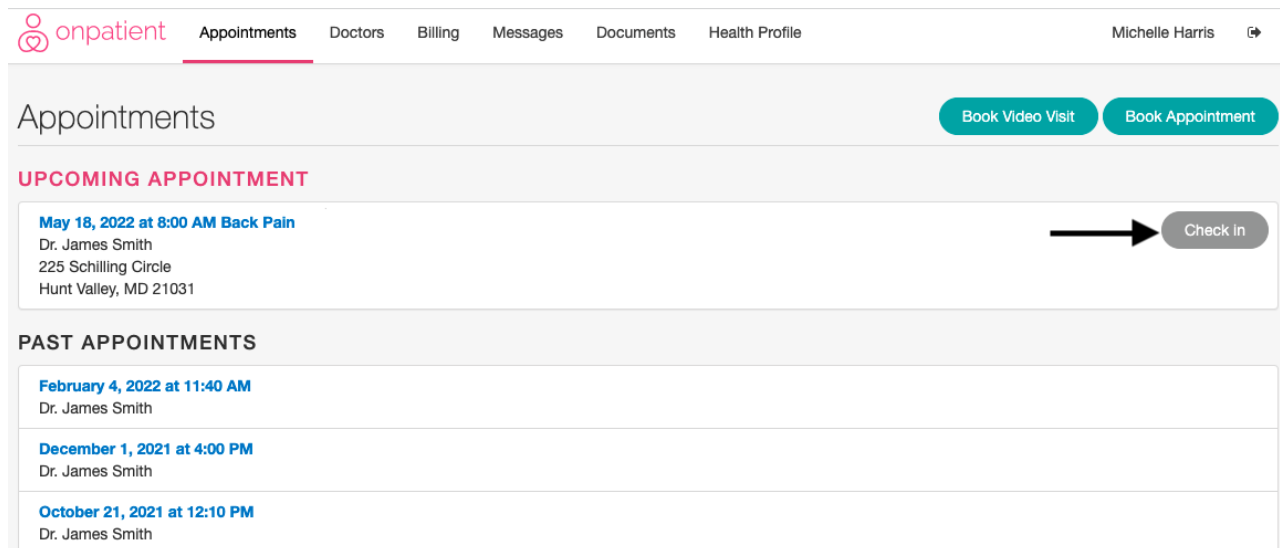


# Can a patient change their profile photo through the OnPatient portal?

07/08/2024 7:36 pm EDT

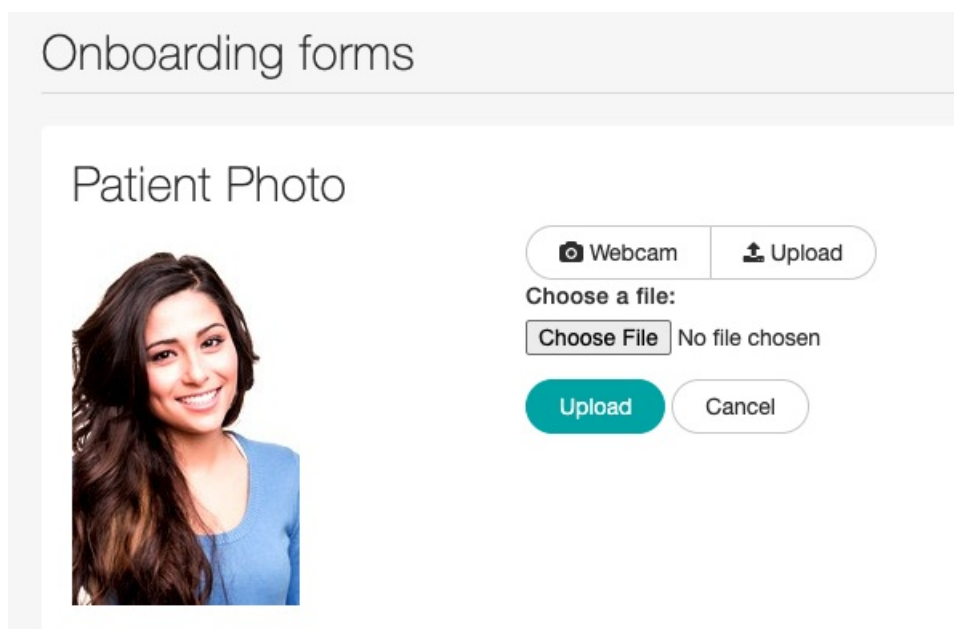
Yes, the patient can change their profile picture from the OnPatient portal.

First, they need to have an appointment so that they can access the check-in section of the appointment.



The screenshot shows the OnPatient portal interface. At the top, there is a navigation bar with the OnPatient logo and menu items: Appointments, Doctors, Billing, Messages, Documents, and Health Profile. The user's name, Michelle Harris, is displayed in the top right corner. Below the navigation bar, the 'Appointments' section is visible. It includes two buttons: 'Book Video Visit' and 'Book Appointment'. Underneath, there is a section for 'UPCOMING APPOINTMENT' with a card for an appointment on May 18, 2022, at 8:00 AM for 'Back Pain' with Dr. James Smith. The address is 225 Schilling Circle, Hunt Valley, MD 21031. A 'Check In' button is located to the right of the appointment card, with a black arrow pointing to it. Below this, there is a 'PAST APPOINTMENTS' section with three entries: February 4, 2022 at 11:40 AM; December 1, 2021 at 4:00 PM; and October 21, 2021 at 12:10 PM, all with Dr. James Smith.

Once the patient clicks on the Check-In button, they'll be redirected to a form to fill out, right at the top they'll see their profile picture. The patient can either use their webcam to take a new picture or upload a file to be their new picture. The doctor will see this photo whenever they access the patient chart.



The screenshot shows the 'Onboarding forms' section of the OnPatient portal. The title 'Onboarding forms' is at the top. Below it, the 'Patient Photo' form is displayed. On the left side of the form, there is a placeholder image of a woman with long dark hair. To the right of the image, there are two buttons: 'Webcam' (with a camera icon) and 'Upload' (with an upload icon). Below these buttons, the text 'Choose a file:' is followed by a 'Choose File' button and the text 'No file chosen'. At the bottom of the form, there are two buttons: 'Upload' (in a teal circle) and 'Cancel' (in a white circle with a grey border).