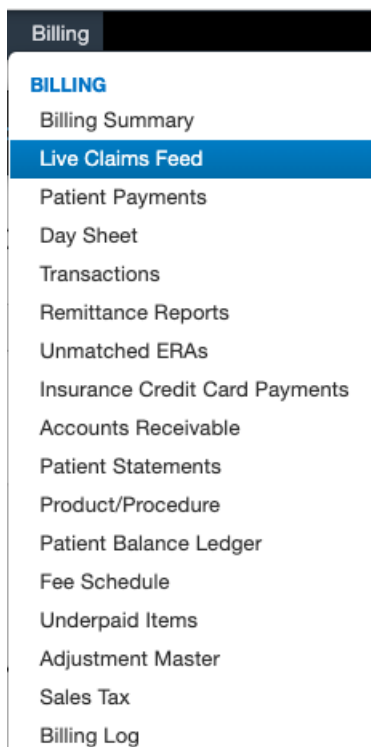


How to delete payer adjustments and/or patient responsibility amounts

07/08/2024 7:39 pm EDT


If you need to delete payer adjustments or patient responsibility amounts, you can do so through the Live Claims Feed (LCF).

- Navigate to Billing > Live Claims Feed



- Pull up the patient's account via their name, chart ID, or claim number. Click on the date of service to enter the appointment specifics.

<input type="checkbox"/>	Info	Claim ID	Patient	Date of Service	Office
<input type="checkbox"/>		203480480		2/24/2022 11:30AM	B Assisted Living



- Scroll down to where the charges are located

<input type="checkbox"/>	Code/Check Date	Description	Mods/Posted Date	Service Date	EPSDT
<input type="checkbox"/>	C 99203		<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	From date To date	<input type="checkbox"/>
	03/07/2022		03/16/2022	Check # 123465478	
	03/07/2022		03/16/2022	Check # 123465478	
	03/07/2022		03/16/2022	Check # 123465478	

+ Add Line Item **✖ Delete Selected**

- Scroll over to the right where the red Xs are located. Click on the red X on the line you wish to delete.

Billed	Allowed	Adjmt	Ins 1 paid	Ins 2 paid	Pt Paid	Ins Bal	Pt Bal	Status/Adj Type	
\$150.00	\$125.00	\$25.00	\$80.00	\$0.00	\$0.00	\$0.00	\$45.00	Balance Due	
\$150.00	\$125.00	\$25.00	\$80.00	\$0.00	\$0.00	\$0.00	\$45.00	Balance Due	\$
Adjmt Reas:	Insurance Paymei	<input type="text" value="0"/>	<input type="text" value="80.00"/>	[1] Aetna Heal	1: Processed	<input type="text" value="-----"/>			
Adjmt Reas:	45: Charge excee	<input type="text" value="25.00"/>	<input type="text" value="0"/>	[1] Aetna Heal	1: Processed	<input type="text" value="-----"/>		ADJ INSURER	
Adjmt Reas:	3: Co-payment Ar	<input type="text" value="45.00"/>	<input type="text" value="0"/>	[1] Aetna Heal	1: Processed	<input type="text" value="-----"/>		SKIP SECONDARY	

Verify & Save

- The system will show a warning message to verify that you want to delete the line item. Once you click "OK", the line item will be deleted.

.drchrono.com says

Are you sure to delete this transaction?