

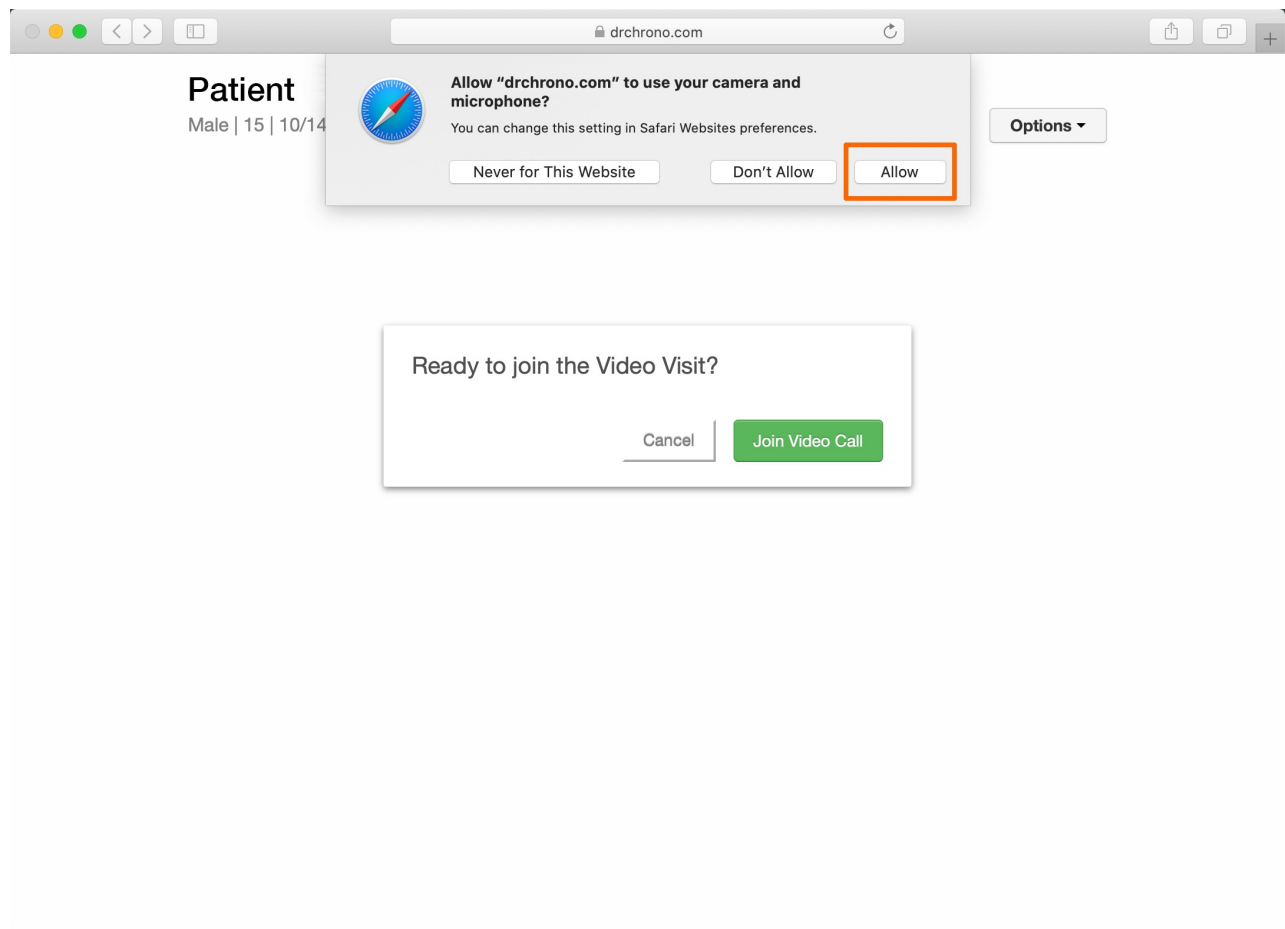
Enabling Your Browser's Camera for Video Visits on Safari

Last modified on 03/04/2025 11:34 am EST

To use DrChrono's telehealth feature, you must enable your camera so that you can join video visits.

