# Searching for Your Patient's Pharmacy

07/08/2024 7:37 pm EDT

The pharmacy search within DrChrono is powered by Surescripts, a service that connects U.S. pharmacies and provides electronic prescription transmission capabilities. In order to search for a pharmacy within the DrChrono platform, the pharmacy must be connected via Surescripts.

Occasionally, a patient will use a pharmacy that is either not connected via Surescripts or does not support electronic prescriptions. If you have followed the steps within this guide and cannot find your patient's preferred pharmacy, please reach out to the support team and provide us with the name of the pharmacy, and the full street address (street number, street name, city, state, and postal code).

**Searching for a Pharmacy**

To begin searching for pharmacies, navigate to the new prescription page in **Patient Chart.** Go to the left-hand navigation bar and select **Send eRx**. At the new prescription page, navigate to the bottom of the page to the select pharmacy section.

1. Select **Mail Order** or **Retail. Retail** will be selected by default. If the patient has a default pharmacy in their chart, it will appear below the pharmacy search area.



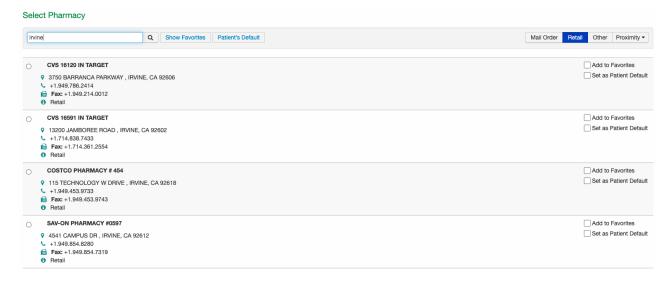2. There are multiple ways to search for a pharmacy.
**Note**: Searches are limited to 20 results.
- You can search by **proximity** to the patient based on the patient's address in their chart.



You can search by City

## Select Pharmacy

| irvine | 🔍 | Show Favorites | Patient's Default | | Mail Order | Retail | Other | Proximity ▾ |

○ **CVS 16120 IN TARGET**
📍 3750 BARRANCA PARKWAY , IRVINE, CA 92606
📞 +1.949.786.2414
🖨 **Fax:** +1.949.214.0012
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **CVS 16591 IN TARGET**
📍 13200 JAMBOREE ROAD , IRVINE, CA 92602
📞 +1.714.838.7433
🖨 **Fax:** +1.714.361.2554
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **COSTCO PHARMACY # 454**
📍 115 TECHNOLOGY W DRIVE , IRVINE, CA 92618
📞 +1.949.453.9733
🖨 **Fax:** +1.949.453.9743
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **SAV-ON PHARMACY #0597**
📍 4541 CAMPUS DR , IRVINE, CA 92612
📞 +1.949.854.8280
🖨 **Fax:** +1.949.854.7319
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

## You can also search by state.

## Select Pharmacy

| California | 🔍 | Show Favorites | Patient's Default | | Mail Order | Retail | Other | Proximity ▾ |

○ **Omnicare of Northern California**
📍 850 South Guild Ave. Suite 100, Lodi, CA 95240
📞 +1.800.468.4334
🖨 **Fax:** +1.800.828.8787
ℹ️ Retail, Long Term Care
☐ Add to Favorites
☐ Set as Patient Default

○ **CALIFORNIA PHARMACY**
📍 19766 E. COLIMA RD , ROWLAND HEIGHTS, CA 91748
📞 +1.909.598.9885
🖨 **Fax:** +1.909.598.8755
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **Omnicare of Southern California**
📍 8220 Remmet Ave , Canoga Park, CA 91304
📞 +1.888.452.4808
🖨 **Fax:** +1.888.452.4809
ℹ️ Retail, Long Term Care
☐ Add to Favorites
☐ Set as Patient Default

○ **CALIFORNIA MEDICAL PHCY**
📍 2201 W TEMPLE STREET , LOS ANGELES, CA 90026
📞 +1.213.413.2343
🖨 **Fax:** +1.213.484.9455
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

## Or a combination of city and state.

## Select Pharmacy

| Irvine, CA | 🔍 | Show Favorites | Patient's Default | | Mail Order | Retail | Other | Proximity ▾ |

