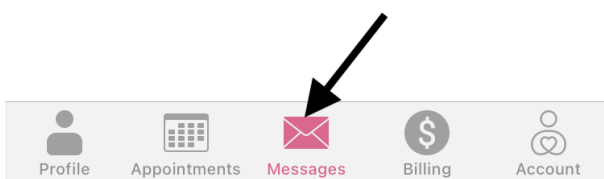
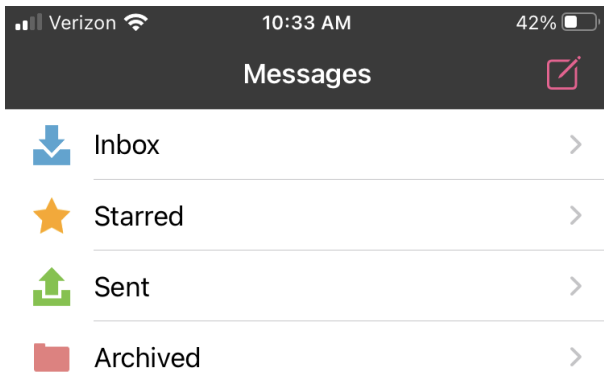


Messaging with Providers

07/08/2024 7:28 pm EDT

Patients can use the OnPatient mobile app to view, send, and respond to messages from their provider(s).

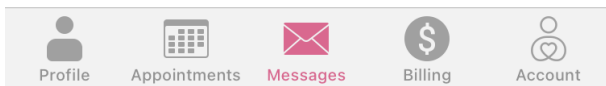
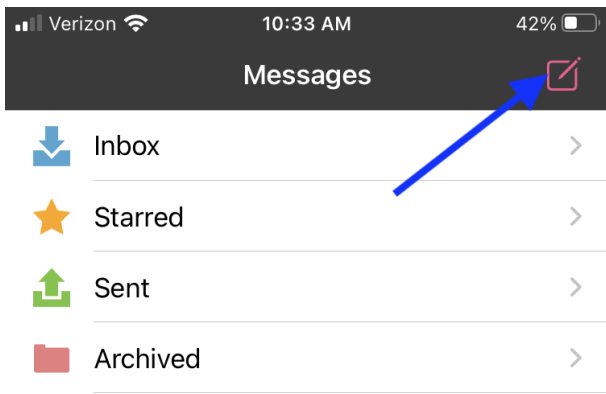
1. Go to the **Messages** menu at the bottom of the screen.



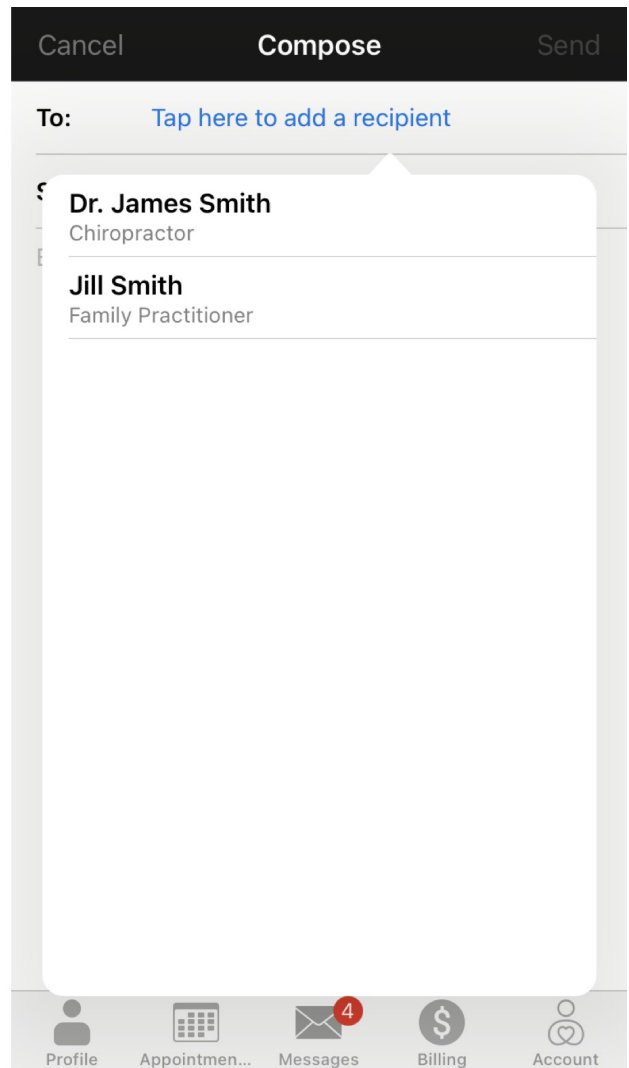
2. To compose a message, select the compose (



