

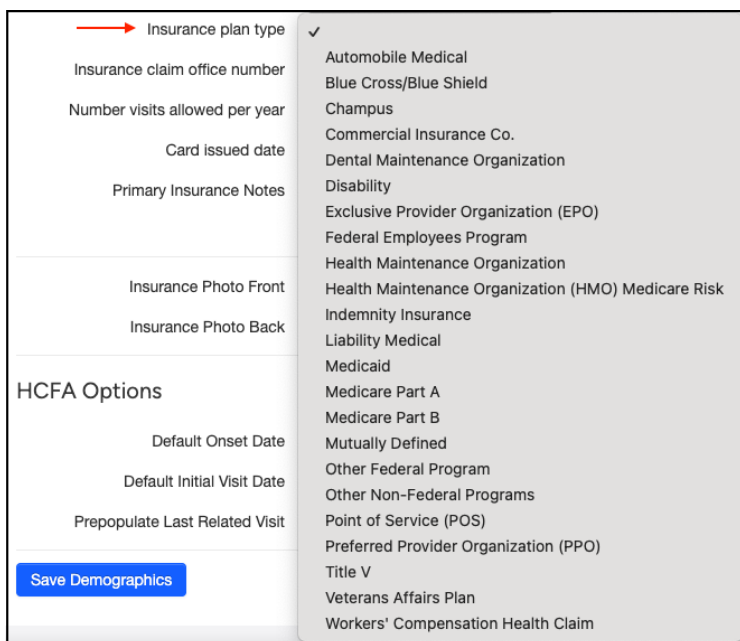
How to avoid claim filing indicator rejections

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One required element when submitting electronic claims is the claim filing indicator code. It identifies to the payer what type of claim is being submitted. When a patient has multiple insurances, it also indicates which payer is primary.

In DrChrono, we make adding the code to the claim quick and easy! Once you select the Insurance Plan type in the patient's chart, we'll add the appropriate claim-filing indicator in the background.

1. Navigate to the patient's chart
2. Press the Insurance tab > and select **Primary Insurance**.
3. Choose **Insurance Plan Type** and select the payer type from the drop-down



The screenshot shows a form with a dropdown menu open for "Insurance plan type". The dropdown list includes the following options: Automobile Medical, Blue Cross/Blue Shield, Champus, Commercial Insurance Co., Dental Maintenance Organization, Disability, Exclusive Provider Organization (EPO), Federal Employees Program, Health Maintenance Organization, Health Maintenance Organization (HMO) Medicare Risk, Indemnity Insurance, Liability Medical, Medicaid, Medicare Part A, Medicare Part B, Mutually Defined, Other Federal Program, Other Non-Federal Programs, Point of Service (POS), Preferred Provider Organization (PPO), Title V, Veterans Affairs Plan, and Workers' Compensation Health Claim. A checkmark is visible next to the first option, "Automobile Medical".

4. Press **Save Demographics**.

This will automatically link to the appropriate claim filing indicator on your electronic claim.
