

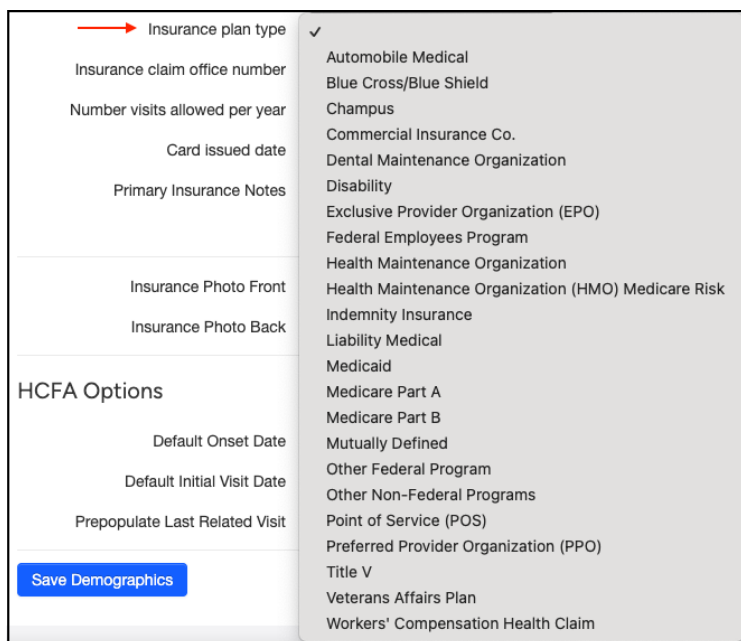
How to avoid claim filing indicator rejections

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One required element when submitting electronic claims is the claim filing indicator code. It identifies to the payer what type of claim is being submitted. When a patient has multiple insurances, it also indicates which payer is primary.

In DrChrono, we make adding the code to the claim quick and easy! Once you select the Insurance Plan type in the patient's chart, we'll add the appropriate claim-filing indicator in the background.

1. Navigate to the patient's chart
2. Press the Insurance tab> and select **Primary Insurance**.
3. Choose **Insurance Plan Type** and select the payer type from the drop-down



The screenshot shows a form with various insurance-related fields. A red arrow points to the 'Insurance plan type' field, which has a checkmark next to it. Below this field is a dropdown menu that is open, displaying a list of insurance plan types. The list includes: Automobile Medical, Blue Cross/Blue Shield, Champus, Commercial Insurance Co., Dental Maintenance Organization, Disability, Exclusive Provider Organization (EPO), Federal Employees Program, Health Maintenance Organization, Health Maintenance Organization (HMO) Medicare Risk, Indemnity Insurance, Liability Medical, Medicaid, Medicare Part A, Medicare Part B, Mutually Defined, Other Federal Program, Other Non-Federal Programs, Point of Service (POS), Preferred Provider Organization (PPO), Title V, Veterans Affairs Plan, and Workers' Compensation Health Claim. At the bottom of the form, there is a blue button labeled 'Save Demographics'.

Field	Value
Insurance plan type	✓
Insurance claim office number	
Number visits allowed per year	
Card issued date	
Primary Insurance Notes	
Insurance Photo Front	
Insurance Photo Back	
HCFA Options	
Default Onset Date	
Default Initial Visit Date	
Prepopulate Last Related Visit	
Save Demographics	

4. Press **Save Demographics**.

This will automatically link to the appropriate claim filing indicator on your electronic claim.