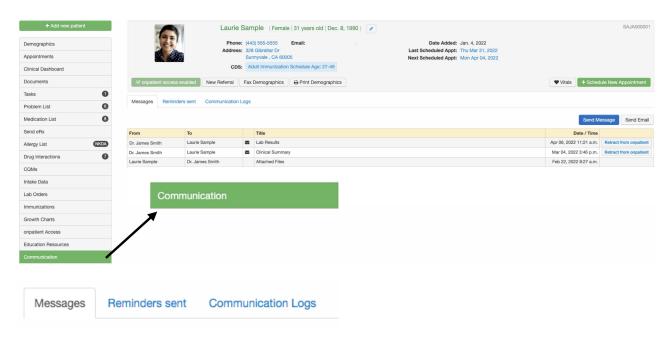
Communicating with Your Patients

09/10/2024 10:16 pm EDT

Under the **Communication** tab in the patient's chart, you can find the log for patient communication. Messages sent through OnPatient, reminders sent, and phone logs.



Messages

This is a log of all the messages the patient has sent or you have sent through OnPatient.



If you have OnPatient enabled for the patient, you may click the blue **Send Message** to securely message the patient to their OnPatient account.

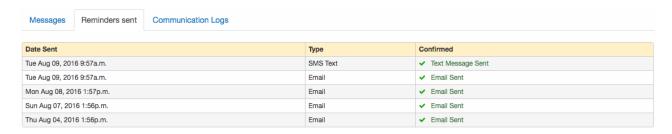
You may select **Send Email** to send an email to a patient, a group of patients, or all of your patients.



Note: DrChrono prohibits sharing PHI (protected health information) via the Send Email feature. For more information on the send email feature, see our article here.

Reminders Sent

This is a list of all of the appointment reminders that have been sent to the patient. You can see the confirmed status here as well.



Communication Logs

See all of your phone logs here. You can also create new phone logs here. To learn more about how to create new phone logs check out this article.

