

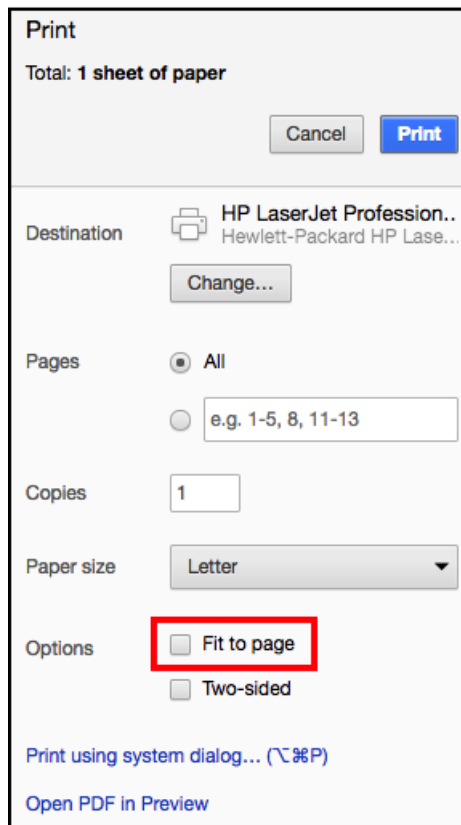
My printed HCFA form is not aligned.

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In DrChrono you may fill out HCFA-1500 forms by printing your claim information directly onto the blank HCFA form utilizing the HCFA-1500 (text) option. **The option in DrChrono is only configured to work with the most recent HCFA-1500 version.**

If the text does not align with the fields on the form, **please check if your printer and/or browser has the 'Fit to page' option disabled.**

In Google Chrome, the 'Fit to page' option is on the left-hand print settings pane that opens after you select the 'Print' button.



The image shows a print settings dialog box titled "Print". At the top, it says "Total: 1 sheet of paper" and has "Cancel" and "Print" buttons. Below that, the "Destination" is set to "HP LaserJet Profession.. Hewlett-Packard HP Lase.." with a "Change..." button. The "Pages" section has radio buttons for "All" (selected) and "e.g. 1-5, 8, 11-13". The "Copies" field is set to "1". The "Paper size" is set to "Letter". In the "Options" section, the "Fit to page" checkbox is unchecked and highlighted with a red box, and the "Two-sided" checkbox is also unchecked. At the bottom, there are links for "Print using system dialog... (⌘P)" and "Open PDF in Preview".

Make sure **Fit to page** is unchecked and your HCFA-1500 alignment should be resolved. If not, please check to make sure your print is configured to print on 8.5" x 11" letter-size paper.

Here is a [video](#) that will walk you through the process of aligning your printed HCFA 1500 form.

