

Searching for Your Patient's Pharmacy

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The pharmacy search within DrChrono is powered by [Surescripts](#), a service that connects U.S. pharmacies and provides electronic prescription transmission capabilities. In order to search for a pharmacy within the DrChrono platform, the pharmacy must be connected via Surescripts.

Occasionally, a patient will use a pharmacy that is either not connected via Surescripts or does not support electronic prescriptions. If you have followed the steps within this guide and cannot find your patient's preferred pharmacy, please reach out to the support team and provide us with the name of the pharmacy, and the full street address (street number, street name, city, state, and postal code).

Searching for a Pharmacy

To begin searching for pharmacies, navigate to the new prescription page in **Patient Chart**. Go to the left-hand navigation bar and select **Send eRx**. At the new prescription page, navigate to the bottom of the page to the select pharmacy section.

1. Select **Mail Order** or **Retail**. **Retail** will be selected by default. If the patient has a default pharmacy in their chart, it will appear below the pharmacy search area.

Select Pharmacy

The screenshot shows the 'Select Pharmacy' section of the DrChrono interface. At the top, there is a search bar with the placeholder text 'Name / Location / Phone / NCPDP ID' and a magnifying glass icon. To the right of the search bar are two buttons: 'Show Favorites' and 'Patient's Default'. Further right, there are four tabs: 'Mail Order', 'Retail', 'Other', and 'Proximity'. The 'Retail' tab is currently selected and highlighted with a blue background. Below the tabs, a search result for 'Walgreens #00689' is displayed. The result includes the pharmacy name, address (121 E EL CAMINO REAL, MOUNTAIN VIEW, CA 940402701), phone number (+1.650.961.7555), fax number (+1.650.961.9945), and the pharmacy type (Retail). To the right of the result are two checkboxes: 'Add to Favorites' and 'Set as Patient Default'. At the bottom right of the result area is a blue button labeled 'Preview Prescription'.

2. There are multiple ways to search for a pharmacy.

Note: Searches are limited to 20 results.

- You can search by **proximity** to the patient based on the patient's address in their chart.

Select Pharmacy

This screenshot is similar to the previous one, but with the 'Proximity' dropdown menu open. The 'Proximity' tab is now selected, and a dropdown menu is visible below it. The dropdown menu contains the following options: 'None', '< 5 miles of patient', '< 10 miles of patient', '< 25 miles of patient', '< 50 miles of patient', and '< 100 miles of patient'. A black arrow points to the 'Proximity' dropdown button. The rest of the interface, including the search bar, 'Show Favorites' and 'Patient's Default' buttons, and the 'Walgreens #00689' search result, remains the same as in the previous screenshot. The 'Preview Prescription' button is also visible at the bottom right.

You can search by City

Select Pharmacy

Irvine | Q [Show Favorites](#) [Patient's Default](#) Mail Order **Retail** Other Proximity ▾

- CVS 16120 IN TARGET** Add to Favorites
 Set as Patient Default
3750 BARRANCA PARKWAY , IRVINE, CA 92606
+1.949.786.2414
Fax: +1.949.214.0012
Retail
- CVS 16591 IN TARGET** Add to Favorites
 Set as Patient Default
13200 JAMBOREE ROAD , IRVINE, CA 92602
+1.714.838.7433
Fax: +1.714.361.2554
Retail
- COSTCO PHARMACY # 454** Add to Favorites
 Set as Patient Default
115 TECHNOLOGY W DRIVE , IRVINE, CA 92618
+1.949.453.9733
Fax: +1.949.453.9743
Retail
- SAV-ON PHARMACY #0597** Add to Favorites
 Set as Patient Default
4541 CAMPUS DR , IRVINE, CA 92612
+1.949.854.8280
Fax: +1.949.854.7319
Retail

You can also search by state.

Select Pharmacy

California | Q [Show Favorites](#) [Patient's Default](#) Mail Order **Retail** Other Proximity ▾

- Omnicare of Northern California** Add to Favorites
 Set as Patient Default
850 South Guild Ave. Suite 100, Lodi, CA 95240
+1.800.468.4334
Fax: +1.800.828.8787
Retail, Long Term Care
- CALIFORNIA PHARMACY** Add to Favorites
 Set as Patient Default
19766 E. COLIMA RD , ROWLAND HEIGHTS, CA 91748
+1.909.598.9885
Fax: +1.909.598.8755
Retail
- Omnicare of Southern California** Add to Favorites
 Set as Patient Default
8220 Remmet Ave , Canoga Park, CA 91304
+1.888.452.4808
Fax: +1.888.452.4809
Retail, Long Term Care
- CALIFORNIA MEDICAL PHCY** Add to Favorites
 Set as Patient Default
2201 W TEMPLE STREET , LOS ANGELES, CA 90026
+1.213.413.2343
Fax: +1.213.484.9455
Retail

Or a combination of city and state.

Select Pharmacy

Irvine, CA | Q [Show Favorites](#) [Patient's Default](#) Mail Order **Retail** Other Proximity ▾

- CVS 16120 IN TARGET** Add to Favorites
 Set as Patient Default
3750 BARRANCA PARKWAY , IRVINE, CA 92606
+1.949.786.2414
Fax: +1.949.214.0012
Retail
- CVS 16591 IN TARGET** Add to Favorites
 Set as Patient Default
13200 JAMBOREE ROAD , IRVINE, CA 92602
+1.714.838.7433
Fax: +1.714.361.2554
Retail
- COSTCO PHARMACY # 454** Add to Favorites
 Set as Patient Default
115 TECHNOLOGY W DRIVE , IRVINE, CA 92618
+1.949.453.9733
Fax: +1.949.453.9743
Retail
- SAV-ON PHARMACY #0597** Add to Favorites
 Set as Patient Default
4541 CAMPUS DR , IRVINE, CA 92612
+1.949.854.8280
Fax: +1.949.854.7319
Retail

You can also search by zip code.

