## I forgot my OnPatient password. How do I reset it?

07/08/2024 7:42 pm EDT

## 1. Visit onpatient.com and click Login.



## 2. Select I forgot my password.

onpatient	Support   Have A Question About Your Bill?   Login Sign
	Login
	Email
	Password
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	Don't have an onpatient account? Sign up
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	Download the drchrono onpatient portal app for your iPhone or iPad.

3. Enter the email address that is associated with your OnPatient account\*, and click **Recover Password**. You will receive an email with instructions regarding how to reset your password.

© onpatient	Support	н	lave A Q	uestion About Your Bill?	I	Login	Sign Up
Recover Password							
Enter your email to reset your password.							
Email Address Recover Password							
© onpatient		Supp	oort	Have a Question?	Ι	Log In	Sign Up
An email has been sent to you with instructions on how to reset your Click below to go to the login screen.	r account passwo	rd.					

\* Please ensure that you are entering the email address you used when creating your OnPatient account. If you do not enter the appropriate email address, the password reset instructions will not be sent successfully.

4. When you receive the email outlining the instructions for resetting your password, please access the password reset link provided in the email.

Your onpatient password reset link Index ×		•	Ø
onpatient support <no-reply@onpatient.com></no-reply@onpatient.com>	10:10 AM (1 minute ago) 📩 LOG - 4	•	:
⊘ onpatient         Hello ,         You're receiving this email because you requested a Click the button below to reset your password.         Reset your password now →         If you didn't request a password reset, please ignore         Thank you,         the onpatient team	a password reset on <u>onpatient.com</u> . e this email.		
© 2020 <u>www.onpatient.com</u>   pr	vacy policy.		

5. When you access the link provided in the password reset email, you will be able to enter your new desired password (and re-enter for verification), to update your account.

© onpatient		Support	I	Have a Question?	I	Log In	Sign Up
Password Change							
New password	0						
New password confirmation							
	Change Password						

6. You will now be able to access <u>onpatient.com</u> with your updated account information. When visiting onpatient.com, simply now enter the email address associated with your OnPatient account and your new password for access.