

OnPatient Password Requirements

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A minimum password length of 12 characters was implemented to meet industry standards and best practices, enhancing the protection of patient accounts, sensitive information, and the OnPatient platform's overall security.

Requirements

- A 12-character minimum and 50-character maximum length
- Meet three of the following criteria:
 - At least one capital letter
 - At least one lowercase letter
 - At least one number
 - At least one special character
- No sequential or repetitive characters (for example, 12345 or aaaaaa)
- No context-specific passwords (for example, onPatient2024)
- No commonly used passwords (for example, p@ssw0rd)
- The same password may not be reused for at least five password change periods



Use a password manager to secure passwords and a password generator to create strong passwords.