What time are claim files submitted?

09/16/2024 3:07 pm EDT

Claim files are sent from DrChrono 7 days a week, 365 days per year, regardless of weekends and/or holidays. The time they are sent depends on the clearinghouse they are submitting to.

Currently (as of November 2022) claims are submitted as follows: eProvider Solutions (ePS) - 5am and 5pm EST daily Carisk Partners (fka iHCFA) - 7pm EST daily Change Healthcare (fka Emdeon) - 8pm EST daily TriZetto - 10am and 7pm daily