

DrChrono Payments Stripe: Light indicators on BBPOS hardware

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If you are seeing light indicators on your BBPOS hardware device, this is what they could mean:

Light Indicators

None	The card reader is off.
Flashing blue and white	The card reader is connected and ready to accept card input for payment. (This is the behavior on the select payment method page)
Flashing blue every second	The card reader is on and ready to connect to a device. (Will turn off after 5 minutes)
Multicolored flashing	The card reader has been discovered using Bluetooth Proximity and is ready to connect.
Steady blue	The card reader is connected to a device.
Flashing blue every 5 seconds	The card reader is in standby mode. Standby mode only occurs when the BBPOS is connected to the iOS device. (Will remain on standby indefinitely)
Alternating red and magenta	The card reader is charging.
Flashing red	The card reader's battery is low.
Rapidly flashing blue and orange	The card reader has finished installing a software update. If the card reader is unresponsive after the update completes, restart it by turning it off and on.