Prescribing Medication

Last modified on 11/12/2026 7:47 am EST

Send eRx page | Select pharmacy | Change pharmacy | Add medication(s) | Remove medication | Preview & send medication

In DrChrono, you can prescribe medications, compounds, and supplies electronically from the patient's chart. You'll need eRx set up first; if you haven't done that yet, see our eRx setup guide.

Additional resources:

📖 Using the Benefits Panel When Prescribing

📖 Submit Multiple eRx Orders from the Patient Chart

Navigating to the Send eRx page

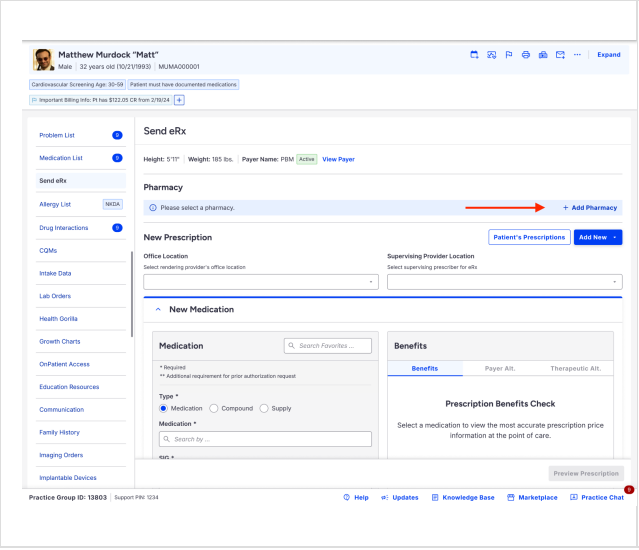
1. Open the patient's chart (**Patients > Patient List** or **Search box**).
2. Select **Send eRx** in the chart's left-hand navigation bar.

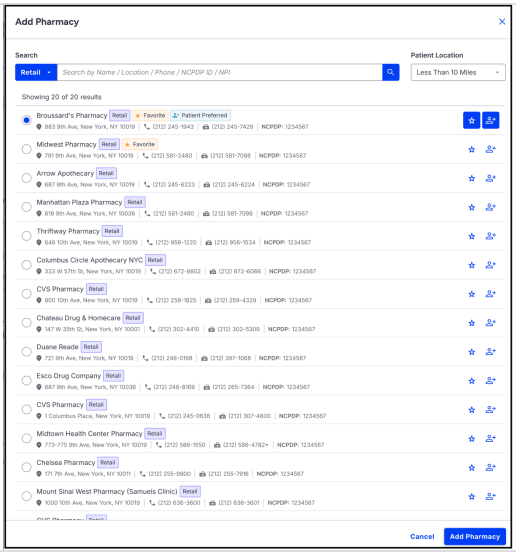
> Before sending a prescription, make sure the patient's complete address, date of birth, and gender are recorded in the chart.

Selecting the pharmacy

To add a pharmacy, select **Add Pharmacy**, then search for and select the pharmacy. The patient's preferred pharmacy and your favorites appear at the top of the list. Select **Add Pharmacy** again to save your choice.

