

# Reset Your OnPatient Password

Last modified on 12/16/2025 6:18 pm EST



For added security, OnPatient accounts are automatically locked out for 30 minutes after repeated failed login attempts. Patients may reset their password at any time during this lockout. Accounts automatically unlock after 30 minutes.

1. On the [OnPatient login page](#), select **I forgot my password**.

Login

Email

sample@email.xyz

Password

[I forgot my password](#)

Don't have an onpatient account? [Sign up](#)

Login

2. Enter the email address associated with your OnPatient account, and select **Recover Password**.

Make sure that you enter the email address that you used when you created your OnPatient account. If you do not enter the appropriate email address, the password reset instructions will not be sent successfully.

Recover Password

Enter your email to reset your password.

Email Address

sample@email.xyz

Recover Password

You receive an email with instructions regarding how to reset your password.

onpatient

Support | Have a Question? | Log In [Sign Up](#)

An email has been sent to you with instructions on how to reset your account password.

Click below to go to the login screen.

Login

3. When you receive the email with the instructions for resetting your password, select the password reset link provided in the email.

Your onpatient password reset link Inbox x

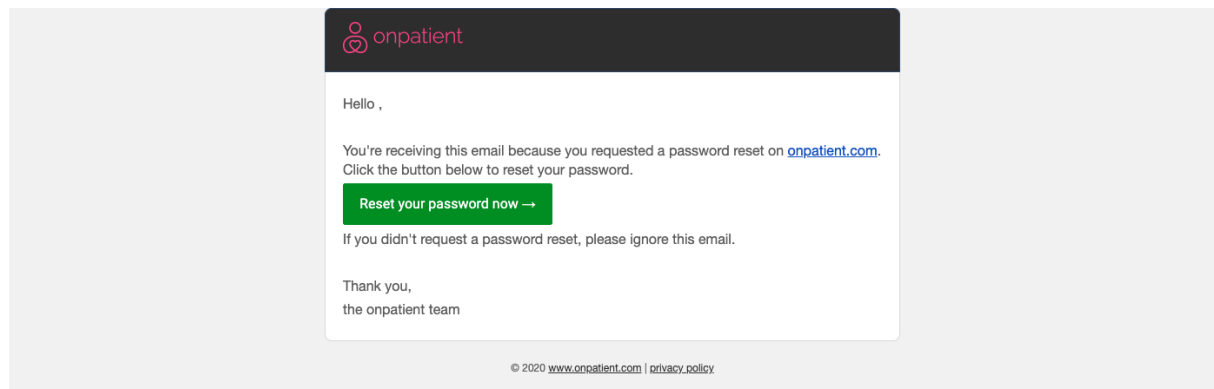


onpatient support <no-reply@onpatient.com>

10:10 AM (1 minute ago)



LOG



4. Enter, and reenter for verification, your new password, and then select **Change Password**.

### Password Change

New password

New password confirmation

[Change Password](#)

You can now log in to OnPatient with your updated login credentials.

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