

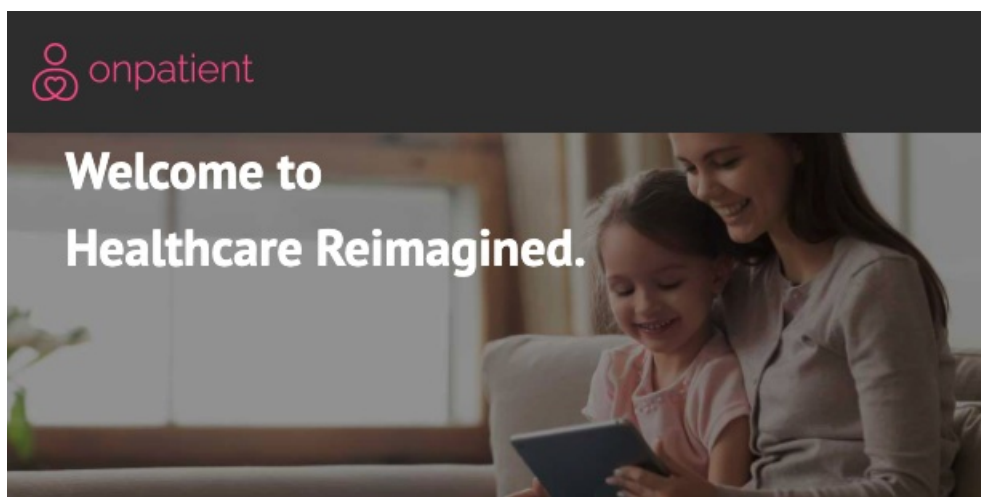
# How do I activate my OnPatient account?

Last modified on 09/25/2024 10:03 am EDT

Your provider's office will send you an invitation via email address or by letter.

Follow the instructions below to activate your account

1. Click on the **Sign Up Now** button to begin (the email invitation will display the date that the invitation will expire).



**Hello Peter Django,**

Good day and hope you are doing well! I am inviting you to connect with me through my patient portal onpatient. onpatient is a platform that allows you to view your medical records, schedule appointments, fill out forms before coming into the office, and securely communicate with your doctors.

[Sign Up Now](#)

Thank you,  
Springfield General Practice.

This email invitation expires **June 23, 2021**.



**All your health in one place**

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2. Enter your:

- First name
- Last name

- Email (must be the same email address used for the invitation)
- Create a password

When finished, select **Sign Up**.



## James Smith invites you to access your patient records

We need the following information to confirm your identity:

**Social Security Number**

or

**Date of Birth**

**Phone Number**

Confirm and connect

3. Next, you will need to validate your account with:

Your social security number if you gave it to the office.

--OR--

Your date of birth **AND** phone number.

Select **Confirm and Connect**.

James Smith invites you to access your patient records

## Sign up

First name

Last name

Email

Create Password

Already have an account? [Login](#)

Sign up

4. Once you have connected, you will be taken to the appointments page.



## Appointments

Book Video Visit

Book Appointment

### UPCOMING APPOINTMENT



June 16, 2021 at 1:00 PM

Check in

### PAST APPOINTMENTS



June 9, 2021 at 1:20 PM