How to Use CoverMyMeds on the Web

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DrChrono EHR now provides physicians with the most accurate prescription price information at the point of care via the integration tool CoverMyMeds.

Note: In order to retrieve the pricing information the following information must be updated in the demographics tab of the patient's chart:

- full name.
- · date of birth
- address.

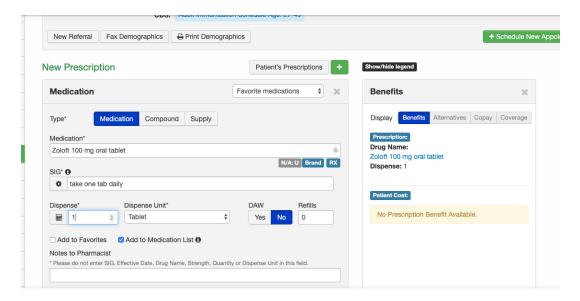
Be advised, if that information is not added then prescribers may proceed with the eRx but they will get a warning saying that "pricing information is not available" due to the missing information.

Steps:

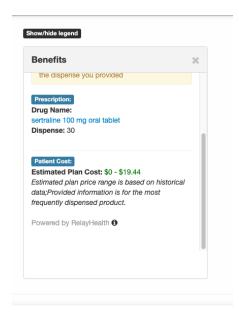
1. Open a patient chart and click on the Send eRx tab in the left menu panel



2. Fill out the prescription information as usual. A box on the right side will appear titled Benefits.



3. This will give the price of the medication and copay information*.



*The pricing is based on the insurance information that is already saved in the patient chart. If there is no insurance information in the patient chart then it will give a cash-based price.

ALSO: If you don't get a price it's because pharmacies are tasked with updating their databases for prices. This is external and has nothing to do with DrChrono or CoverMyMeds.

Submitting a Prior Authorization using the CoverMyMeds integration (Web)