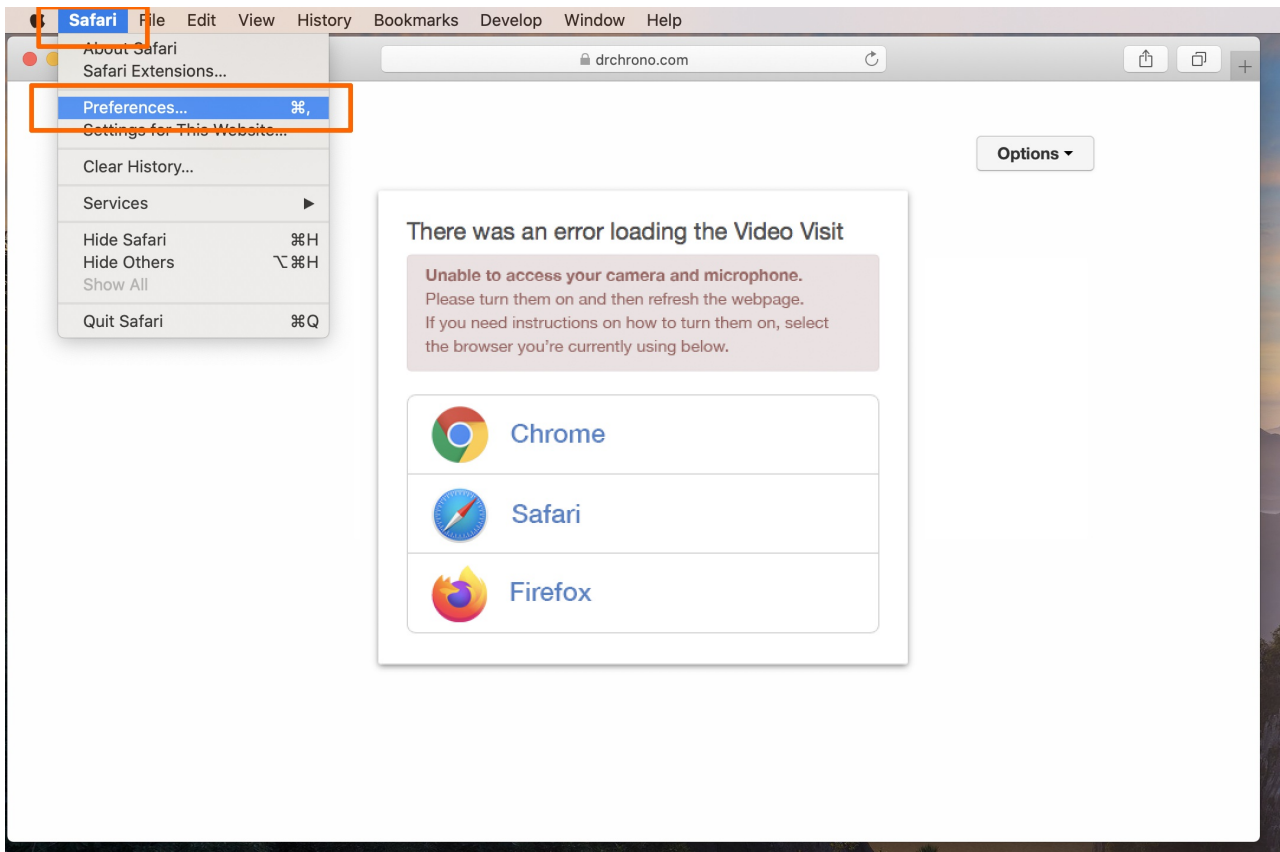
First Video Visit Launch

When you start your first video visit, you will be asked to allow access to your browser and microphone. Click **Allow** and you will be ready for your video visit.



