

Message Center Overview on the iPad

07/08/2024 7:24 pm EDT

With the Message Center on the iPad App, you can access faxes and referrals, lab results, eRx refills, system-generated reports, OnPatient appointments and patient messages, and direct messages.

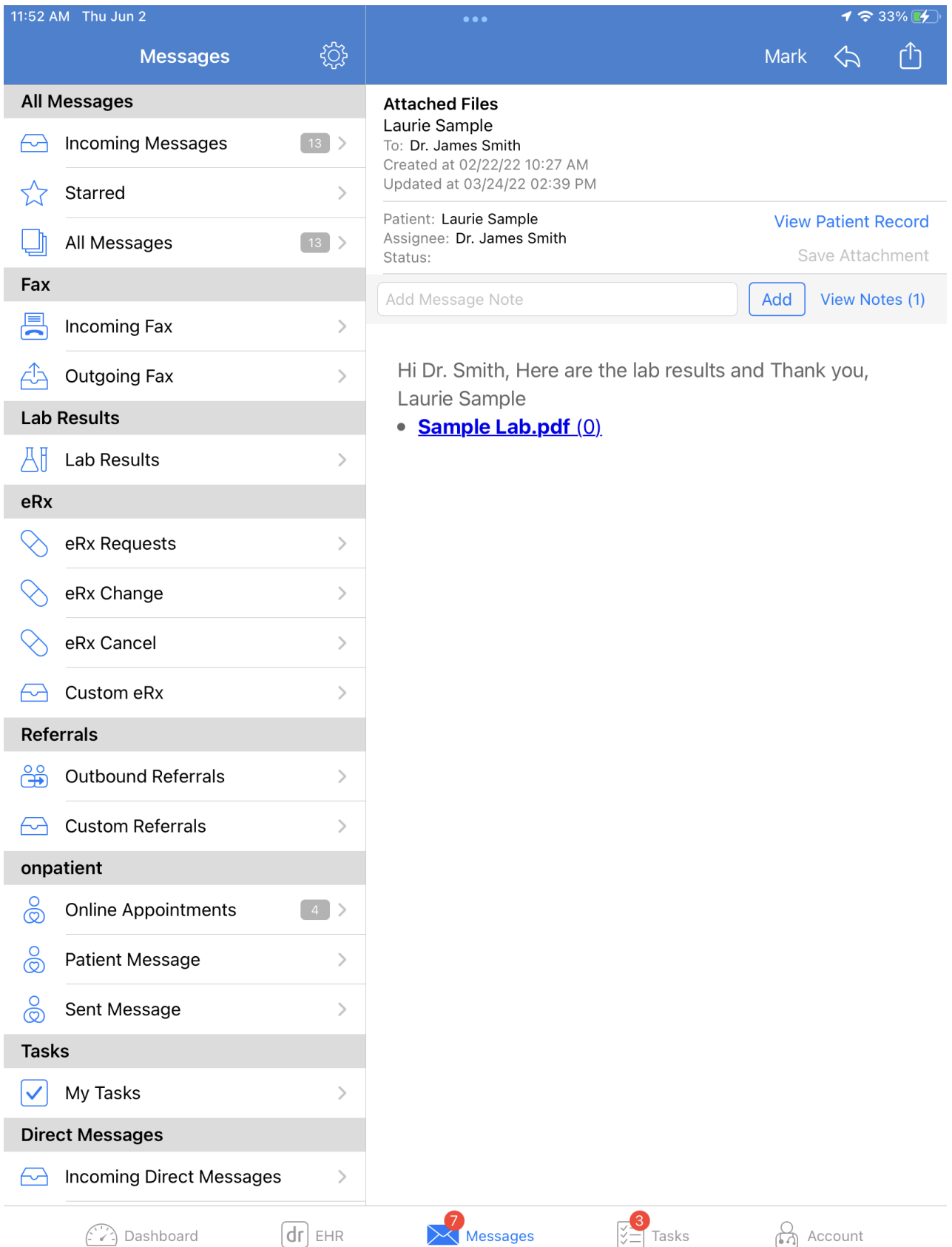
To access the Message Center, tap on the envelope (