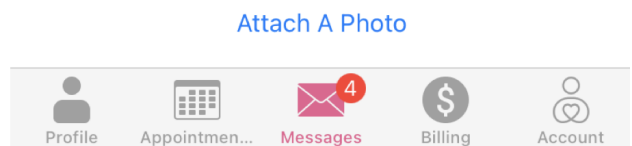
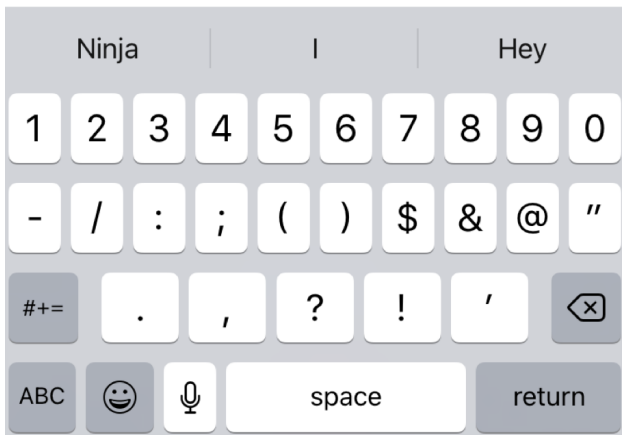
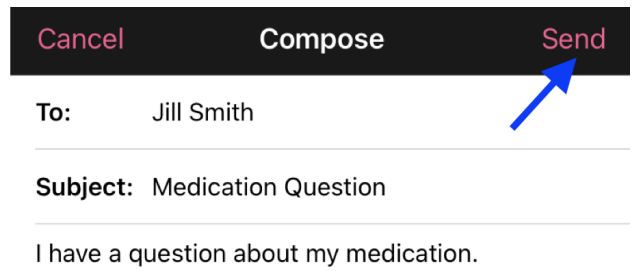
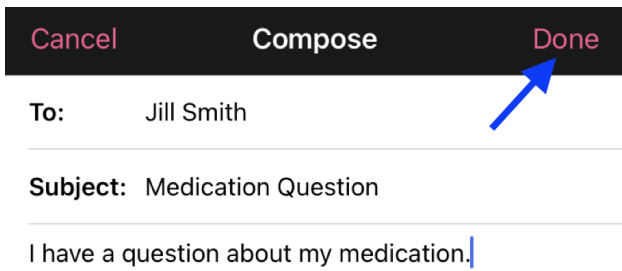
) icon.



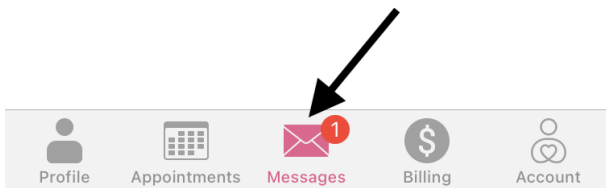
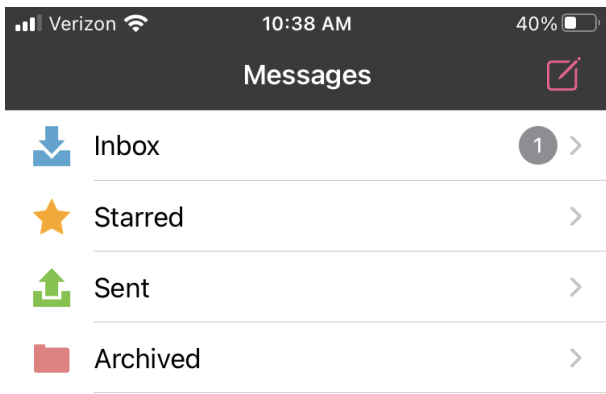
3. Choose the provider to message by tapping in the **Subject** line.



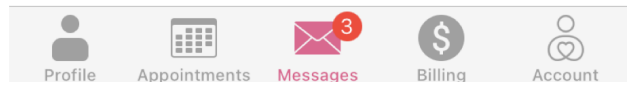
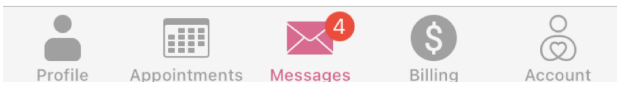
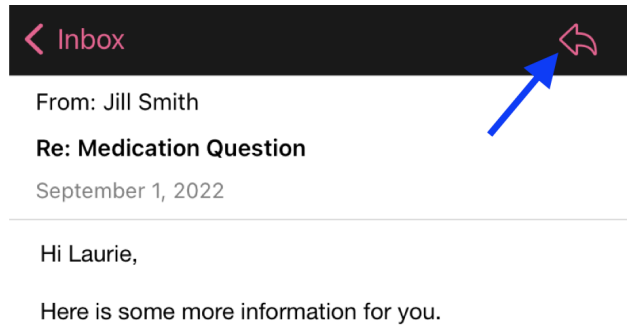
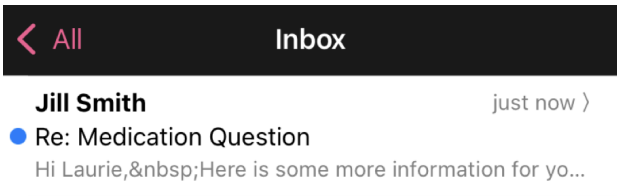
4. Enter a **Subject**, write the message, and tap **Done** and **Send**.



5. When the provider responds, the patient will see a notification next to **Messages**.



6. Tap on the message to view it. The patient can also reply to the message by selecting the reply icon.




7. Patients can swipe on a message to **Star** or **Archive** it. They can find these messages in the app message center under **Star** and **Archived**.





[< All](#) **Inbox**






just now >






Question
is some more information for yo...

Star Archive

Messages 

-  **Inbox** 1 >
-  **Starred** >
-  **Sent** >
-  **Archived** >

 Profile  Appointments  **Messages**  Billing  Account

 Profile  Appointments  **Messages**  Billing  Account