

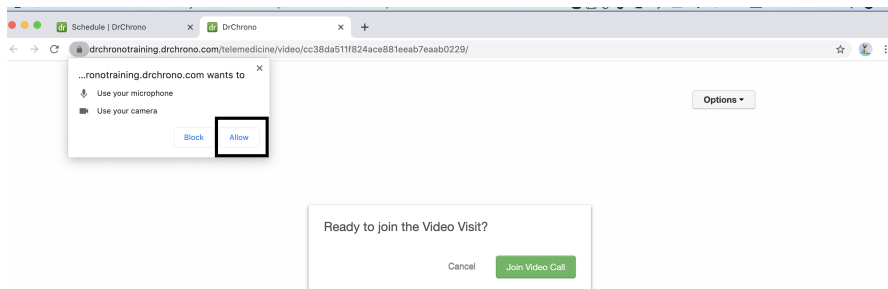
# Enabling your browser's camera for video visits on Chrome

Last modified on 10/29/2024 12:47 pm EDT

To use DrChrono's telehealth feature, you must enable your camera so that you can join video visits.

## First Video Visit Launch

When you start your first video visit, you will be asked to allow access to your browser and microphone. Click **Allow** and you will be ready for your video visit.



## What to do if your video was previously disabled in your browser

If your camera was previously disabled in your browser, click on the camera icon in the top right of Chrome's address bar.

1. Click the button " Always allow <https://drchrono.com> to access your camera and microphone"
2. Done.
3. Refresh the browser

You are now ready for video visits.

Patient Name  
Male | 15 | 10/14/2004

There was an error loading the

Unable to access your camera and microphone. Please turn them on and then refresh the page. If you need instructions on how to turn them on, click the link below. For more information, see the browser you're currently using below.

- Chrome
- Safari
- Firefox

Camera and microphone blocked

This page has been blocked from accessing your camera and microphone.

Always allow https://drchrono.com to access your camera and microphone

Continue blocking camera and microphone access

Microphone: Default - Internal Microph...

Camera: FaceTime HD Camera (Bui...)

This page may need to be reloaded before the new settings take effect.

Manage Done