

# Set Up EPCS with ID.me

Last modified on 11/04/2024 5:54 pm EST

- One of the steps before setting up EPCS with ID.me is to [confirm the provider's identity](#).
- The [eRx registration](#) process is a prerequisite for EPCS registration.
- As a best practice, set aside some uninterrupted time to complete the registration process.
- The EPCS identity verification process must be completed using DrChrono's web version. While your iOS or Android device is involved in the process, DrChrono's EHR web app is required to complete the process.

## Set Up EPCS with ID.me

1. To begin the eRx setup process, select **Account > Provider Settings**.
2. Go to the **eRx Info** tab.
3. Scroll down and select **Verify with ID.me**.



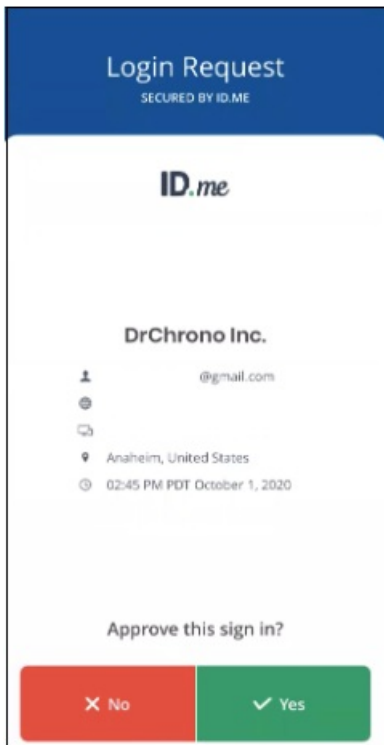
You can only have one ID.me account, which can be used anywhere ID.me is integrated. An ID.me account is tied to you, not your organization or practice. You may already have an ID.me account from one of the following:

- A previous EHR company
- A government partner of ID.me such as the IRS
- Verifying for a discount through a retailer that uses ID.me

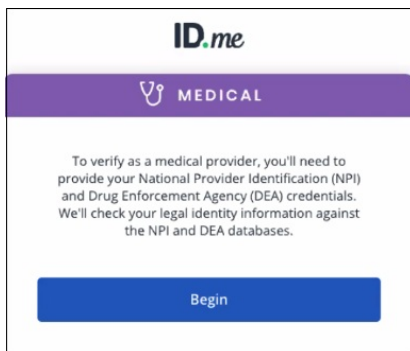
For additional verification information on ID.me, visit [ID.me's support page](#).

If you no longer have access to the email address associated with the ID.me account, you may follow the steps in this article or [create a support case](#).

4. Sign in to ID.me using your email and password and approve the sign-in from the ID.me Authenticator app. Tap **Yes** on the app to proceed.



5. Select **Begin** to start the EPCS registration process.



6. Enter your individual NPI and DEA numbers along with the corresponding state and then select **Continue**.

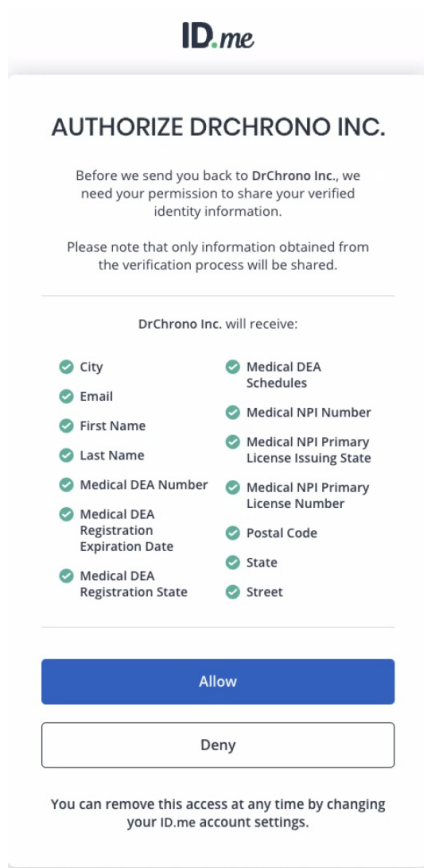
ID.me includes your first, middle name/initial, and last names in the NPI verification process.

7. Confirm the information and select **Continue**.

8. Once you have been verified, ID.me will send your information to DrChrono to finish the process. Select **Allow**.



Selecting **Deny** does not complete the process and you will not be able to e-prescribe controlled substances.



9. After returning to DrChrono, you must complete two more tasks.
  - a. Select any two people, staff members, or providers. Select the checkbox next to their names and select **Update Entire Profile**. Those selected individuals log in to their DrChrono accounts and go to the message center. They open the invitation assigned to them to complete the process.
  - b. Select **Select as the primary device** next to the device used for registration.

Profile General Email Medical Billing eRx Info Services Usage My Billing Sample Data Security Patient Payments

### Identity Confirmation

**Identity Proved Doctors**

James Smith

**Other Approvers**

alec@example.com Office Staff

staff@example.com Office Staff

somestaffemail@example.com Office Staff

example@example.com Office Staff

1 of 2. 2 other members of your account must confirm your identity in order to use EPCS. This is a DEA requirement. One of the confirmations must be made by a user who has already gone through the ID Proofing process

### ID.Me Device Information

Please choose your primary device

Name	Option	Primary Device
iPhone Xs Max	Push Notification 2FA	Select as the primary device

### Prescriber Info

State License Number

DEA Number

Prescribing Physician's Name  The prescribing physician's name displayed in eRx. Leave blank if the same as user's name.

Physician Date of Birth

Medicaid Provider Number

[Update Entire Profile](#)

The message is received in the message center to confirm the provider's identity.

10. Select **Confirmation Page**.

**Confirm Identity of Dr.** [Create task](#)

From: Thursday, October 01, 2020 2:49 PM

[Save to Patient Chart](#) [Audit Log](#) ☆

Notes

[+ Add](#)

Dr. Please confirm the identity of Dr. You can confirm their identity at [Confirmation Page](#) 

Oct 01, 2:49 p.m.

11. Select the checkbox and select **Confirm Identity**.

### Confirm Identity

Please confirm the identity of Dr.

**Name:**

**DEA Number:**

**DOB:**

I hereby certify that I have verified that the Date of Birth and DEA number above are current and valid for Dr.

[Confirm Identity](#)

When both people have confirmed your identity, the verification process is complete.

# Account Settings

[Profile](#) [General](#) [Email](#) [Medical Billing](#) [eRx Info](#) [Services](#) [Usage](#) [My Billing](#) [Sample Data](#) [Security](#) [Patient Payments](#)

## Identity Confirmation

Your identity has now been confirmed. To adjust future EPCS permissions, visit the [EPCS Permissions Page](#)

## ID.Me Device Information

Name	Option	Primary Device
I Phone Xs Max	Push Notification 2FA	<input checked="" type="checkbox"/> Is Primary

## Prescriber Info

State License Number

DEA Number

Prescribing Physician's Name

The prescribing physician's name displayed in eRx. Leave blank if the same as user's name.

Physician Date of Birth

Medicaid Provider Number

[Update Entire Profile](#)

Once you have completed these steps, a ticket is created in DrChrono to activate your EPCS feature. This process usually takes one to three business days. As soon as the process is completed, you are notified through the email registered to your DrChrono account to let you know you're ready to e-prescribe controlled substances.