

# Why Can't I Change My Name in Account Settings?

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Changing your name in the account settings could cause name discrepancies with your billing, prescriptions, and clinical notes. Please reach out to your account manager or support if you need to change your name in the account settings.

If you do not remember your account manager's contact information you can email [accountmanager@drchrono.com](mailto:accountmanager@drchrono.com).

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