How do I activate my OnPatient account?

Last modified on 02/06/2025 1:13 pm EST

Your provider's office will send you an invitation via email address or by letter.

Follow the instructions below to activate your account

1. Click on the Sign Up Now button to begin (the email invitation will display the date that the invitation will expire).



Hello Peter Django,

Good day and hope you are doing well! I am inviting you to connect with me through my patient portal onpatient. onpatient is a platform that allows you to view your medical records, schedule appointments, fill out forms before coming into the office, and securely communicate with your doctors.



All your health in one place

2. Enter your:

- First name
- Last name

- Email (must be the same email address used for the invitation)
- Create a password

When finished, select **Sign Up**.

onpatient
James Smith invites you to access your patient records
We need the following information to confirm your identity:
Social Security Number
or Date of Birth
mm/dd/yyyy
Phone Number
(XXX) XXX-XXXX
Confirm and connect

3. Next, you will need to validate your account with:

Your social security number if you gave it to the office.

--OR---

Your date of birth **AND** phone number.

Select Confirm and Connect.

Sign up	
First name	Last name
Email address	
Create Password	
Create Password Activation Code (If invited via email	, no activation code is required)
Create Password Activation Code (If invited via email	, no activation code is required)

4. Once you have connected, you will be taken to the appointments page.

