

How do I add a billing note to the patient's appointment?

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To add a billing note to the patient's appointment, please follow the instructions outlined below:

1. Hover over the **Billing** tab and select **Live Claims Feed**.
2. Search for a patient in the **Patient** search field by their name or chart ID or on **drc claim #** (HCFA-1500 box #26/UB04 box #3B) if you have the claim number. Ensure you update the date range if the date of service is outside of the default 1-month period.

Live Claims Feed

Select All Offices | Select None | C new office All | Primary Office All | Test office All

Claim Type All | Claim St All | Billing St: All | Appt Profiles: All | Calculate Counts | What's this? | TFL Warning

Patient | Payer Name | Payer ID | drc claim # | Clinical Note

Open window in new tab | Exclude future follow-up dates | Check All | Clear | Update Filter

3. Select the date of service of the patient to whom you would like to add billing notes.

<input type="checkbox"/>	Info	Claim ID	Patient	Date of Service	Office
<input type="checkbox"/>		324585058	Jenny (Jen) Harris	10/08/2024 09:45AM	Primary Office

4. On this screen, enter the information in the **Billing Notes** field. The field can be made larger by pressing on the lines in the bottom right corner and dragging.

When you have entered the note, press the **blue plus +** icon to save your note. The note will get added with the user name, date, and time it was added. Subsequent notes will appear on top of any previous notes, so the most recent note will always show on top.