How to delete payer adjustments and/or patient responsibility amounts

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If you need to delete payer adjustments or patient responsibility amounts, you can do so through the Live Claims Feed (LCF).

1. Navigate to **Billing > Live Claims Feed**

2. Pull up the patient's account via their name, chart ID, or claim number. Press on the date of service to enter the appointment specifics.

3. Scroll down to where the charges are located

4. Scroll over to the right where the red Xs are located. Press the red X on the line you wish to delete.

5. The system will show a warning message to verify that you want to delete the line item. Once you press "**OK**", the line item will be deleted.

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Are you sure to delete this transaction?

Cancel   OK