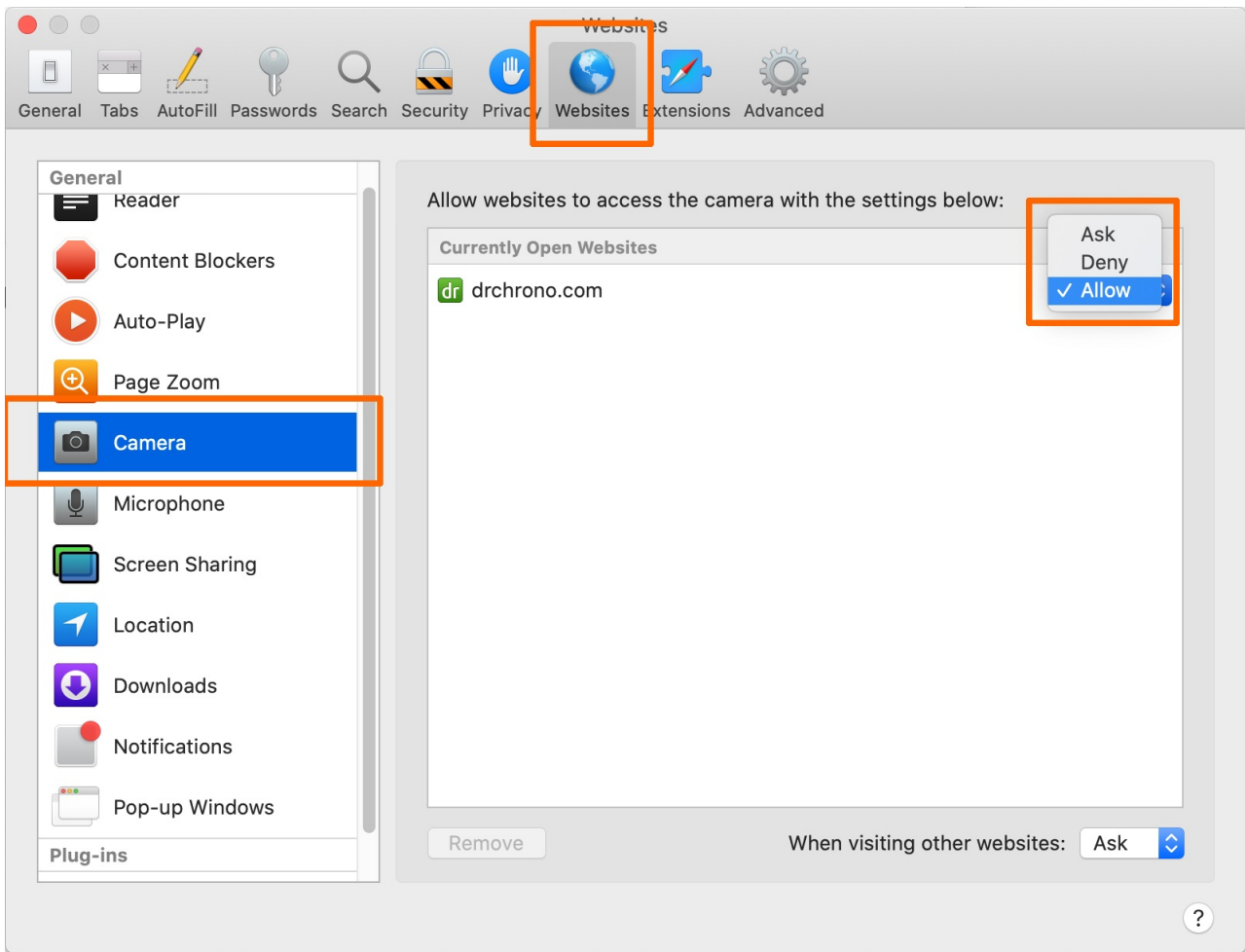
What to do if your video was previously disabled in your browser

If your camera had been previously disabled in your browser, click on **Safari** in the top left of Safari's toolbar and select **Preferences**.



