

Verifying your Patient's Cell Phone Number for Text Message Reminders

07/08/2024 7:23 pm EDT

You can verify your patient's cell phone number to ensure it can be used for text message reminders. This verification can be helpful if a patient's home phone number was accidentally entered into the cell phone field.

Note: DrChrono only supports SMS text reminders to US-based numbers and US territories.

In the patient's chart go to **Demographics** and select the **Important** tab. Click on the link to verify the patient's number.

The screenshot shows the patient demographics interface. On the left is a sidebar menu with 'Demographics' highlighted in green. An arrow points from this menu to the 'Important' tab in the main content area. The 'Important' tab is active, showing a green notification: 'Sufficient patient demographics to bill insurance.' Below this is the 'Important Information' section, which contains various patient details: Primary Provider (Dr. James Smith), Status (Active), Title, First Name (Sample), Nick Name, Middle Name, Last Name (Patient), Previous/Birth Name, Suffix, and Patient Chart Photo. The 'Cell Phone' field is highlighted with a red box and contains the number '(650) 555-5555'. A blue link next to it reads 'Required for SMS/Text. Click here to verify cell phone for US patient'. Below the cell phone field is a checkbox for 'Disable SMS/Txt'.

A window will open. Enter the patient's number and click **Search**.

Free Phone Validation

IS IT A CELL PHONE OR IS IT A LANDLINE OR IS IT A FAKE?

444-555-1234

(Enter any North American phone number with/without leading "1".)

VALIDATE PHONE NUMBERS HERE FOR FREE TO IDENTIFY PHONE LINE TYPE AND POSSIBLE PHONE COMPANY! NEW! NOW INCLUDES OUR FAKE NUMBER CHECK THAT IDENTIFIES PHONE NUMBERS THAT CANNOT BE CALLED OR TEXTED.

SEARCH

The results will appear. The **Phone Line Type** will allow you to confirm whether or not it is a cell phone in order to receive text message reminders.

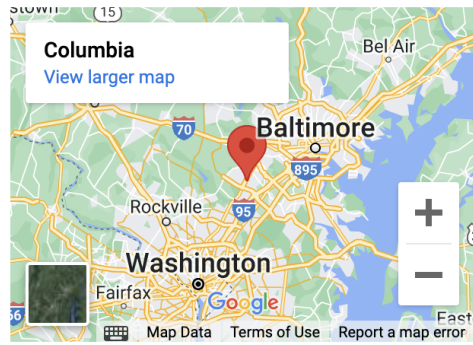
PHONE VALIDATOR FREE RESULTS

RESULTS:

- **Phone Number:** 443
- **Date of this Report:** July 12, 2022
- **Phone Line Type:** CELL PHONE
- **Phone Company:** VERIZON
- **Phone Location:** COLUMBIA, MD
- **Owner's Name & Address:** [Click Here](#)

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MAP:



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SEARCH AGAIN

