How to fix the claims rejected for "SERVICE UNIT COUNT OR ANESTHESIA MINUTES" ?

Last modified on 11/22/2024 3:54 pm EST

If your claim is rejected for Service Unit Count (OR) Anesthesia Minutes, there is a simple and easy fix.

- 1. Hover over Billing and select Live Claims Feed
- 2. Search for the patient and select their date of service.

Live Claims Feed																									
Select All Offices Select None C new office All Primary Office All Test office All																									
Claim Type All Claim St Claim St Claim St Claim St Claim St All Appt Profiles: All Calculate Counts What's this? TFL Warning																									
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Oper	Open window in new tab D Exclude future follow-up dates D Check All Clear Update Filter															Filter									
Batch Status Change • 🖨 Export to File • 🖺 Custom Export Display • 🔸 Schedule 🗘 Internal •														PAGE 1											
🗆 Info	Claim ID	Patient	Date of Service	Office	Provider	Supervising Provider	Billing Provider	Billed	Allowed	Adjmt	Ins 1 Paid	Ins 2 Paid	Pt Paid	Ins Bal	Pt Line Item Bal	Claim Bal	Exp Reimbr	ins 1	Ins 1 Status	Ins 2	Ins 2 Status	First EDI	Last EDI	Service Notes	Billing Note:
			/				Totals:	\$125.00	\$125.00	\$0.00	\$0.00	\$0.00	\$15.00	\$125.00	-\$15.00	\$110.00	\$0.00								
0	330853439	Tina Adams	11/18/2024 09:25AM	Primary Office				\$125.00	\$125.00	\$0.00	\$0.00	\$0.00	\$15.00	\$125.00	-\$15.00	\$110.00	\$0.00	Cigna		Aetna					
							Totals:	\$125.00	\$125.00	\$0.00	\$0.00	\$0.00	\$15.00	\$125.00	-\$15.00	\$110.00	\$0.00								

- 3. Once in the billing detail screen, scroll down to the CPT section.
- 4. The Units (Qty/Min) can be entered on the row as shown below. Enter the Units (Qty/Min) as 1:00 (or as needed).



5. Press Verify and Save. The claim can then be resubmitted to the payer.