Select Pharmacy

92606

- CVS 16120 IN TARGET**
3750 BARRANCA PARKWAY , IRVINE, CA 92606
+1.949.786.2414
Fax: +1.949.214.0012
Retail Add to Favorites
 Set as Patient Default
- Walmart Pharmacy 5644**
16555 VON KARMAN AVE, STE A , IRVINE, CA 92606
+1.949.623.7470
Fax: +1.949.623.7471
Retail Add to Favorites
 Set as Patient Default

Additionally, you can search by combinations. For example, pharmacy name and zip code or pharmacy and city.

Select Pharmacy

94303 CVS

- CVS 17710 IN TARGET**
1775 East Bayshore Road , Palo Alto, CA 94303
+1.650.325.2018
Fax: +1.650.666.6761
Retail Add to Favorites
 Set as Patient Default

Select Pharmacy

CVS Irvine

- CVS 16120 IN TARGET**
3750 BARRANCA PARKWAY , IRVINE, CA 92606
+1.949.786.2414
Fax: +1.949.214.0012
Retail Add to Favorites
 Set as Patient Default
- CVS 16591 IN TARGET**
13200 JAMBOREE ROAD , IRVINE, CA 92602
+1.714.838.7433
Fax: +1.714.361.2554
Retail Add to Favorites
 Set as Patient Default
- CVS/pharmacy #6768**
15333 CULVER BLVD. SUITE# 300, IRVINE, CA 92604
+1.949.654.2600
Fax: +1.949.654.2606
Retail Add to Favorites
 Set as Patient Default

When you find the pharmacy, you can select it for a prescription, save it to your favorites, or set as patient default.

Mail Order Pharmacy Search

Select the **Mail Order** option. If you have any mail-order pharmacies saved in your favorites, they will appear first in the list when you search without entering any information.

Select Pharmacy

Name / Location / Phone / NCPDP ID

OPTUMRX MAIL SERVICE Add to Favorites
 Set as Patient Default
📍 2858 Loker Ave East, Suite 100, Carlsbad, CA 920106666
☎ +1.800.791.7658
📠 Fax: +1.800.491.7997
📧 Mail Order

CVS Caremark MAILSERVICE Pharmacy Add to Favorites
 Set as Patient Default
📍 9501 E Shea Blvd, Scottsdale, AZ 85260
☎ +1.877.864.7744
📠 Fax: +1.800.378.0323
📧 Mail Order

Aetna Rx Home Delivery Add to Favorites
 Set as Patient Default
📍 1600 SW 80th Terrace 2nd Floor, Plantation, FL 33324
☎ +1.800.641.6444
📠 Fax: +1.877.270.3317
📧 Mail Order

COSTCO MAIL ORDER - CA #562 Add to Favorites
 Set as Patient Default
📍 215 DEININGER CIRCLE, CORONA, CA 92880
☎ +1.800.607.6861
📠 Fax: +1.888.545.4615
📧 Mail Order

Similar to searching for retail pharmacies, you can use the same search features like city, state, zip code, name, or NCPDP ID.

Select Pharmacy

optum

OPTUMRX MAIL SERVICE Add to Favorites
 Set as Patient Default
📍 2858 Loker Ave East, Suite 100, Carlsbad, CA 920106666
☎ +1.800.791.7658
📠 Fax: +1.800.491.7997
📧 Mail Order

Optum Specialty All Sites Add to Favorites
 Set as Patient Default
📍 1050 Patrol Road, Jeffersonville, IN 471307750
☎ +1.855.427.4682
📠 Fax: +1.877.342.4596
📧 Mail Order

BriovaRx (Optum) Specialty - Maine Add to Favorites
 Set as Patient Default
📍 53 Darling Avenue, South Portland, ME 04106
☎ +1.800.850.9122
📠 Fax: +1.800.218.3221
📧 Mail Order, Specialty

Optum Frontier Therapies II Add to Favorites
 Set as Patient Default
📍 6425 Santa Margarita St. Unit 110, Las Vegas, NV 89118
☎ +1.855.768.9727
📠 Fax: +1.866.991.9929
📧 Mail Order, Specialty

When you find the pharmacy, you can select it for a prescription, save it to your favorites, or set it as the patient's default pharmacy.

You can use **Other** to search for pharmacies that have other designations like 24 Hours, Long Term Care, Specialty, or In-House Dispensing.

Select Pharmacy

Baltimore, MD ▾

WALGREENS DRUG STORE #06779 Add to Favorites
 Set as Patient Default
9616 HARFORD RD , BALTIMORE, MD 212342104
+1.410.663.7957
Fax: +1.410.663.6953
Retail, 24 Hours ←

Remedi SeniorCare Add to Favorites
 Set as Patient Default
9006 Yellow Brick Road Suite F, Baltimore, MD 21237
+1.443.927.8450
Fax: +1.443.927.9452
Retail, Long Term Care ←

Community, A Walgreens Specialty Rx Add to Favorites
 Set as Patient Default
6 N HOWARD ST , BALTIMORE, MD 212013407
+1.410.951.5940
Fax: +1.410.951.5946
Retail, Specialty ←