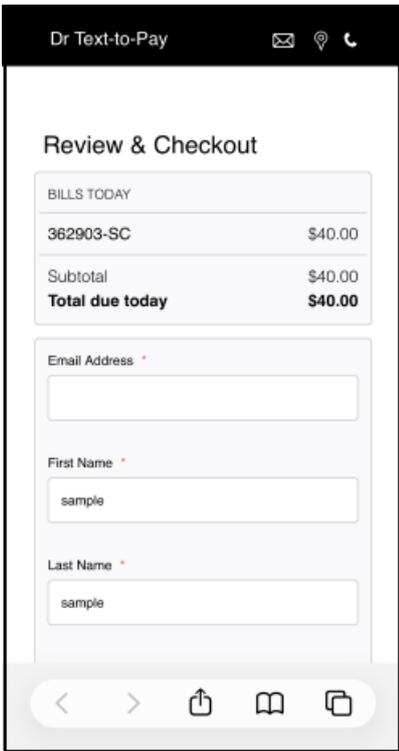
1. Once they complete their portion, they will receive a confirmation text that looks like this. The payment will automatically be reflected in their chart.

+18665838119, 08:21

Thank you for your payment of $100.00 to Rock & Roll.

Please view your receipt here: https://www.onpatient.com/login/

What the patient will see if they do not have Onpatient

Pay Now

If you select Pay Now, you will see the following window.

1. This will allow you to process a cash, check, money order, or credit card payment, depending on your office procedures.

2. As in the Text-to-Pay option, as soon as the payment is entered and processed, it will be posted to the patient's appointment.

New Cash

Payment Date	
Appointment	
Line Item	
Provider	
Payment Method	DrChrono Payments
Type	
Notes	
Amount	$

Code	Applied	Balance	Payment Type
			Credit

Cancel   Pay with card