

How does DrChrono handle duplicate ERAs?

Last modified on 02/20/2025 9:03 am EST

Sometimes, a payer will send two of the same ERA/835 files to a provider's account.

When these files are received into DrChrono, they will both be listed under **Billing > Remittance Reports** with an unmatched flag. Only one file will be posted to the account.

Check Date	Received Date	Deposit Date	Check/Trace #	Insurance Co.	# of Claims	ERA Paid	Global Adj	Check /EFT Amount	Adjusted	Patient Resp	Payment Method	
06/03/2023	06/03/2023		[ERA] DEMO68206882	MEDICARE PART B	0	\$1,889.51	\$0.00	\$1,889.51	\$1,234.27	\$129.30	Automated Clearing House (ACH)	[ERA] [Attach EOB]
06/03/2023	06/03/2023		[ERA] DEMO35557443	PGBA, LLC	0	\$175.70	\$0.00	\$175.70	\$91.87	\$7.16	Check	[ERA] [Attach EOB]
06/03/2023	02/20/2025	06/03/2023	[EOB] DEMO69206882	Medicare Part B	0	Unmatched \$1,889.51	\$0.00	\$1,889.51	\$0.00	\$0.00	Automated Clearing House (ACH)	[Attach EOB] [Delete]