Real Time Eligibility Check on the iPad

07/08/2024 7:34 pm EDT

To verify insurance coverage for a patient, you can do so withou our mobile EHR's real-time eligibility (RTE) tool.

You can search for a patient by typing their name into the search tool by selecting the magnifying glass icon in the upper right-hand corner. You can also select the patient from your appointment list.

| 2:29 PM M | lon Jul 26 | | | 奈 100% 💋 |
|----------------------|----------------------------------|---------|--|-----------------|
| Filters | Today√ | Ś | | Q + |
| Q Search Appointment | | | Michelle Harris (Female 21 10/14/1999) V Q Jenny | ⊗) |
| 07/26/2021 Mon (1) | | | | y Harris |
| | Michelle Harris 07/26 04:10PM | Exam 1 | Appointment Options Super Bill Vitals | |
| A. | Back Adjustment | | Appointment Details 07/26 04:10PM, 15 minutes Back Adjustment | |
| | | | Appointment profile Appoint | |
| | | | Office Exam Rc Primary Office Exam 1 | |
| | | | Provider Billing Ty ICD-10 | |
| 5 (| ∂ 🖪 | | | |
| 1 q | 2 W | з е | 4 5 6 7 8 9 r t y u i o | ° (× |
| | @ # a \$ | \$ d | $\begin{bmatrix} a & * & (&) & ' & '' \\ f & g & h & j & k & l \end{bmatrix}$ | search |
| ¢ | % Z | × | $ \begin{array}{c} + \\ \mathbf{c} \end{array} = \begin{array}{c} / \\ \mathbf{v} \end{array} \begin{array}{c} + \\ \mathbf{b} \end{array} \begin{array}{c} ; \\ \mathbf{n} \end{array} \begin{array}{c} \vdots \\ \mathbf{m} \end{array} \begin{array}{c} ! \\ \mathbf{r} \end{array} \right] $ | ? · |
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On your patient's page, tap on their name and select Check Insurance Eligibility.

| 26 AM Tue | Aug 31 | | | | 奈 🕇 🙃 100% 🌔 |
|--------------------|-----------------------------------|-------------|-----------------------------------|--|--------------|
| lters | Today√ | Ç | | | Q + |
| २ Search | Appointment | | | (Female 41 02/11/1980) 🗸 | (|
| 08/30/2021 Mon (1) | | | Patient This is a sample natient. | 7 turn off sample patients go to the Account tab. Actions | |
| | enny (Jen) Harris 8/30 12:22PM | 🔒 (Exam | Patient Information | R Send eRx | Start Visit |
| | | | Patient History | 🌭 Log Phone Call | |
| | | | Face Sheet | S Check Insurance Eligibility | |
| | | | 🛱 Timeline | O Take Clinical Photo | |
| | | | Problems 7 | 🗇 Upload Files | |
| | | | Medications 5 | 🔐 Send Referral | |
| | | | Allergies 4 | ✓ Data Visualization | |
| | | | ∐ Labs | Patient Education | |
| | | | ↔ Vitals | App Directory | |
| | | | Patient Flags | Apple Health App Data NO | |
| | | | Appointment List | Quick Charting | |
| | | | 🖧 Family History | | View A |
| | | | Growth Charts | | |
| | | | Patient Tasks 0 | | 1/0 A |
| | | | Communication History | | View A |

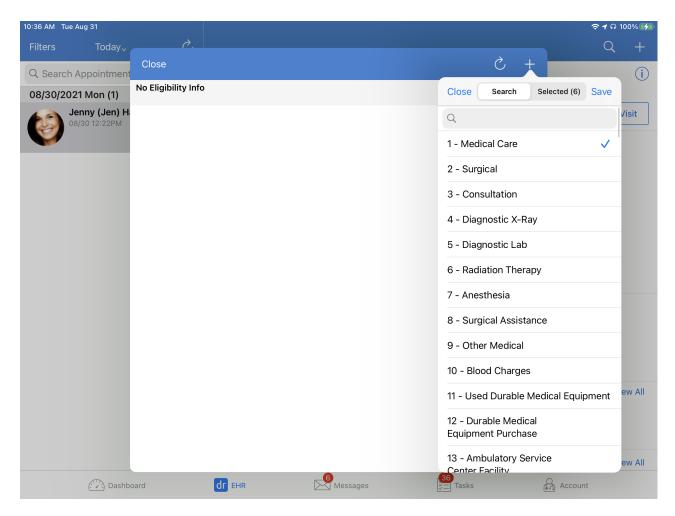
Tap the plus (



) icon to select the service type to run the eligibility. You can select as many as you need. Tap **Save** to run the eligibility check. Tap the refresh icon (

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) to run the check again.



Results will be displayed similar to those below.

| Close | Eligibility Status | Refresh | | | | | | |
|-----------------------------------|-------------------------------------|---------------------------|--|--|--|--|--|--|
| Aetna Last updated: 4 days ago | | | | | | | | |
| Chiropractic (| 13) | | | | | | | |
| Emergency Services (9) | | | | | | | | |
| Health Benefit Plan Coverage (13) | | | | | | | | |
| Hospital (1) | | | | | | | | |
| Coverage Type | Coverage Level | | | | | | | |
| Active Coverage | Employee and Spouse | Employee and Spouse | | | | | | |
| Amount | | | | | | | | |
| Insurance type | Plan coverage descript | Plan coverage description | | | | | | |
| | Aexcel Plus Open Access Aetna Selec | | | | | | | |
| Time Period | Auth Cert | | | | | | | |
| Plan NetWork | % Quantity | Туре | | | | | | |
| Hospital - Inpatient (9) | | | | | | | | |
| Hospital - Outpatient (9) | | | | | | | | |
| Medical Care | (3) | | | | | | | |