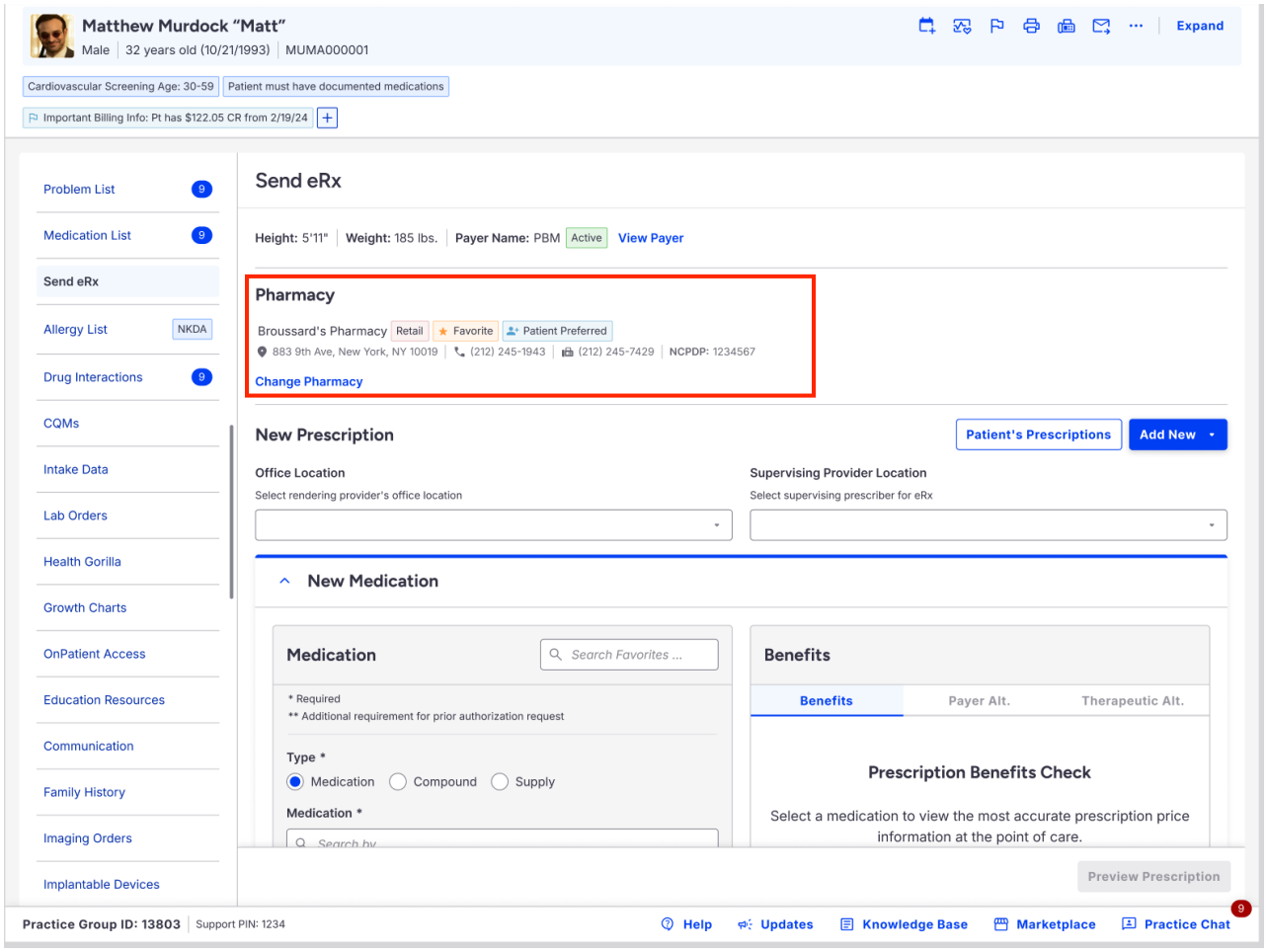
If the desired pharmacy does not appear, refine your search using additional keywords or the patient's location.





Change pharmacy

- Select **Change Pharmacy**. The Change Pharmacy drawer opens with the current pharmacy shown at the top.
- Search by pharmacy name, location, phone number, or NCPDP ID.
- Narrow the results with the **pharmacy type** and **distance** filters.
- In any result, you can select **Favorite** to add it to the patient's favorites or **Patient Preferred** to set it as the patient's preferred pharmacy.
- Select the new pharmacy and confirm.



Changing the pharmacy clears the existing cost and coverage information for your medications. DrChrono checks this information again for the new pharmacy, so wait for the Benefits panel to refresh before reviewing medication costs or insurance coverage.

Adding a medication, compound, or supply

Each item you prescribe has its own expandable section on the Send eRx form, with its own Benefits panel beside it.

1. In the first medication section, search for the medication in the Medication field and select it.

2. After selecting a medication, complete the required fields in the**Medication** section. Use the screenshot below as a reference.
   - **Type:** Choose whether you're prescribing a medication, a compounded medication, or a supply.
   - **Medication:** Search for and select the medication you want to prescribe. Any special requirements, such as controlled substance restrictions, appear here.
   - **SIG:** Enter the instructions for taking the medication, including the dose and how often to take it. Select the gear icon to use the SIG builder to create these instructions.
   - **Effective Date:** Enter the date the prescription should take effect.
   - **Dispense:** Enter the quantity to be dispensed.
     - **Dosage calculator:** Select the calculator icon next to the Dispense field. Enter the dose per unit of body weight (mcg/kg, mg/kg, or g/kg) and the patient's weight (kg or lb). For non-liquid medications, select **Use** to fill in the dispense and unit fields. For liquid medications, enter the concentration, then select **Use** next to the Liquid Dose result.
   - **Dispense Unit:** Select the unit for the quantity, such as tablet.
   - **Dispense As Written:** Turn this on if the prescription must be filled exactly as prescribed, without substituting a generic or alternative medication.
   - **Days Supply:** Enter the number of days the medication should last.

- **Refills:** Specify how many times the prescription can be refilled.
- **Diagnosis Codes:** Select the diagnosis codes associated with the prescription when required.
- **Add to Favorites:** Turn this on to save the medication to your favorites for easier access when prescribing in the future.
- **Add to Medication List:** Turn this on to add the medication to the patient's medication list.
- **Notes to Pharmacist:** Enter any additional instructions for the pharmacist. Do not use this field to change the SIG, effective date, medication name, strength, quantity, or dispense unit.