○ **CVS 16120 IN TARGET**
📍 3750 BARRANCA PARKWAY , IRVINE, CA 92606
📞 +1.949.786.2414
🖨 **Fax:** +1.949.214.0012
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **CVS 16591 IN TARGET**
📍 13200 JAMBOREE ROAD , IRVINE, CA 92602
📞 +1.714.838.7433
🖨 **Fax:** +1.714.361.2554
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **COSTCO PHARMACY # 454**
📍 115 TECHNOLOGY W DRIVE , IRVINE, CA 92618
📞 +1.949.453.9733
🖨 **Fax:** +1.949.453.9743
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

○ **SAV-ON PHARMACY #0597**
📍 4541 CAMPUS DR , IRVINE, CA 92612
📞 +1.949.854.8280
🖨 **Fax:** +1.949.854.7319
ℹ️ Retail
☐ Add to Favorites
☐ Set as Patient Default

## You can also search by zip code.

## Select Pharmacy

| | | |
|---|---|---|
| 92606 🔍 | Show Favorites | Patient's Default |

Mail Order | **Retail** | Other | Proximity ▾

○ **CVS 16120 IN TARGET**
📍 3750 BARRANCA PARKWAY , IRVINE, CA 92606
📞 +1.949.786.2414
📠 **Fax:** +1.949.214.0012
ℹ️ Retail

☐ Add to Favorites
☐ Set as Patient Default

○ **Walmart Pharmacy 5644**
📍 16555 VON KARMAN AVE, STE A , IRVINE, CA 92606
📞 +1.949.623.7470
📠 **Fax:** +1.949.623.7471
ℹ️ Retail

☐ Add to Favorites
☐ Set as Patient Default

**Preview Prescription**

Additionally, you can search by combinations. For example, pharmacy name and zip code or pharmacy and city.

## Select Pharmacy

| | | |
|---|---|---|
| 94303 CVS 🔍 | Show Favorites | Patient's Default |

Mail Order | **Retail** | Other | Proximity ▾

○ **CVS 17710 IN TARGET**
📍 1775 East Bayshore Road , Palo Alto, CA 94303
📞 +1.650.325.2018
📠 **Fax:** +1.650.666.6761
ℹ️ Retail

☐ Add to Favorites
☐ Set as Patient Default

**Preview Prescription**

## Select Pharmacy

| | | |
|---|---|---|
| CVS Irvine 🔍 | Show Favorites | Patient's Default |

Mail Order | **Retail** | Other | Proximity ▾

○ **CVS 16120 IN TARGET**
📍 3750 BARRANCA PARKWAY , IRVINE, CA 92606
📞 +1.949.786.2414
📠 **Fax:** +1.949.214.0012
ℹ️ Retail

☐ Add to Favorites
☐ Set as Patient Default

○ **CVS 16591 IN TARGET**
📍 13200 JAMBOREE ROAD , IRVINE, CA 92602
📞 +1.714.838.7433
📠 **Fax:** +1.714.361.2554
ℹ️ Retail

☐ Add to Favorites
☐ Set as Patient Default

○ **CVS/pharmacy #6768**
📍 15333 CULVER BLVD. SUITE# 300, IRVINE, CA 92604
📞 +1.949.654.2600
📠 **Fax:** +1.949.654.2606
ℹ️ Retail

☐ Add to Favorites
☐ Set as Patient Default

When you find the pharmacy, you can select it for a prescription, save it to your favorites, or set as patient default.

**Mail Order Pharmacy Search**

Select the **Mail Order** option. If you have any mail-order pharmacies saved in your favorites, they will appear first in the list when you search without entering any information.

## Select Pharmacy

| | | |
|---|---|---|
| | Name / Location / Phone / NCPDP ID 🔍 Show Favorites Patient's Default | Mail Order Retail Other Proximity ▾ |

○ **OPTUMRX MAIL SERVICE**
📍 2858 Loker Ave East, Suite 100 , Carlsbad, CA 920106666
📞 +1.800.791.7658
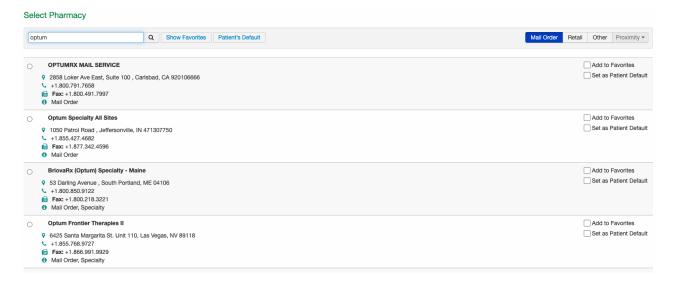📠 **Fax:** +1.800.491.7997
ℹ️ Mail Order
☐ Add to Favorites
☐ Set as Patient Default