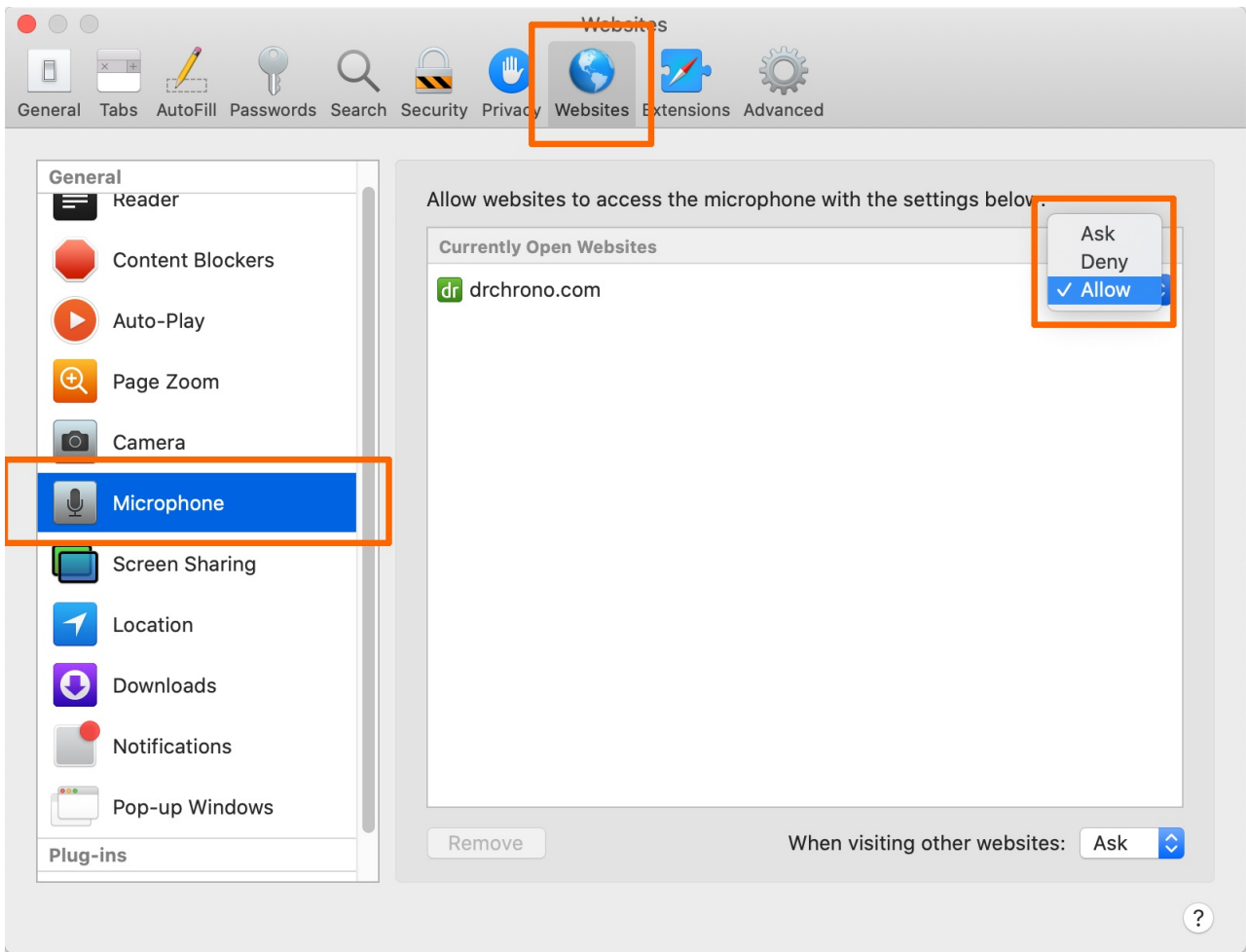
For Video

Click on **Websites** on the top and then **Camera** on the left. Next, select **Allow** from the dropdown on the left next to the website.



For Sound

Click on **Websites** on the top and then **Microphone** on the left. Next, select **Allow** from the dropdown on the left next to the website.



Finally, refresh the browser and you'll be ready for video visits.