

How to fix the claims rejected for "SERVICE UNIT COUNT OR ANESTHESIA MINUTES" ?

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If your claim is rejected for **Service Unit Count (OR) Anesthesia Minutes**, there is a simple and easy fix.

1. Hover over **Billing** and select **Live Claims Feed**
2. Search for the patient and select their date of service.

Info	Claim ID	Patient	Date of Service	Office	Provider	Supervising Provider	Billing Provider	Billed	Allowed	Adjmt	Ins 1 Paid	Ins 2 Paid	Pt Paid	Ins Bal	Pt Line Item Bal	Claim Bal	Exp Reimbr	Ins 1	Ins 1 Status	Ins 2	Ins 2 Status	First EDI	Last EDI	Service Notes	Billing Notes				
Totals:								\$125.00	\$125.00	\$0.00	\$0.00	\$0.00	\$15.00	\$125.00	-\$15.00	\$110.00	\$0.00												
<input type="checkbox"/>	330853439	Tina Adams	11/18/2024 09:25AM	Primary Office				\$125.00	\$125.00	\$0.00	\$0.00	\$0.00	\$15.00	\$125.00	-\$15.00	\$110.00	\$0.00	Cigna							Aetna				
Totals:								\$125.00	\$125.00	\$0.00	\$0.00	\$0.00	\$15.00	\$125.00	-\$15.00	\$110.00	\$0.00												

3. Once in the billing detail screen, scroll down to the CPT section.
4. The Units (Qty/Min) can be entered on the row as shown below. Enter the Units (Qty/Min) as 1:00 (or as needed).
 - a. 15 Base Units + 1 Timed Units + 0 Physical Status Modifier Units = 16 total units

Qty/Min	Dx Pointers
1.00	1 0 0 0

5. Press **Verify and Save**. The claim can then be resubmitted to the payer.