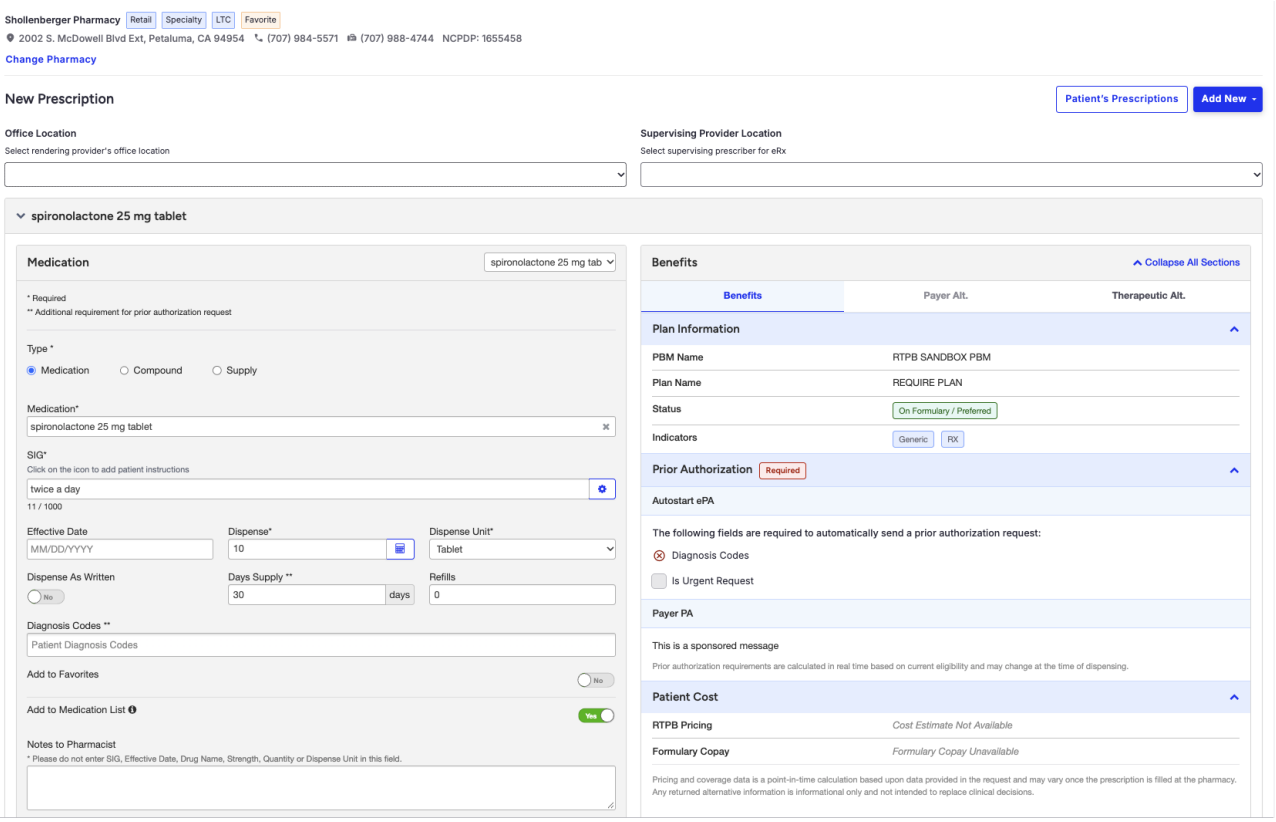
To make future prescriptions easier, select **Add to Medication List**.

3. Review the Benefits panel for information about the patient's insurance coverage, including prior authorization requirements, whether other medications must be tried first, coverage alerts, estimated out-of-pocket costs, and lower-cost alternatives.

> For details about each section, see Using the Benefits Panel When Prescribing.

Prescribing multiple medications

- Select Add New and choose Medication, Compound, or Supply.
- A new medication section opens, and the previously open section collapses. Each section retains its entries, allowing you to switch between sections without losing your work.
- Select a collapsed section header to expand it again.



Removing a medication section

When you add more than one medication, compound, or supply to a prescription, a delete (trash) icon appears in each section header.

- **If the section is blank:** If no information has been entered and the default title is still displayed, selecting the delete icon removes the section immediately.
- **If a medication, compound, or supply has been selected:** A **Confirm Removal** message appears. Select **Yes Remove** to delete the section, or **Cancel** to keep it. A **Prescription Deleted** message confirms the removal.

> Deleting a prescription cannot be undone.

Previewing and sending

- Select **Preview Prescription** at the bottom of the page.
- On the **Prescription Summary**, check drug interactions and confirm quantities are correct.
- Select **Send Prescription** to send electronically. You can also fax or print the prescription from here.

> Height and weight are included in the prescription to the pharmacy but are not required. Enter them in the System Vitals section of the appointment.

