

# Patient Payment Plans: Minimum Monthly Payment Amount

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DrChrono's Payment Plans allow for the office administrator to set a minimum payment amount. If a member of the office attempts to set a payment plan where the monthly payment is below the minimum payment set by the office administrator, they will receive this error message:

The screenshot shows a 'Create Payment Plan' dialog box with a red error message at the top: 'Plan amount must be set to greater than or equal to minimum payment amount allowed setting (\$100.00)'. Below the error message, the form includes the following fields:

- Payment Option:** Radio buttons for 'Patient Total Balance' (unselected) and 'Selected Appointments' (selected).
- Appointment:** Text field containing '10/17/2023 10:30AM (\$24.00), 10/13/2023'.
- Total Balance of Selected Appointments:** Text field containing '44'.
- Payment Plan Amount:** Text field with a dollar sign and '44'.
- Duration:** Dropdown menu set to '3 Months'.
- Monthly Payment:** Text field containing '14.67'.
- First Payment Date:** Text field containing '05-11-2023' with a calendar icon.
- Enable Auto Payment:** Checkbox (unchecked).

At the bottom of the dialog, there are 'Close' and 'Create Payment Plan' buttons.

To set up the payment plan, either the minimum payment needs to be increased to the allowed setting, or the office administrator will need to update the setting to allow the payment plan to be saved.