

# EHI Export FAQ

Last modified on 11/22/2024 4:33 pm EST

## EHI Export: Overview

- **How long will it take for my practice EHI Export to complete?** Practices should plan to allow up to 14 business days to obtain your EHI Export from DrChrono EHR. Time varies based on the number of exports running and the practice EHI Export size.
- **How large will my practice EHI Export be?** Export size depends on the practice size and duration on DrChrono EHR. We've seen exports from larger practices in upwards of 200+GB.
- **What file types are exported?** The export will be a .zip file containing CSV files for the practice. You can learn more about the EHI Export contents [here](#).
- **What are the technical requirements to download a practice EHI Export?** If your practice is a larger, tenured DrChrono customer, you will need to ensure your computer has enough disk space to download a large (up-to several hundred gigabyte) file. You will also need a strong internet connection and bandwidth to download a large .ZIP file as well as a strong processor to extract the CSV files from the .ZIP file. If you are unable to meet these technical requirements to begin the download on your own, you have the option of working with our ETL team to obtain your practice EHI Export on a hard-drive for an additional cost.
- **Why is my export CSV file blank?** CSV files that show up blank for a single patient or practice EHI Export are blank because there is no data. Blank CSV files will still contain a header. Multiple blank CSV files for the same CSV file types (e.g. allergies) may exist because the CSV files are produced for groups of data/patients.
- **Why am I receiving multiple CSV files?** For practice level EHI Exports, DrChrono exports 50 patients at a time. As a result, you will receive a set of CSV files per each 50 patients. The CSV files will display numerically with # (e.g. additional\_responsible\_party\_1).

Name	Date modified	Type	Size
exported_documents	12/19/2023 4:33 PM	File folder	
additional_responsible_party_1	12/19/2023 2:30 PM	Microsoft Excel Comma ...	1 KB
additional_responsible_party_2	12/19/2023 2:38 PM	Microsoft Excel Comma ...	1 KB
allergies_1	12/19/2023 2:30 PM	Microsoft Excel Comma ...	5 KB
allergies_2	12/19/2023 2:38 PM	Microsoft Excel Comma ...	27 KB
allergy_snomed_code_mapping_1	12/19/2023 2:30 PM	Microsoft Excel Comma ...	1 KB
allergy_snomed_code_mapping_2	12/19/2023 2:38 PM	Microsoft Excel Comma ...	1 KB
appointments_1	12/19/2023 2:30 PM	Microsoft Excel Comma ...	166 KB
appointments_2	12/19/2023 2:38 PM	Microsoft Excel Comma ...	74 KB
auto_accident_insurance_1	12/19/2023 2:30 PM	Microsoft Excel Comma ...	4 KB
auto_accident_insurance_2	12/19/2023 2:38 PM	Microsoft Excel Comma ...	5 KB
care_plan_authors_1	12/19/2023 2:37 PM	Microsoft Excel Comma ...	1 KB
care_plan_authors_2	12/19/2023 2:41 PM	Microsoft Excel Comma ...	1 KB
care_plans_1	12/19/2023 2:37 PM	Microsoft Excel Comma ...	1 KB
care_plans_2	12/19/2023 2:41 PM	Microsoft Excel Comma ...	5 KB

- **In the patient\_specific\_actions.csv file, where can I find the hardcoded\_cds\_rule\_id information?** See DrChrono [Decision Support Intervention \(DSI\) Rules > Hardcoded Rules](#) section.