

How to delete a charge on an appointment from the Live Claims Feed

09/17/2024 3:35 pm EDT

Deleting a charge from a patient's appointment is a breeze in the Live Claims Feed. The steps below will show you how fast and easy it is.

1. Navigate to **Billing > Live Claims Feed**
2. Pull up the patient's account via their name, chart id, or claim number.

Live Claims Feed

Select All Offices | Select None

Claim Type: All | Claim St: All | Billing St: All | Appt Profiles: All | Calculate Counts | What's this? | TFL Warning

Patient | Payer Name | Payer ID | drc claim # | From | To | Clinical Note

Open window in new tab | Check All | Clear | Update Filter

3. Click on the date of service to enter the appointment specifics.

	Info	Claim ID	Patient	Date of Service	Office	Provider	Supervising Provider	Billing Provider	Billed	Allowed	Adjmt	
									Totals:	\$150.00	\$150.00	\$0.00
<input type="checkbox"/>		211221599	sample sample	5/09/2022 12:00AM	Inpatient Hospital				\$150.00	\$150.00	\$0.00	
									Totals:	\$150.00	\$150.00	\$0.00

4. Scroll down to where the charges are located

	Code/Check Date	Description	Mods/Posted Date	Service Date	EPSDT	Qty/Min
<input type="checkbox"/>	C 99213			From date To date	<input type="checkbox"/>	1.00
<input type="checkbox"/>	03/17/2022		03/17/2022	Check #		
+ Add Line Item		x Delete Selected				

5. Click in the empty box to the left of the code you would like to delete and then click "X Delete Selected"

<input type="checkbox"/>	Code/Check Date	Description	Mods/Posted Date	Service Date ?	EPSDT	Qty/Min
<input checked="" type="checkbox"/>	C 99213 ↓			From date To date	<input type="checkbox"/>	1.00
I	03/17/2022		03/17/2022	Check # ↓		
<input type="button" value="+ Add Line Item"/>		<input type="button" value="X Delete Selected"/>				

The system will display a confirmation message to ensure you meant to delete the code. If it is, just click OK and the code will be deleted from the patient's appointment.

.drchrono.com says

Are you sure to delete these line items?