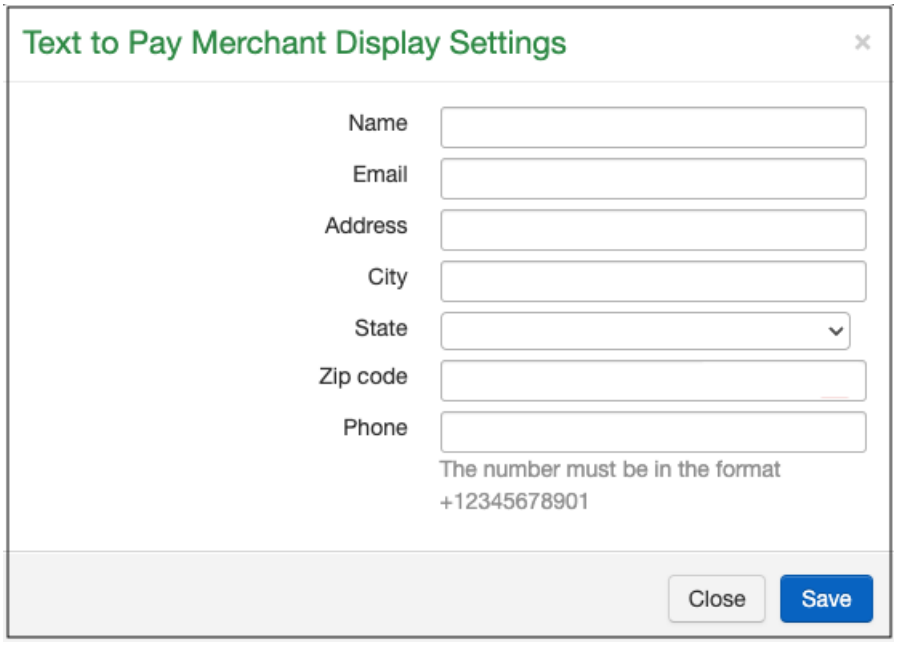
Text-to-Pay: How to update name and address on link

Last modified on 09/28/2026 2:30 pm EDT

If needed, the name, email, address, and/or phone number that shows on your patient's text-to-pay link can be updated. The updates can be made per Merchant ID.

1. Navigate to **Account > Provider Settings > Patient Payments > Merchant List**

2. Press **Text-to-Pay Display Fields.** A text box will open that will allow you to update information that will show on your patient's text-to-pay link.