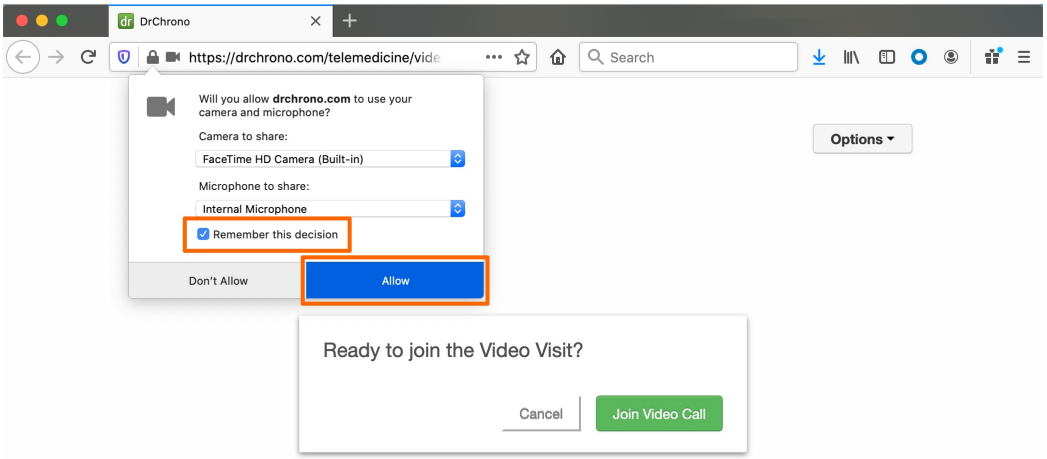
Enabling your browser's camera for video visits on Firefox

07/08/2024 7:30 pm EDT

In order to use DrChrono's telehealth feature, you must enable your camera so that you can join video visits.

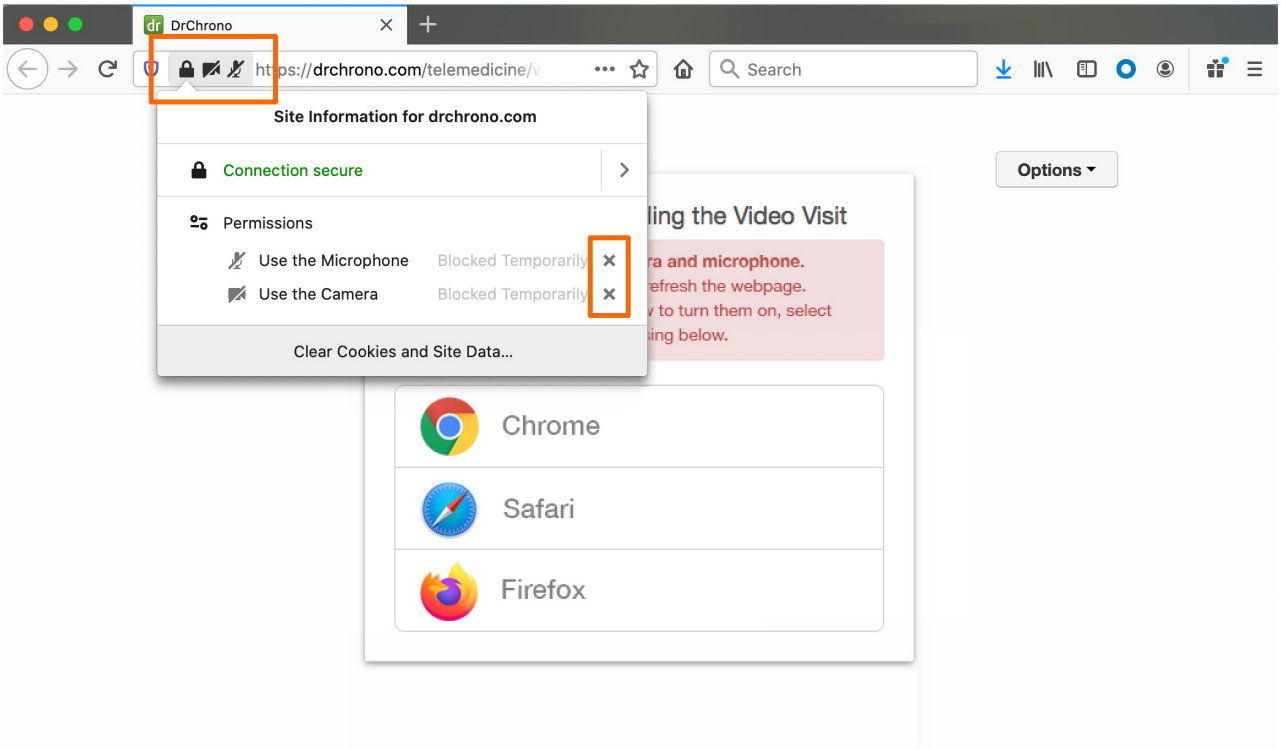
First Video Visit Launch

When you start your first video visit, you will be asked to allow access to your browser and microphone. Click the **Remember this decision** checkbox and **Allow** and you will be ready for your video visit.



What to do if your video was previously disabled in your browser

If your camera had been previously disabled in your browser, not to worry, click on the **lock** icon in the top left of Firefox's address bar. Click the **X** next to **Use the Microphone** and **Use the Camera**. Refresh the browser and you'll be ready for video visits.


DrChrono
https://drchrono.com/telemedicine/v
Search
Site Information for drchrono.com
Connection secure
Permissions
Use the Microphone
Blocked Temporarily
Use the Camera
Blocked Temporarily
Clear Cookies and Site Data...
Options
ling the Video Visit
ra and microphone.
efresh the webpage.
v to turn them on, select
ing below.
Chrome
Safari
Firefox