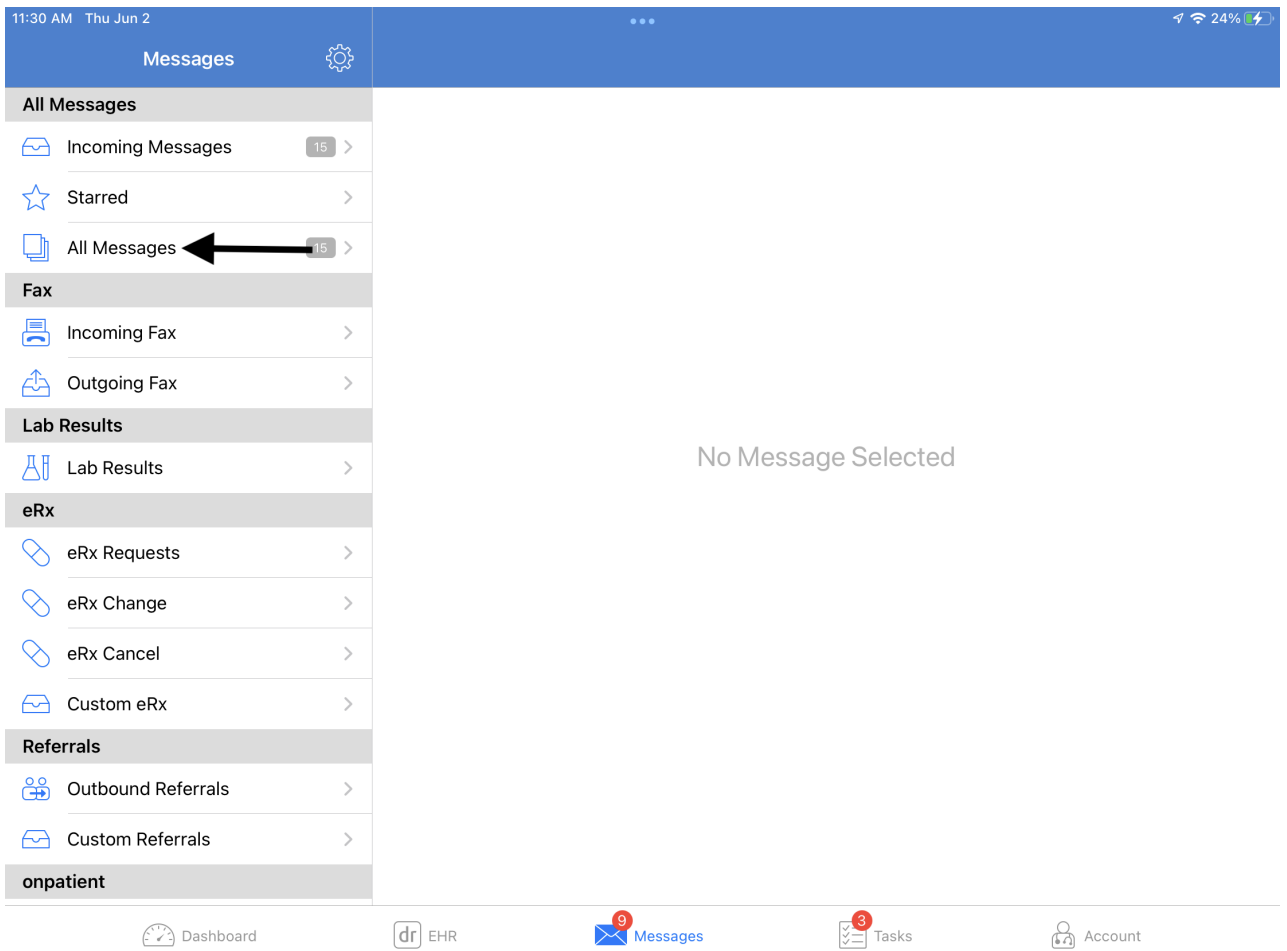
)icon from any screen in the app.

The screenshot displays the iPad app interface for a patient named Laurie Sample. The top navigation bar shows the time (11:30 AM), date (Thu Jun 2), and filters (Filters (1), Today). A search bar for appointments is visible. The main content area shows appointment details for Laurie Sample on 06/02/2022 at 08:00 AM. The details are organized into sections: Appointment Details (06/02 08:00AM, 10 minutes, Testing), Appointment profile (None Selected), Office (Office 1), Provider (Dr. James Smith), Supervising Provider (None Selected), Appointment Status (None Selected), Exam Room (Exam 1), Billing Type (ICD-10), Billing Details (Payment profile: Insurance, Co-Pay: \$20.00, Billing Status: None Selected, Total Payment: \$0.00), Patient Flags (1) (Fall Risk), and CDS Matches (1) (Adult Immunization Schedule Age: 27-49). A red notification badge with the number '9' is present on the Messages icon in the bottom navigation bar, which is highlighted by a black arrow.

This will take you to your messages. From here you can choose which area they need to access by simply tapping a category.



