## Adding a Credit or Debit Card in OnPatient

07/08/2024 7:34 pm EDT

Patients can add a debit or credit card to their OnPatient account to pay their bills, provided that you have enabled payments in your DrChrono account. Once you have payments set up, your patients can add their payment information.

1. After logging in to OnPatient, click on the **Billing** tab.

© onpatient	Appointments	Doctors	Billing	Messages	Documents	0	Health Profile		Jenny Harris	۲
Billing									Make a paym	nent
Statements	Doctor		Generate	ed on		s	tatement Balance	Actions		
Payment History	Doctor Ch	nrono	October	2, 2020 at 9:21	I AM	\$	1,498.00	View Pay \$1,	498.00	
Payment Methods										

2. When your patient is on the **Billing** page, they can select **Payment Methods** to view their saved cards, and remove or add a new card. To add a card, enter the card and billing information and click **Save Card**.

© onpatient	Appointments	Doctors	Billing	Messages	Documents 1	Health Profile Jenny Harris 🕞					
Billing						Make a payment					
Statements	Select a D	octor Doc	tor Chrono	~							
Payment History	Saved Car	ds				Add a Card					
Payment Methods	Card	-	Name	Expiration		Name on card					
	XXXXXXXXXX	XXX			× Remove	John Doe					
						Card number CVV Expiration					
						CVV MM/YY					
						Zip code Email					
						55555 email@example.com					
						Billing Address					
						Street Address Line 1 Street Address Line 2 (optional)					
						City State/Province					
						Save Card					

3. A window will open to confirm. Click **Yes** to save the card.

## Are you sure?

Saving your card information for this doctor will **also** allow the doctor to charge your card for their services at any time. If you do not save your card, you can still make one-time payments to this doctor. Save card anyway?

					Yes No					
4. To remove a card, navigate to the <b>Billing</b> tab, select <b>Payment Methods</b> , and click <b>Remove</b> .										
o onpatient	Appointments	Doctors	Billing	Messages	Documents 1					
Billing										
Statements	Select a D	octor Doc	tor Chrono	~						
Payment History	Saved Car	Saved Cards								
Payment Methods	Card	•	Name	Expiration						
	XXXXXXXXXX	XXX			× Remove					