

Specialty Specific Eligibility

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Specialty Specific Eligibility

DrChrono can verify eligibility for either single or multiple specialties at a time and log past eligibility checks for future reference.

Running Eligibility

1. Navigate to *Patient's chart* > *Eligibility* screen
2. Search for the service type and add specialties for it to be included in the eligibility check

The screenshot shows the 'Eligibility' screen in the DrChrono interface. On the left is a sidebar menu with options: Documents, Eligibility (highlighted), Tasks (1), Problem List (2), Medication List (3), Send eRx, Allergy List (3), and Drug Interactions (0). The main content area has a top bar with 'onpatient access enabled', 'New Referral', 'Fax Demographics', 'Print Demographics', and '+ Schedule New Appointment'. Below this are tabs for 'Eligibility Check' and 'Past Eligibility Checks'. The main heading is 'Insurance Eligibility & Benefits Check'. There is a search input field labeled 'Search for a service type' with a dropdown arrow, followed by 'or Choose Profile' with another dropdown arrow. Below the search field are three specialty tags: 'Acupuncture x', 'Chiropractic x', and 'Hospital - Emergency Accident x'. To the right of these tags are two buttons: 'Run Primary Insurance' and 'Run Secondary Insurance'.

3. Choose **Run Primary Insurance** or **Run Secondary Insurance** to run details.
4. Each specialty will be listed as tabs that when clicked display the benefits for the respective specialty.

The screenshot shows the 'Latest Eligibility' screen in the DrChrono interface. On the left is a sidebar menu with options: Appointments, Clinical Dashboard, Documents, Eligibility (highlighted), Tasks (0), Problem List (0), Medication List (0), Send eRx, Allergy List (0), Drug Interactions (0), and CQMs. The main content area has a heading 'Latest Eligibility'. Below this is a box with 'Active Coverage' and 'Insurance: ANTHEM BLUE CROSS'. Below that are fields for 'Subscriber', 'Patient', and 'Last Updated: 1 second ago'. Below the insurance information are two tabs: 'Health Benefit Plan Coverage' and 'Chiropractic'. To the right of these tabs is a 'Print' button. Below the tabs are three rows of information: 'Copayment', 'Deductible', and 'Coinsurance'.

Viewing previous eligibility checks

1. Clicking on the **Past Eligibility Checks** tab will display previous eligibility checks. To view the details, click on the **View** button on the right.

The screenshot shows the 'Past Eligibility Checks' tab selected. A red arrow points to the 'Past Eligibility Checks' tab. Below the tabs is a filter section with 'Appointment: Date' and 'Checked On: From To' fields, and 'Filter' and 'Reset All' buttons. The main content is a table with columns: Eligibility, Service Type, Appointment, Insurance Type, Payer Name, and Checked On. Each row has a 'View' button.

Eligibility	Service Type	Appointment	Insurance Type	Payer Name	Checked On	
Active Coverage	30: Health Benefit Plan Coverage		Primary Insurance	ANTHEM BLUE CROSS	Jan 28, 2019	View
Active Coverage	33: Chiropractic		Primary Insurance	ANTHEM BLUE CROSS	Jan 28, 2019	View
Active Coverage	30: Health Benefit Plan Coverage	1/7/2019 10:00AM	Primary Insurance	ANTHEM BLUE CROSS	Jan 28, 2019	View
Active Coverage	30: Health Benefit Plan Coverage	1/7/2019 10:00AM	Primary Insurance	ANTHEM BLUE CROSS	Jan 28, 2019	View
Active Coverage	64: Acupuncture	1/7/2019 10:00AM	Primary Insurance	ANTHEM BLUE CROSS	Jan 28, 2019	View
Active Coverage	33: Chiropractic	1/7/2019 10:00AM	Primary Insurance	ANTHEM BLUE CROSS	Jan 28, 2019	View
Active Coverage	30: Health Benefit Plan Coverage		Primary Insurance	ANTHEM BLUE CROSS	Jan 24, 2019	View

Creating/Managing Eligibility profiles

Similar to Appointment & billing profiles, we have a choice to create Eligibility profiles in which the frequently used specialty combinations can be preset.

1. **Account > Custom fields > Eligibility profiles > Add Eligibility profiles**
2. Profiles can be accessed from the choose profile drop-down while running benefits.

The screenshot shows the 'Insurance Eligibility & Benefits Check' interface. A dropdown menu is open, showing options: 'Choose Profile', 'Chiro', and 'Acupuncture'. The 'Choose Profile' option is selected. Below the dropdown are 'Run Primary Insurance' and 'Run Secondary Insurance' buttons.