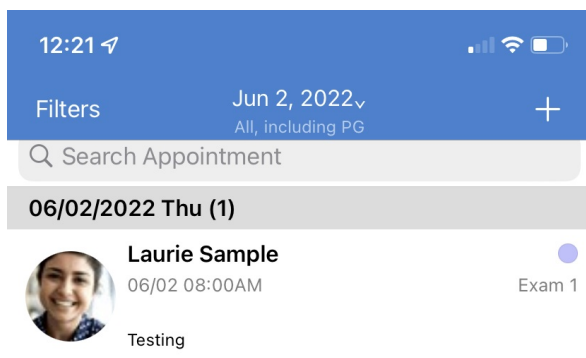# Message Center Overview on the iPhone

07/08/2024 7:24 pm EDT

With the Message Center on the iPhone App, you can access faxes and referrals, lab results, eRx refills, system-generated reports, OnPatient appointments and patient messages, and direct messages.
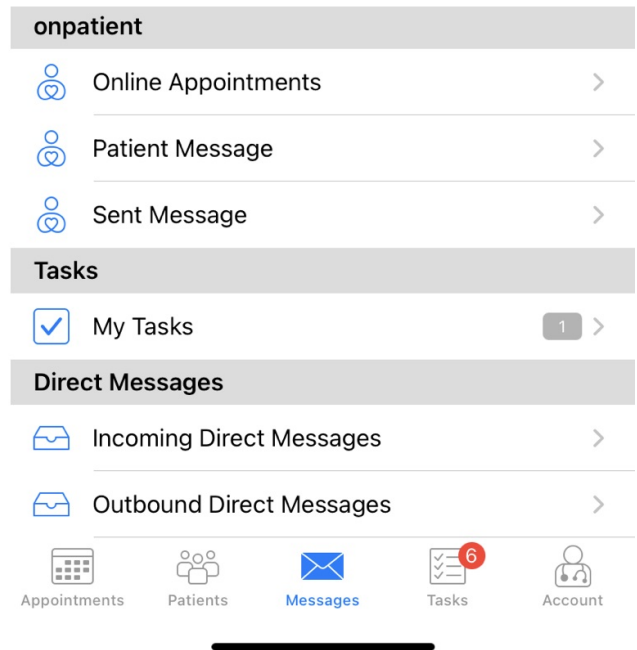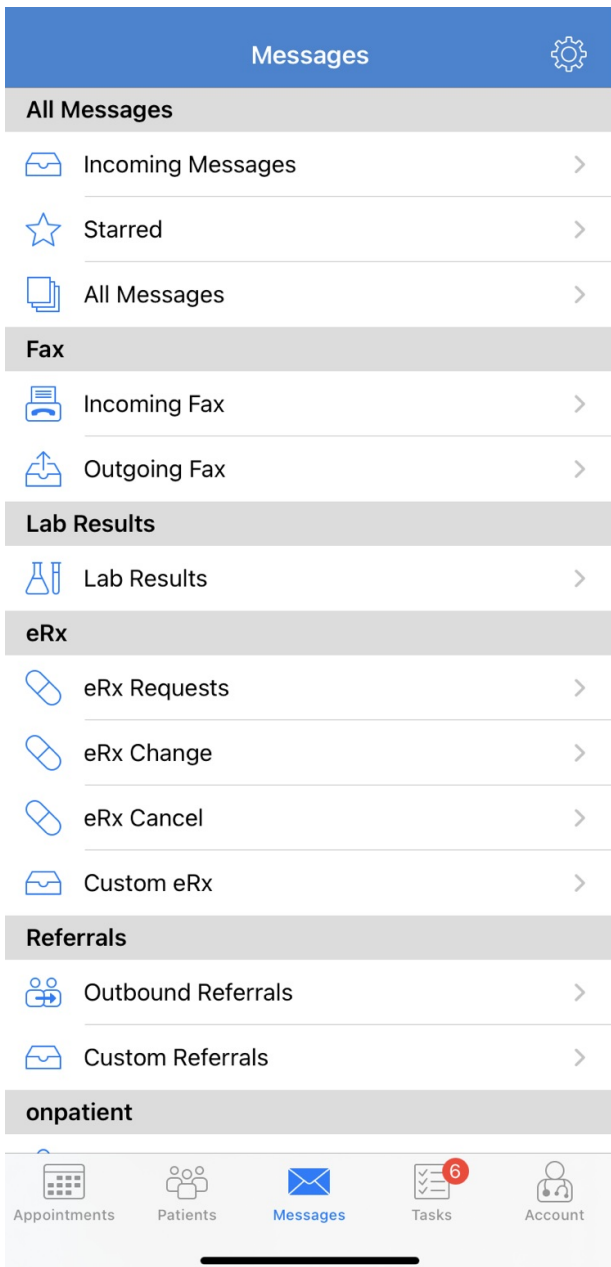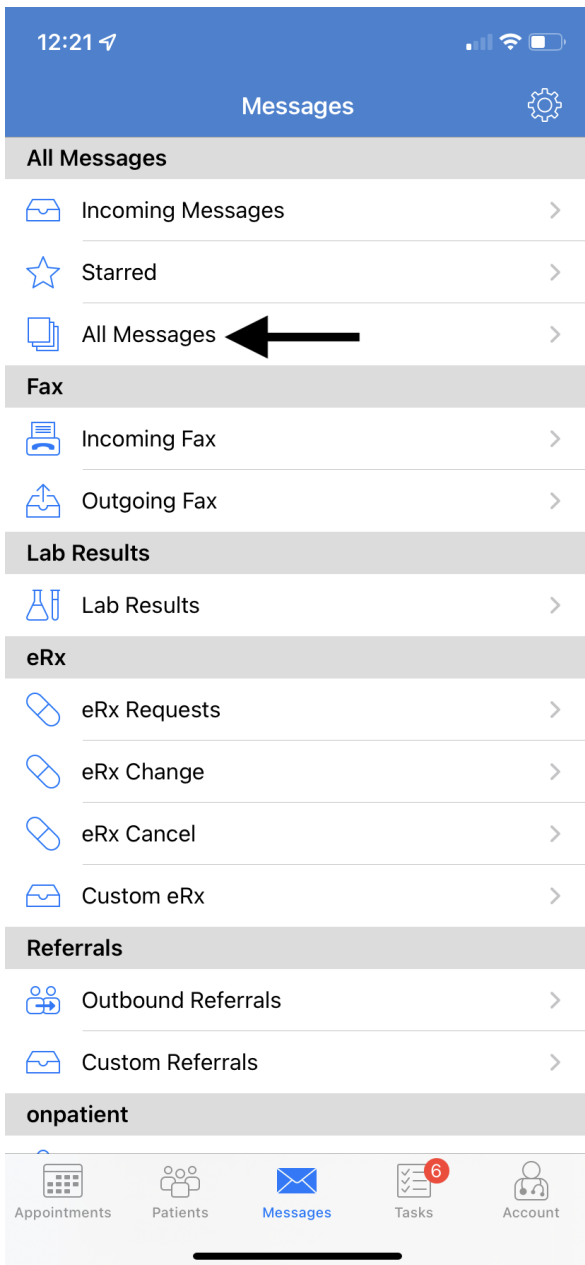
To access the Message Center, tap on the envelope (

