

How do I access my Good Faith Estimate in OnPatient?

07/08/2024 7:21 pm EDT

To access your Good Faith Estimate, log in to your OnPatient account and click **Messages** at the top. You should see your GFE in your inbox. Click to open.

The screenshot shows the OnPatient user interface. At the top, there is a navigation bar with the OnPatient logo and links for Appointments, Doctors, Billing, Messages, Documents, and Health Profile. The user's name, John Doe, is displayed in the top right corner. Below the navigation bar, the 'Messages' section is active. On the left, there is a sidebar with a 'Send Message' button and a list of message folders: 'Inbox' (with a notification badge '1'), 'Starred', 'Sent', and 'Archived'. The main area displays a table of messages:

	Sender	Title	Summary	Date	Action
☆	Alice Bruce	Final Estimation Document	See attachment.	5 hours ago	
☆	Alice Bruce	Your Estimation	Please read and sign.	5 hours ago	
☆	Alice Bruce	Some Documents	See attachment.	5 hours ago	
☆	Alice Bruce	Some Documents	See attachment.	5 hours ago	
☆	Alice Bruce	Some Documents	See attachment.	5 hours ago	
☆	Alice Bruce	Some Documents	See attachment.	5 hours ago	
☆	Alice Bruce	Some Documents	See attachment.	5 hours ago	

Once opened, your estimate will be available for review. Click the **Start Review** button to begin.

Messages

- Send Message
- Inbox 1
- Starred
- Sent
- Archived

← Your Estimation

Reply

from Alice Bruce
5 hours ago

Hey John!

Your estimation for knee surgery is ready for review. Please read and sign if you agree to the estimation.

Knee Surgery - 09/23/2022 01:34 PM

Start Review

The review will display a PDF of your estimate that will need to be signed and accepted.

Knee Surgery - 09/23/2022 01:34 PM



If you agree to this estimation, please check the mark and input your name to sign.

I have read the estimation document above.

Your name

Accept & Sign

Decline

To accept your GFE, check the box at the bottom, type your name, and click the blue **Accept & Sign** button.

Knee Surgery - 09/23/2022 01:34 PM



If you agree to this estimation, please check the mark and input your name to sign.

I have read the estimation document above.

Your name

John Doe

[Accept & Sign](#) [Decline](#)

If you accept your GFE, the following screen will be displayed as confirmation and will allow you to download a copy for yourself:

Thanks for signing the estimation!

Your response has been sent to the provider. You will receive a message later with attachment, or you can download the signed document below

[Download Signed Document](#)

[Go Back to Messages](#)

If you choose to decline your GFE, you will be asked to confirm by clicking the red **Decline** button and your response will be sent to your provider.

Are you sure you want to decline this estimation?

[Cancel](#)

[Decline](#)

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John Doe

Your response has been sent to the provider.

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