

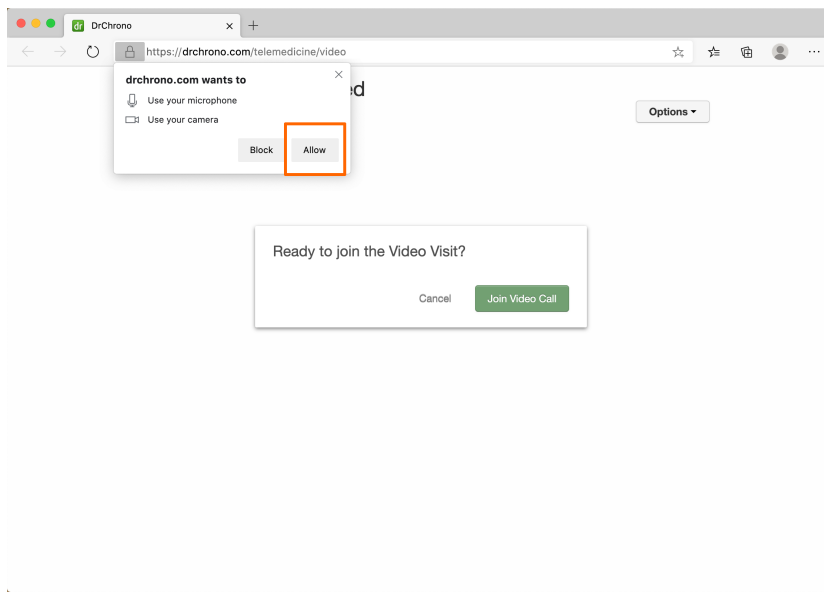
Enabling your browser's camera for video visits on Microsoft Edge

Last modified on 10/29/2024 12:55 pm EDT

To use DrChrono's telehealth feature, you must enable your camera so that you can join video visits.

First Video Visit Launch

When you start your first video visit, you will be asked to allow access to your browser and microphone. Click **Allow** and you will be ready for your video visit.



What to do if your video was previously disabled in your browser

If your camera was previously disabled in your browser click on the camera icon in the top right of Edge's address bar.

1. Click the button " Always allow <https://drchrono.com> to access your camera and microphone"
2. Done.
3. Refresh the browser

You are now ready for video visits.

DrChrono x +
https://drchrono.com/telemedicine/video

Patient Name

Male | 15 | 10/14/2004

There was an error loading
Unable to access your camera and microphone. Please turn them on and then refresh. If you need instructions on how to do this, visit [https://support.google.com/chrome/a/answer/9137563](#).
If you need instructions on how to do this, visit the browser you're currently using.

Camera and microphone blocked
This page has been blocked from accessing your camera and microphone.

- Always allow https://drchrono.com to access your camera and microphone
- Continue blocking camera and microphone access

Microphone: Default - Internal Microph...
Camera: FaceTime HD Camera (Bui...)

This page may need to be reloaded before the new settings take effect.

Manage Done

Chrome
Safari
Firefox
Edge