

OnPatient Password Requirements

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OnPatient strictly adheres to industry password standards and best practices.

Create a password for your OnPatient account with the following requirements:

- A 16-character minimum and 64-character maximum length
- Meet three of the following criteria:
 - At least one capital letter
 - At least one lowercase letter
 - At least one number
 - At least one special character
 - No sequential or repetitive characters (for example, 12345 or aaaaaa)
 - No context-specific passwords (for example, onPatient2024ppp)
 - No commonly used passwords (for example, p@ssw0rd)
 - The same password may not be reused for at least five password change periods

Note: The 16-character password minimum was implemented following industry best practices for protecting your account, your data, and the OnPatient platform. We are not able to offer exceptions to this update.

You must change your password at least every 90 days. You will be prompted to change your password.

To better secure your passwords, use a password manager. To create strong passwords, use a password generator.
