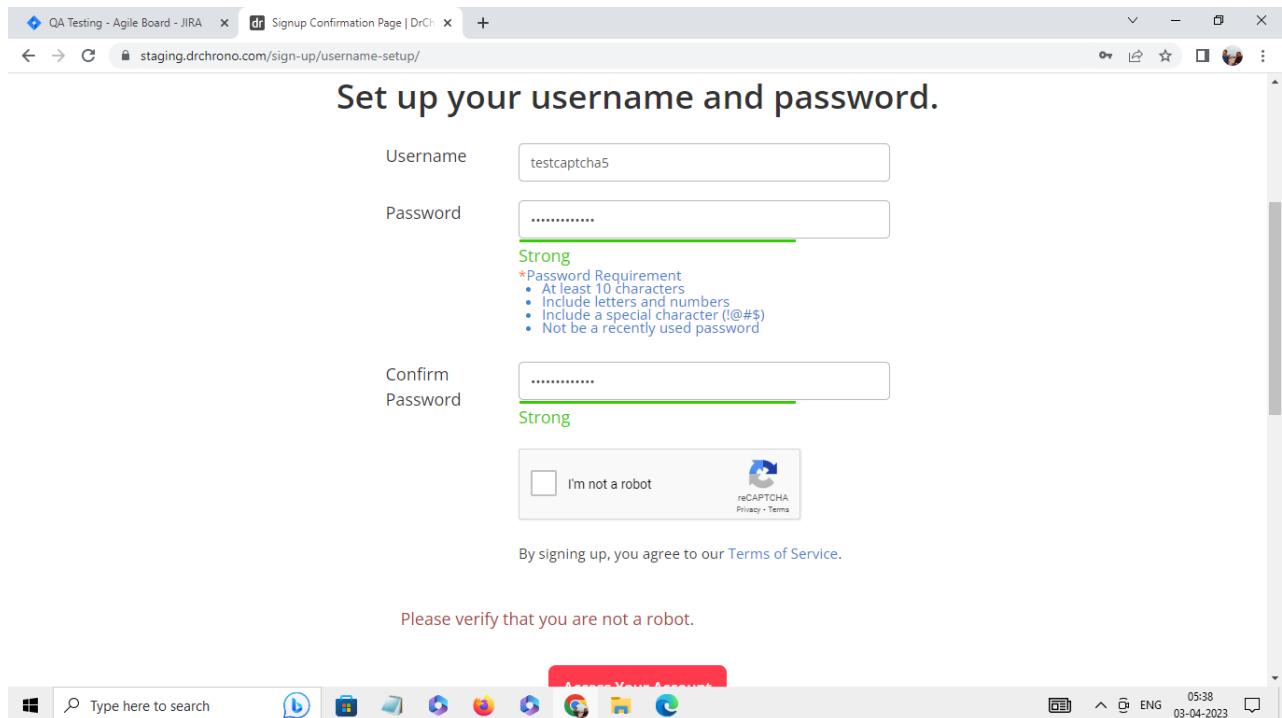


Secure Sign Up Using reCAPTCHA

07/08/2024 7:20 pm EDT

Previously, our sign-up system allowed clients to sign up without verifying an email address or going through a captcha check, which could allow malicious agents to create limitless free accounts that end up draining resources on the platform. We needed to add safeguards to ensure new (free) accounts are not being created en masse.

To do this, we have implemented reCAPTCHA for account sign-up on DrChrono Web. If the user taps on the "Access Your Account" button without clicking the reCAPTCHA, an error will be shown.



If the user clicks on the "I'm not a Robot" reCAPTCHA, they can now complete the account creation.



Set up your username and password.

Username

Password

Strong

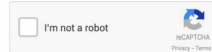
- *Password Requirement
- At least 10 characters
- Include letters and numbers
- Include a special character (!@#%)
- Not be a recently used password

Confirm Password

Strong

Support PIN

When you call DrChrono support, you will need this 4-digit numeric PIN to validate your identity. Make sure you remember it.



By signing up, you agree to our [Terms of Service](#).

[Access Your Account](#)