

Patient Payment Plans: Minimum Monthly Payment Amount

07/08/2024 7:38 pm EDT

DrChrono's Payment Plans allow for the office administrator to set a minimum payment amount. If a member of the office attempts to set a payment plan where the monthly payment is below the minimum payment set by the office administrator, they will receive this error message:

Create Payment Plan ×

- Plan amount must be set to greater than or equal to minimum payment amount allowed setting (\$100.00).

Payment Option Patient Total Balance
 Selected Appointments

Appointment 10/17/2023 10:30AM (\$24.00), 10/13/2023

Total Balance of Selected Appointments 44

Payment Plan Amount \$ 44

Duration 3 Months

Monthly Payment 14.67

First Payment Date 05-11-2023

Enable Auto Payment

To set up the payment plan, either the minimum payment needs to be increased to the allowed setting, or the office administrator will need to update the setting to allow the payment plan to be saved.