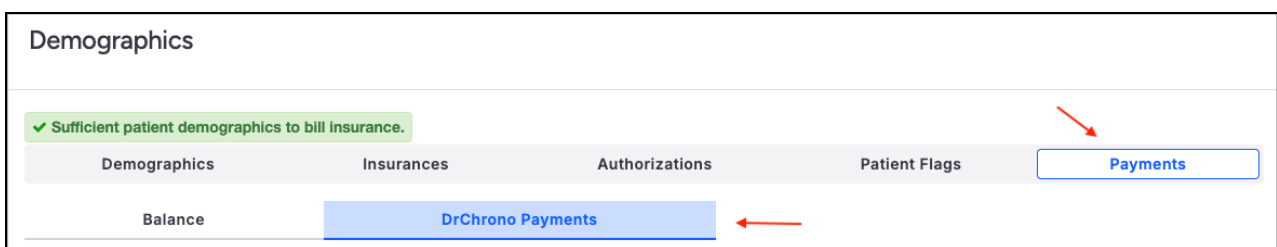# Patient Payment Plans: Flag on patient account

Last modified on 05/20/2025 2:07 pm EDT

Once your patient is placed on a monthly payment plan, the system will automatically add a flag to their account to alert your staff that the payment plan exists.
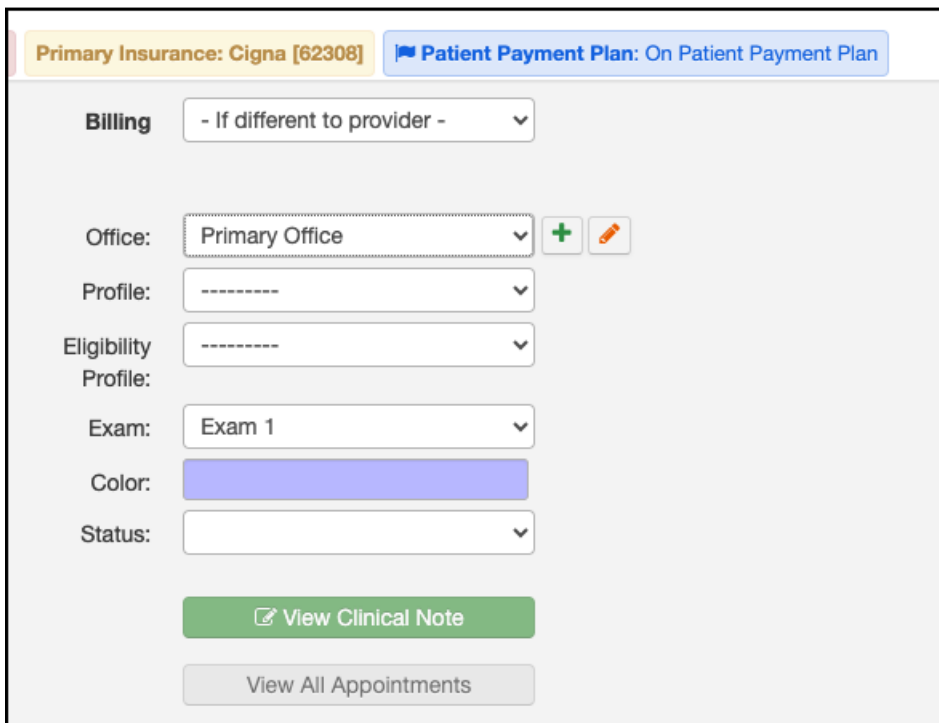
It will be in the usual places where you expect to see patient flags including the live claims feed, the demographic section of their chart, and in the appointment window.

In the demographic section of the patient's chart:

In the appointment window:

In the Live Claims Feed:

			Line Item	NDC Code
Primary Insurer: (62308) Cigna	🏳 Patient Payment Plan: On Patient Payment Plan			
	≡			Add NDC code ⬇
	✖			