Using Practice Chat through the Check-In App

07/08/2024 7:36 pm EDT

Easily send messages to all members in your practice by using the DrChrono Check-In app chat feature.

1. Log in to the DrChrono Check-In app. From the main screen select the stacked 3-line (

) menu icon in the upper right-hand corner. Tap **Chat**.



2. A pop-up window will appear where you can type a message that will be sent to all practice group members. Once the message is ready select **Send**.

12:11 PM Tue Sep 28											중 74% 🔲
Filters T	ſoday√	C	Close	+ N -+	Practice	e Chat		Refresh		[(
Q Search Appointment Jenny (Jen) Harris ^{09/28 09:40AM} Exa Checke		· · · · · · · · · · · · · · · · · · ·							n <mark>ple Patient</mark> J, you can Add		
		Eve	Can we get a lab form up front? Send					Patients, Customize Workflow and turn off Sample Data in Settings.			
			Inter-Office Messaging					Start Onboarding			
Michelle Harris									d In		
		Exa Checke									
									n Wilberton		
									tus		
ଚ 🔿 🖪			I		Tex	t		Voicemail			
1 Q	2 W	з е	4 r	5 t	6 y		7 U	8	9 O	o p	$\langle \times \rangle$
Ч (0	· ·		y		u			P	
a	# S	(ه ل	^{&}	* g	h	j	k	" 		return
	% Z	X	+ C	= V	b		; n	: m	! ,	?	Ŷ
.?123 (<u>;</u>	Ŷ							.?123	3	

3. Any messages will appear under the Inter-Office Messaging with a date and time stamp. All messages will appear in the Practice Chat pop-up window.

12:11 PM Tue Sep 28							중 74% □
Filters Today _v		Patient Notes	CDS Matches (1)	Flags (4)			[□] Q 🚆
Q Search Appointment	:	Je	enny (Jen) Harris (Fe	male 41 02/11/19	980)		This is a Sample Patient In the Main Menu, you can Add
Jenny (Jen) Ha	rris Exa	Close	Practice Chat		Refresh		Patients, Customize Workflow and turn off Sample Data in Settings.
	Checke				Send		Start Onboarding
Michelle Harris		Jenny (Jen) Harris (Female 41 02/11/1980) This is a Sample Patient In the Main Menu, you can Add Patients, Customize Workflow and turn off Sample Data in Settings. Exc Checke Send					
	Checke		b form up front?	09/28/202	1 12:11PM	n Wilbe	erton
						tus	
	-						
dr chrono	v3.1.5						

4. Other users can respond on the web or iPad EHR apps.

hatting with Practice Chat			12:13 PM Tue Sep 28 Filters Today.v	Ċ	Patient Notes CDS Matches (1)	Flags (4)	
Me	9/28/21 12:11 PM	Duration Obst	Q Search Appointment		Jenny (Jen) Harris (Fe		
	9/20/21 12:11 PW	Practice Chat	Jenny (Jen) Harris	Exe Cl	ose Practice Chat	Refresh	
Can we get a lab form up front?		DrChrono Content		Checke		Send	
		James Smith	Michelle Harris				d In
		Nick Riviera	09/28 11:06AM	Exa Int Checke	er-Office Messaging James Smith	09/28/2021 12:12PM	
		Pasword Test			Sure thing. On the way.		n Wilber
		Sample Staff			Sample Staff Can we get a lab form up front?	09/28/2021 12:11PM	
							tus
				-			
				-			
Sure thing. On the way.	Send						
			-				
		Practice Chat	dr chrono				

Practice Chat messages can not be deleted once they are posted. Older messages will disappear as newer ones are posted over time. We return the 25 most recent messages that were sent within the last 14 days.