

# What does the 'Out-Of-Date Clinical Note Error' mean?

07/08/2024 7:19 pm EDT

In a busy practice, there may be times when more than one provider or staff member needs to update a note at the same time. DrChrono checks to see if any changes have been made by anyone else before signing and locking the note.

For example, if you are getting ready to sign and lock a clinical note, but someone else in the office has made an update to the note, you will see an error message.

The message will prompt you to refresh the note so that all of the information is included before you lock the note.

In the example below, the provider attempted to lock the note but the error message appeared.

The screenshot shows a mobile application interface for a patient named Jane Sample. The patient's information includes DOB: 08/06/1987, Sex: F, and a visit on 09/19/2023 at 7:14 AM. The 'Medications & Allergies' section is partially visible, showing a table with columns for Dispense, SIG, PRN?, and Indication. An error message is overlaid on the screen, indicating that the clinical note is outdated and needs to be refreshed before locking. The error message includes a 'Refresh' button.

Dispense	SIG	PRN?	Indication
30.000	1 a day	No	

Upon refreshing the note, we can see that there was an addition to the note. Now that the note has been refreshed, the provider can sign and lock the note as usual.

Close

Sign & Lock



Jane Sample (Female | 36 | 08/06/1987)

09/19 07:14AM

CC Chief complaint

Vitals Tools

H & P

SOAP

Additional

Check-In Information

CC / History of Present Illness

Med / Fam / Social History

Medications & Allergies

Review of Systems

Physical Exam

Assessment

Plan

Meaningful Use Assistant

Billing

View Complete Note

Sample Name

Patient: Jane Sample
Provider: Dr. James Smith
Office: Office 1
Primary Payer ID: 87726
DOB: 08/06/1987
Sex: F
Visit: 09/19/2023 7:14AM
Chart: SAJA000003
Address: 225 Schilling Circle, Hunt Valley, MD, 21031
Secondary Payer ID:

Medications & Allergies:

Table with 5 columns: Current Medication & Dosage, Dispense, SIG, PRN?, Indication. Includes Liptor 10 mg oral tablet and an allergy for Cats with reaction Nasal congestion.

History of Present Illness:

Jane Sample describes the location to be medial
The quality of pain is described as acute and a severity / intensity level of 1 out of 10
This duration of the problem stated is as follows: symptoms are --, getting better