

Reminder Language Settings

07/08/2024 7:22 pm EDT

You can set the language for your patient's reminders in their chart for text and email reminders.

Go to the patient's chart and select the **Demographics** tab on the left. Under the **Important** tab, select the preferred reminder language (English, Spanish, or French) from the dropdown menu.

The screenshot shows the patient chart interface. On the left is a sidebar with a '+ Add new patient' button and a list of tabs: Demographics (highlighted), Appointments, Clinical Dashboard, Documents, Eligibility, Tasks (0), Problem List (2), Medication List (1), Send eRx, Allergy List (0), Drug Interactions (0), CQMs, Intake Data, Lab Orders, Immunizations, Growth Charts, onpatient Access, Education Resources, Communication, and Family History. The main content area is under the 'Important' tab, showing a 'BILLING WARNING: Missing Patient Address' and the 'Important Information' section. This section includes fields for Primary Provider (Dr. James Smith), Status (Active), Title, First Name (Sample), Nick Name, Middle Name, Last Name (Patient), Previous/Birth Name, Suffix, Patient Chart Photo, Home Phone, Cell Phone ((650) 555-5555), Office Phone, Email (support@drchrono.com), Alternate Email, Preferred Communication, and Reminder Language. The Reminder Language dropdown is open, showing 'English' (checked), 'Spanish', and 'French'. A note indicates that the cell phone number is required for SMS/Text. The 'Decline Clinical Summary' checkbox is also visible.

Once the language is set, the email and text reminders will be delivered in the language in the patient's chart.

Note: DrChrono only supports SMS text reminders to US-based numbers and US territories.

Spanish

The screenshot shows an email reminder in Spanish. The subject is "Notificación de Cita con Family Practice". The sender is "reminders@drchrono.com". The email contains a calendar attachment and a message in Spanish: "Usted tiene una cita con Family Practice en viernes, 21 de octubre de 2022, 17:00:00 (hora de verano de las Montañas). Por favor visite el portal siguiente para ver los detalles de su cita https://drchrono.com/appointment_reminder/0b9baff8-60d9-4a77-9996-b076c77a65c5". The email ends with "Regards, Family Practice".

The screenshot shows a text message reminder in Spanish. The sender is "+1 (845) 694-4344". The message is: "Usted tiene una cita con Family Practice el 21 de octubre de 2022, 17:00:00 -0600. Para cambiar su cita llame al 443-555-5555".

French

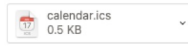
Rappel de rendez-vous avec Family Practice



reminders@drchrono.com <reminders@drchrono...>

Friday, October 21, 2022 at 7:00 PM

To: Brendan Wilberton



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Dear Laurie Sample,

Vous avez un rendez-vous à venir avec Family Practice le samedi 22 octobre 2022 à 17:00:00 heure d'été des Rocheuses.

S'il vous plaît suivez ce lien pour afficher vos rendez-vous https://drchrono.com/appointment_reminder/13a4b176-5595-43a6-b686-0ec4494b7482

Regards,
Family Practice

English

Reminder for Appointment with Springfield General Practice Inbox x

reminders@drchrono.com
to me

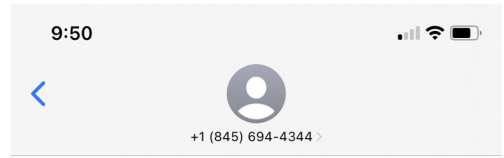
Mon, Apr 12, 1:15 PM

Dear Jenny Harris,

You have an upcoming appointment with Springfield General Practice on Monday, April 12, 2021 at 1:30:00 PM Eastern Daylight Time.

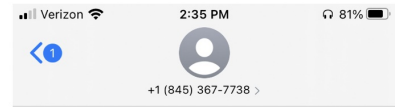
Please follow this link to your appointment: https://drchrono.com/appointment_reminder/e9d494fa-2dc9-4929-a1cb-f0842f314a90

Regards,
Springfield General Practice



Text Message
Friday 7:00 PM

Vous avez un rendez-vous avec le Family Practice le 22 octobre 2022 à 17:00:00 -0600. Si vous devez reporter, alors s'il vous plaît appelez [443-555-5555](tel:443-555-5555)



Text Message
Today 7:50 AM

You have an appointment with Family Practice on September 29, 2021 at 8:00:00 AM EDT. If you need to reschedule, please call [443-555-5555](tel:443-555-5555)