How to fix a claim rejected stating “RELATED CAUSES CODE: REQUIRED; MUST INDICATE ACCIDENT FOR PAYER.“ on Workers' Compensation Claims

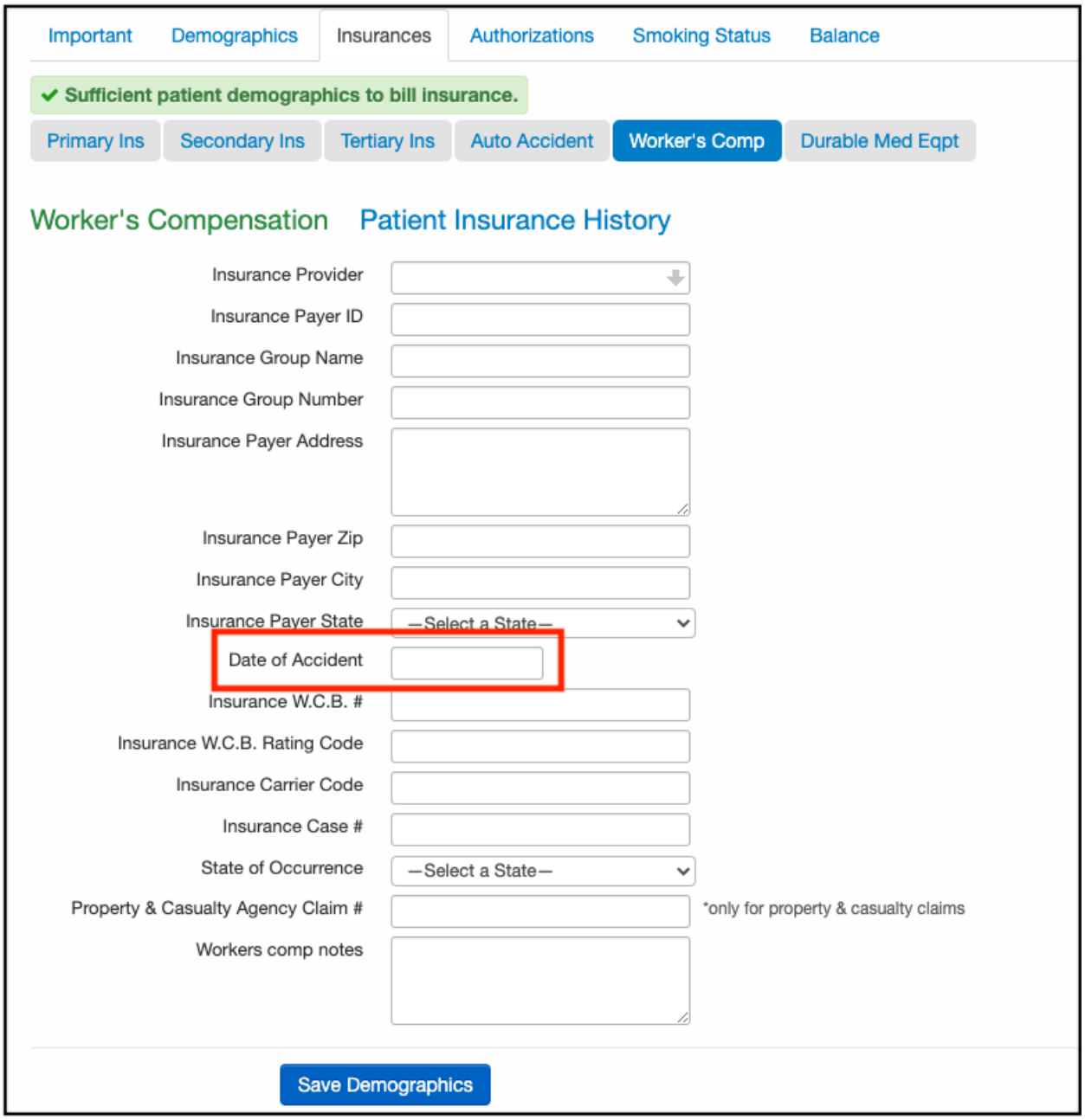
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When you are billing the claims to a Workers' Comp insurance, ensure the insurance information is updated in the Demographics > Workers' Comp section. This will give you the option to enter all of the applicable information and have that information populate in the appropriate place on the claim form.

After entering the information under Workers' Comp, ensure that the payment profile under the appointment is listing Workers' Comp for any claims that need to go to the Workers' Comp payer.

The system will know, based on the payment profile you select, to bill to the payer listed under Worker's Comp, instead of the patient's Primary Ins.

When you are ready to bill the claim out, select **Worker's Comp Claim**.


Important
Demographics
Insurances
Authorizations
Smoking Status
Balance
Sufficient patient demographics to bill insurance.
Primary Ins
Secondary Ins
Tertiary Ins
Auto Accident
Worker's Comp
Durable Med Eqpt
Worker's Compensation
Patient Insurance History
Insurance Provider
Insurance Payer ID
Insurance Group Name
Insurance Group Number
Insurance Payer Address
Insurance Payer Zip
Insurance Payer City
Insurance Payer State
—Select a State—
Date of Accident
Insurance W.C.B. #
Insurance W.C.B. Rating Code
Insurance Carrier Code
Insurance Case #
State of Occurrence
—Select a State—
Property & Casualty Agency Claim #
*only for property & casualty claims
Workers comp notes
Save Demographics