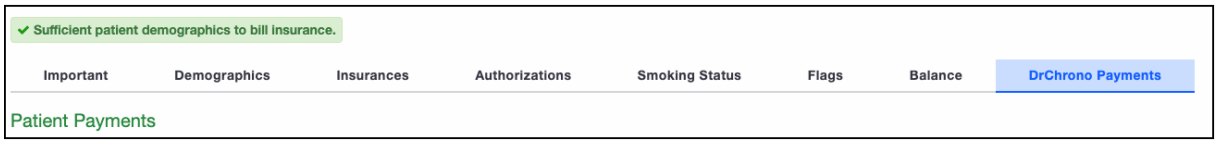
Text-to-Pay: Resending a receipt

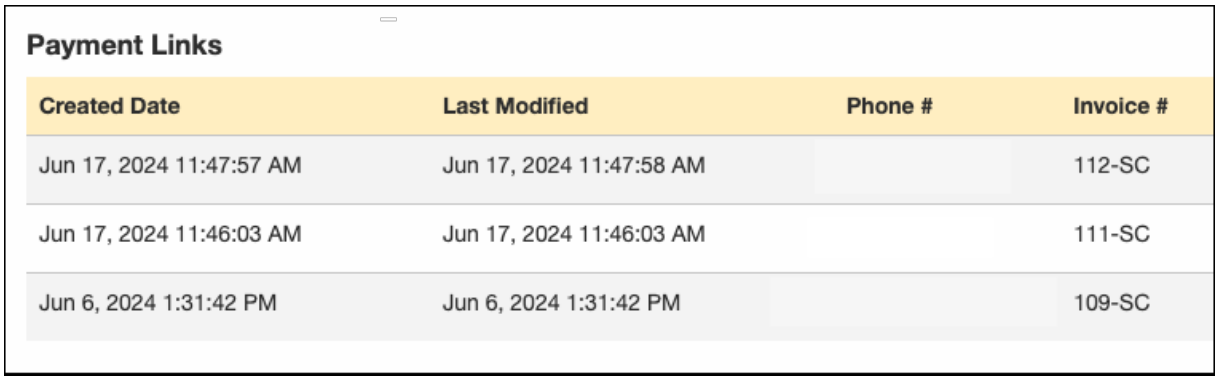
Last modified on 09/28/2026 2:31 pm EDT

If you need to resend a receipt to a patient, you can do so easily right from the patient's chart.

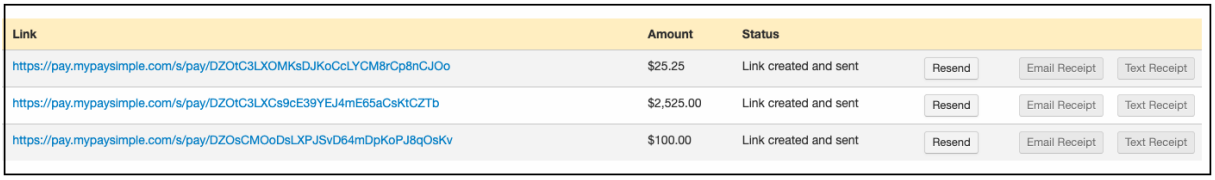
1. Navigate to their chart and, under the Demographics tab, select the DrChrono Payments tab.



2. Scroll down to **Payment Links**
   (left side of the screen)



   (right side of the screen)



3. Locate the payment that you would like to resend a receipt for.

4. Follow the row to the right, and you can select an email or text receipt.