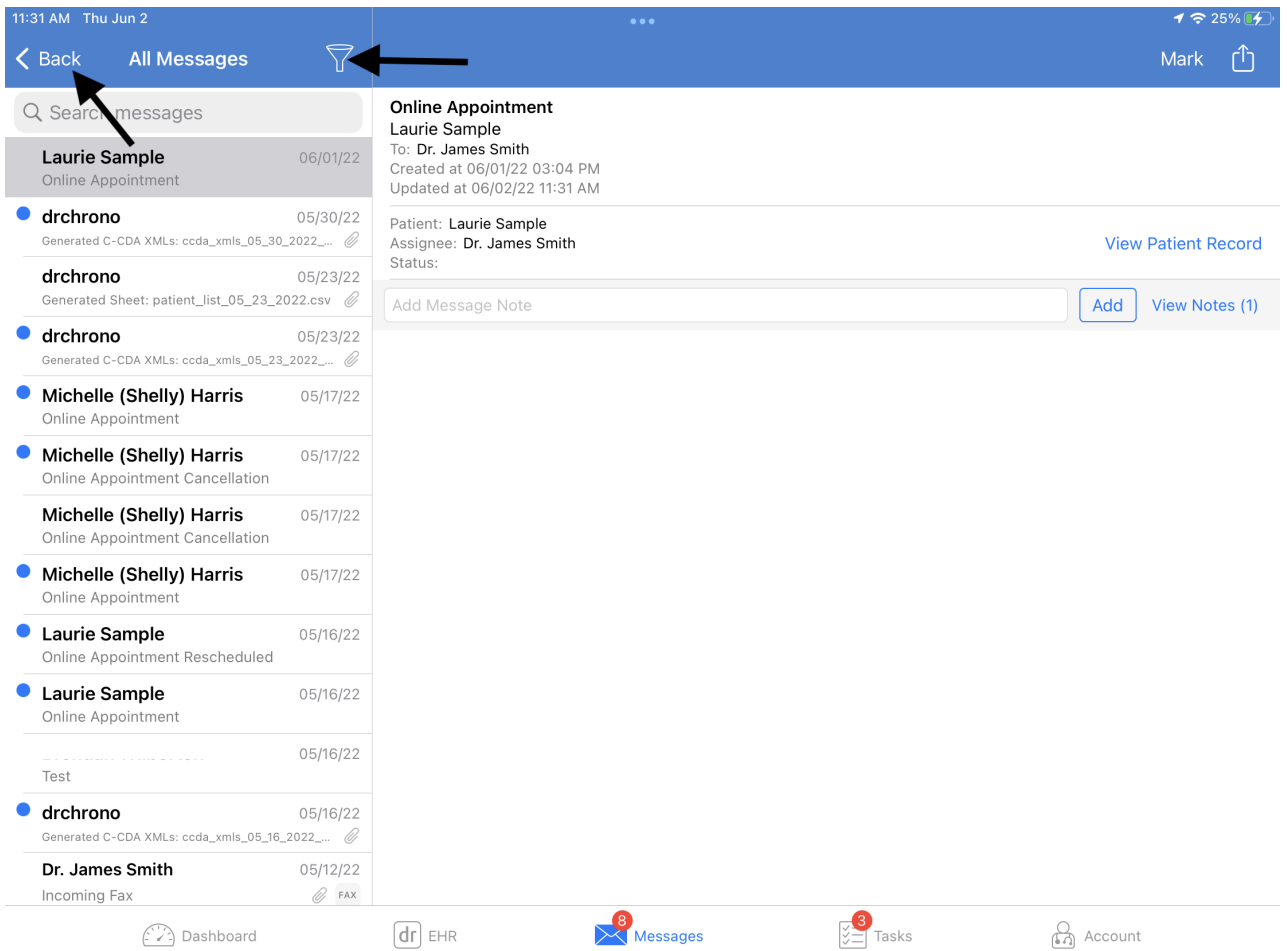
From the **All Messages** option, you may tap on any message to open the message detail view.



Tap **Back** to return to the main message center menu. Tap the filter icon (



) to filter the messages by date created or date updated.



Tap on the (



) icon to access the option to print or fax the message depending on the type of message. You can also assign a task for the message or edit it with Freedraw if it is a document.

11:32 AM Thu Jun 2

Back All Messages

Search messages

Laurie Sample 06/01/22
Online Appointment

drchrono 05/30/22
Generated C-CDA XMLs: ccda_xmls_05_30_2022...

drchrono 05/23/22
Generated Sheet: patient_list_05_23_2022.csv

drchrono 05/23/22
Generated C-CDA XMLs: ccda_xmls_05_23_2022...

Michelle (Shelly) Harris 05/17/22
Online Appointment

Michelle (Shelly) Harris 05/17/22
Online Appointment Cancellation

Michelle (Shelly) Harris 05/17/22
Online Appointment Cancellation

Michelle (Shelly) Harris 05/17/22
Online Appointment

Laurie Sample 05/16/22
Online Appointment Rescheduled

Laurie Sample 05/16/22
Online Appointment

Brendan Wilberon 05/16/22
Test

drchrono 05/16/22
Generated C-CDA XMLs: ccda_xmls_05_16_2022...

Dr. James Smith (4109278169) 05/12/22
Incoming Fax

Online Appointment
Laurie Sample
To: Dr. James Smith
Created at 06/01/22 03:04 PM
Updated at 06/02/22 11:31 AM

Patient: Laurie Sample
Assignee: Dr. James Smith
Status:

Add Message Note

Print

Fax

Assign Task

Edit in Freedraw

Dashboard EHR Messages Tasks Account

Under **Mark**, you can mark the message as unread. You can also star the message or archive it.

Search messages

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