

# How to avoid claim filing indicator rejections

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One required element when submitting electronic claims is the claim filing indicator code. It identifies to the payer what type of claim is being submitted. When a patient has multiple insurances, it also indicates which payer is primary.

In DrChrono, we make adding the code to the claim quick and easy! Once you select the Insurance Plan type in the patient's chart, we'll add the appropriate claim-filing indicator in the background.

1. Navigate to the patient's chart
2. Click on the Insurance tab > select **Primary Insurance**.
3. Choose **Insurance Plan Type** and select the payer type from the drop-down
4. Click **Save Demographics**.

This will automatically link to the appropriate claim filing indicator on your electronic claim.

Duplicate patients cannot be merged or deleted. To set a patient as inactive, go to Demographics > Important tab and set Status to Inactive. [More Info](#)

**Primary Ins** Secondary Ins Tertiary Ins Primary Hosp Secondary Hosp Auto Accident Worker's Comp Durable Med Eqpt

### Default Primary Insurance

Manage Alternative Insurances & History

Subscriber is the Patient  **Blue Cross/Blue Shield**

Insurance Company  Can't find an insurance company.

Carrier Payer ID

TPL Code

Insurance ID Number

Insurance group name

Insurance group number

Insurance plan name

Insurance plan type  \*If available

Insurance claim office number  \*If available

Number visits allowed per year

Card issued date  \*Required for checking eligibility of CA Medicaid

Primary Insurance Notes

Insurance Photo Front  No file selected.

Insurance Photo Back  No file selected.

### Options

Default Onset Date  HCFA Box #14

Default Initial Visit Date  HCFA Box #15

Prepopulate Last Related Visit  HCFA Box #19

