

Forgotten Password: How do I reset my password?

07/08/2024 7:32 pm EDT

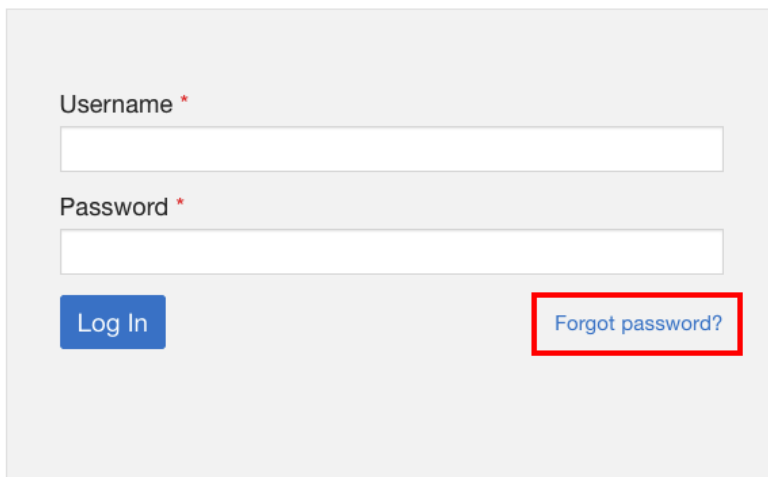
If you are locked out of your account, you may reset your DrChrono password at the login screen. For logged-in users, the login screen will redirect you to either your dashboard or calendar, based on your account settings.

To change your password while logged in, please refer to this guide: [How do I change my DrChrono password?](#)

Note: Only a user can reset their password. Practice administrators can not reset passwords.

1. Visit the DrChrono login screen found here: <https://app.drchrono.com/accounts/login/>. Here, click on the **Forgot Password** link.

Log in to your EHR



Username *

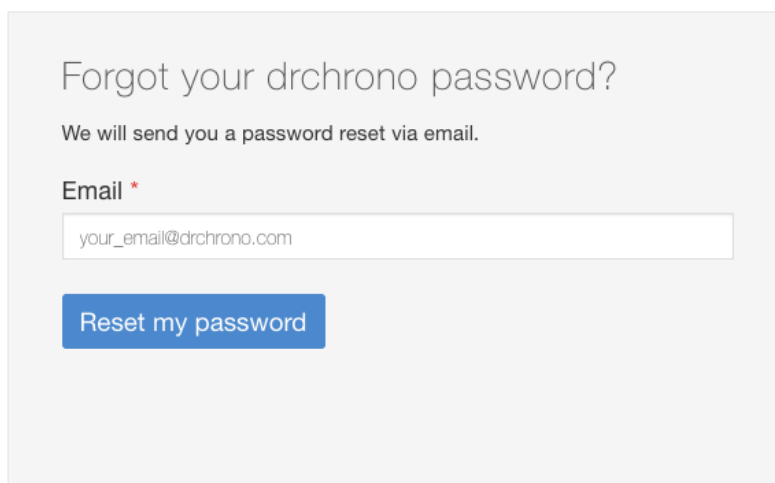
Password *

Log In

Forgot password?

2a. Type in the email your DrChrono account is associated with.

Log in to your EHR



Forgot your drchrono password?

We will send you a password reset via email.

Email *

Reset my password

2b. If an email was sent successfully, your page will look like this.


Almost done

We've e-mailed you instructions for resetting your password to your e-mail address.

You should receive it shortly.

3. Check your email for a password reset email from DrChrono. Click on the reset link provided in the email.

Password reset on drchrono.com Inbox x drchrono EHR x Print Image

 **no-reply@drchrono.com** 1:07 PM (0 minutes ago) ☆ Reply More

to me ▾

You're receiving this email because you requested a password reset for your user account at drchrono.com.

Please go to the following page and choose a new password:

<https://drchrono.com/accounts/password/reset/MTlyMjc2/4k6-01ac4d81dc0c96b58ba6/>

Your username, in case you've forgotten: tyour

Thanks for using our site!

The drchrono.com team

4. You'll be brought to a page that allows you to type in a new password. Type in your new password and type in the same password again in the **New Password Confirmation** field. Finally, click **Change my password** and your password will be changed.

Set a new password

Please enter your new password below.

New password: *

New password confirmation: *

[Change my password](#)