○ **CVS Caremark MAILSERVICE Pharmacy**
📍 9501 E Shea Blvd , Scottsdale, AZ 85260
📞 +1.877.864.7744
📠 **Fax:** +1.800.378.0323
ℹ️ Mail Order
☐ Add to Favorites
☐ Set as Patient Default

○ **Aetna Rx Home Delivery**
📍 1600 SW 80th Terrace 2nd Floor, Plantation, FL 33324
📞 +1.800.641.6444
📠 **Fax:** +1.877.270.3317
ℹ️ Mail Order
☐ Add to Favorites
☐ Set as Patient Default

○ **COSTCO MAIL ORDER - CA #562**
📍 215 DEININGER CIRCLE , CORONA, CA 92880
📞 +1.800.607.6861
📠 **Fax:** +1.888.545.4615
ℹ️ Mail Order
☐ Add to Favorites
☐ Set as Patient Default

Similar to searching for retail pharmacies, you can use the same search features like city, state, zip code, name, or NCPDP ID.

## Select Pharmacy

| | | |
|---|---|---|
| | optum 🔍 Show Favorites Patient's Default | Mail Order Retail Other Proximity ▾ |

○ **OPTUMRX MAIL SERVICE**
📍 2858 Loker Ave East, Suite 100 , Carlsbad, CA 920106666
📞 +1.800.791.7658
📠 **Fax:** +1.800.491.7997
ℹ️ Mail Order
☐ Add to Favorites
☐ Set as Patient Default

○ **Optum Specialty All Sites**
📍 1050 Patrol Road , Jeffersonville, IN 471307750
📞 +1.855.427.4682
📠 **Fax:** +1.877.342.4596
ℹ️ Mail Order
☐ Add to Favorites
☐ Set as Patient Default

○ **BriovaRx (Optum) Specialty - Maine**
📍 53 Darling Avenue , South Portland, ME 04106
📞 +1.800.850.9122
📠 **Fax:** +1.800.218.3221
ℹ️ Mail Order, Specialty
☐ Add to Favorites
☐ Set as Patient Default

○ **Optum Frontier Therapies II**
📍 6425 Santa Margarita St. Unit 110, Las Vegas, NV 89118
📞 +1.855.768.9727
📠 **Fax:** +1.866.991.9929
ℹ️ Mail Order, Specialty
☐ Add to Favorites
☐ Set as Patient Default

When you find the pharmacy, you can select it for a prescription, save it to your favorites, or set it as the patient's default pharmacy.

You can use **Other** to search for pharmacies that have other designations like 24 Hours, Long Term Care, Specialty, or In-House Dispensing.

## Select Pharmacy

Baltimore, MD    🔍    Show Favorites    Patient's Default                              Mail Order    Retail    **Other**    Proximity ▾

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○    **WALGREENS DRUG STORE #06779**                                                    ☐ Add to Favorites
     📍  9616 HARFORD RD , BALTIMORE, MD 212342104                                       ☐ Set as Patient Default
     📞  +1.410.663.7957
     🖨  **Fax:** +1.410.663.6953
     ⓘ  Retail, 24 Hours  ←

○    **Remedi SeniorCare**                                                              ☐ Add to Favorites
     📍  9006 Yellow Brick Road Suite F, Baltimore, MD 21237                             ☐ Set as Patient Default
     📞  +1.443.927.8450
     🖨  **Fax:** +1.443.927.9452
     ⓘ  Retail, Long Term Care  ←

○    **Community, A Walgreens Specialty Rx**                                             ☐ Add to Favorites
     📍  6 N HOWARD ST , BALTIMORE, MD 212013407                                         ☐ Set as Patient Default
     📞  +1.410.951.5940
     🖨  **Fax:** +1.410.951.5946
     ⓘ  Retail, Specialty  ←

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## Select Pharmacy

Baltimore, MD    🔍    Show Favorites    Patient's Default                              Mail Order    Retail    **Other**    Proximity ▾

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○    **WALGREENS DRUG STORE #06779**
     📍  9616 HARFORD RD , BALTIMORE, MD 212342104
     📞  +1.410.663.7957
     🖨  **Fax:** +1.410.663.6953