)icon from any screen in the app.

This will take you to your messages. From here you can choose which area they need to access by simply tapping a category.

Messages

All Messages

Incoming Messages	>
Starred	>
All Messages	>

Fax

Incoming Fax	>
Outgoing Fax	>

Lab Results

Lab Results	>

eRx

eRx Requests	>
eRx Change	>
eRx Cancel	>
Custom eRx	>

Referrals

Outbound Referrals	>
Custom Referrals	>

onpatient

Appointments	Patients	Messages	Tasks 6	Account

onpatient

Online Appointments	>
Patient Message	>
Sent Message	>

Tasks

My Tasks	1 >

Direct Messages

Incoming Direct Messages	>
Outbound Direct Messages	>

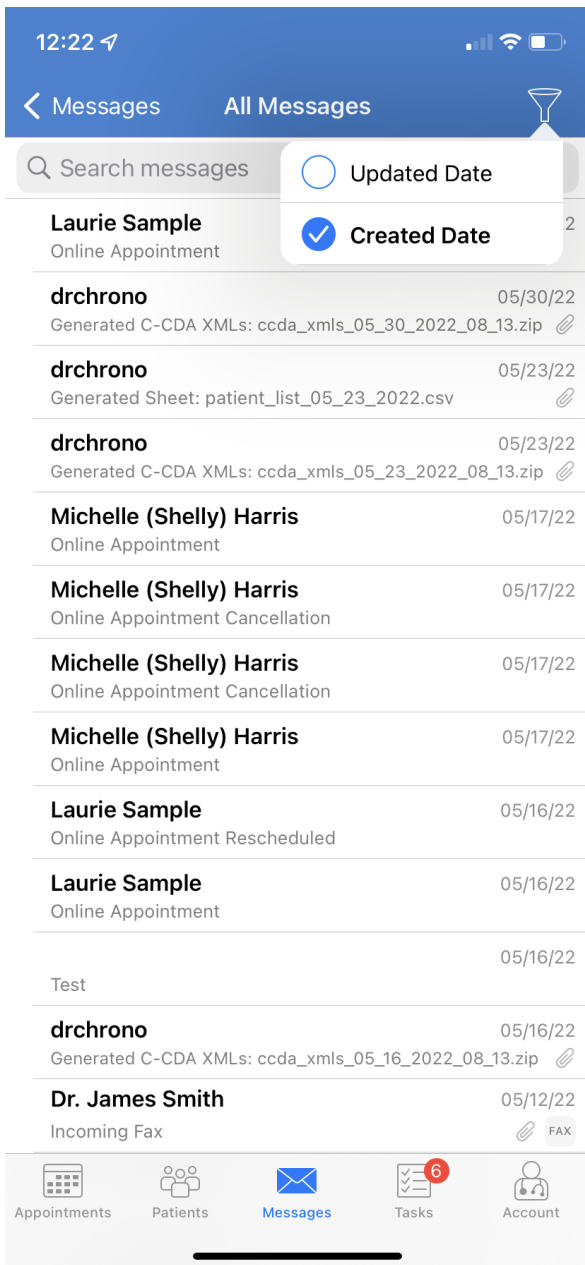| Appointments	Patients	Messages	Tasks 6	Account

From the **All Messages** option, you may tap on any message to open the message detail view.

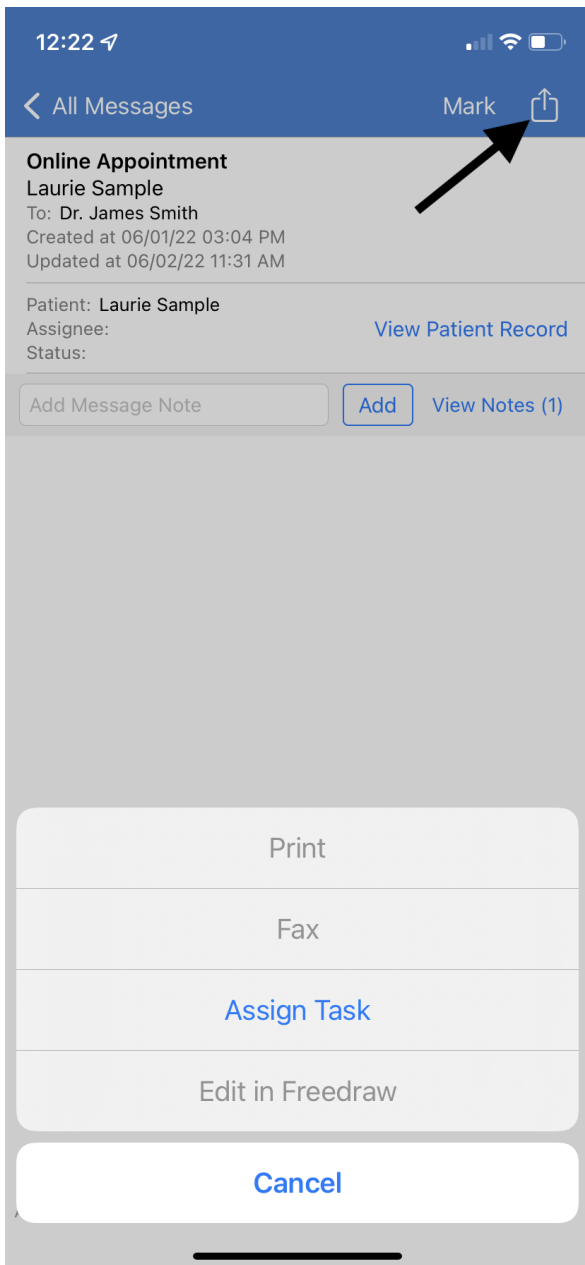Tap **Messages** to return to the main message center menu. Tap the filter icon (

) to filter the messages by date created or date updated.

Once you have selected a message, tap on the (

) icon to access the option to print or fax the message depending on the type of message. You can also assign a task for the message or edit it with Freedraw if it is a document.

Under **Mark,** you can mark the message as unread. You can also start the message or archive it.

Online Appointment
Laurie Sample
To: Dr. James Smith
Created at 06/01/22 03:04 PM
Updated at 06/02/22 11:31 AM

Patient: Laurie Sample
Assignee: View Patient Record
Status:

Add Message Note   Add   View Notes (1)

Mark As

Unread

Starred

Archived

Cancel