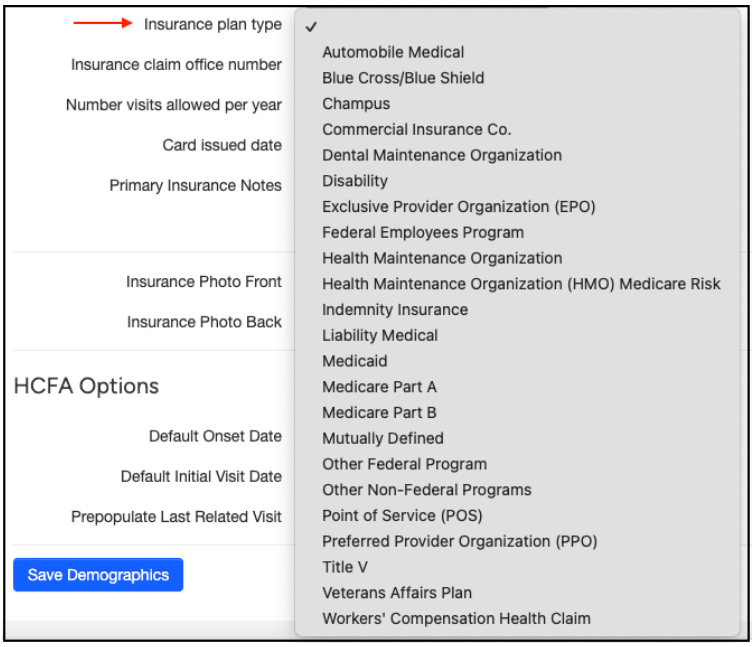
How to avoid claim filing indicator rejections

Last modified on 11/22/2024 9:37 am EST

One required element when submitting electronic claims is the claim filing indicator code. It identifies to the payer what type of claim is being submitted. When a patient has multiple insurances, it also indicates which payer is primary.

In DrChrono, we make adding the code to the claim quick and easy! Once you select the Insurance Plan type in the patient's chart, we'll add the appropriate claim-filling indicator in the background.

1. Navigate to the patient's chart
2. Press the Insurance tab> and select **Primary Insurance.**
3. Choose **Insurance Plan Type** and select the payer type from the drop-down



4. Press **Save Demographics**.

This will automatically link to the appropriate claim filing indicator on your electronic claim.