

MBI - Medicare Beneficiary ID number look up tool

Last modified on 10/28/2024 3:25 pm EDT

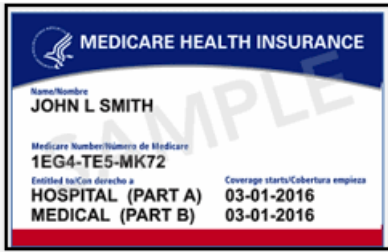
Did you know there was an electronic tool where you can find a patient's Medicare Beneficiary Identifier (MBI) if they do not have their insurance card?

You first need access to eServices. Once you have access, you will have access to the **MBI Lookup tool**. Different MACs have it in different areas of the screen, so you might have to look around, but it will be there, likely as a tab.

To use the tool to obtain a patient's MBI, you will need:

- The beneficiary's first and last name
- Their date of birth
- Their social security number

The screenshot displays the 'MBI Lookup Tab' interface. At the top, there is a navigation bar with tabs for Home, Claims, Remittance, Eligibility, MBI Lookup (selected), Financial Tools, Messages, Forms, eReview, Support, Admin, and My Account. Below the navigation bar, there is a 'Get Status' button and a notification box stating 'You have 0 unread message(s) and 0 alerts.' with a 'Help' button. The main content area is titled 'MBI Lookup' and contains a box with the following text: 'Medicare Administrative Contractor (MAC) Provider Medicare Beneficiary Identifier (MBI) Lookup Tool. Starting in April 2018, to make it easier for health care providers and those working on their behalf to get Medicare patients' MBIs when they don't or can't give them, providers can use a MAC's secure portal to look up MBIs. To find MBIs through the portal, providers must key the Medicare patient's first name, last name, date of birth, and SSN.' Below this is the 'Beneficiary Information' section, which includes the following fields: Beneficiary Last Name:*, Beneficiary First Name:*, Beneficiary Name Suffix:, Beneficiary Date Of Birth:*, and Beneficiary Social Security Number:*. There is also a checkbox labeled 'I'm not a robot'. At the bottom left, there is a red asterisk indicating '*Required Field'. At the bottom center, there are two buttons: 'Submit Inquiry' and 'Clear'.



All patient data listed in this article is sample data. This is not a real person or real patient data.
